

# TECH AND MEDIA OUTLOOK 2016

# WSJD Live Conference

October 20, 2015

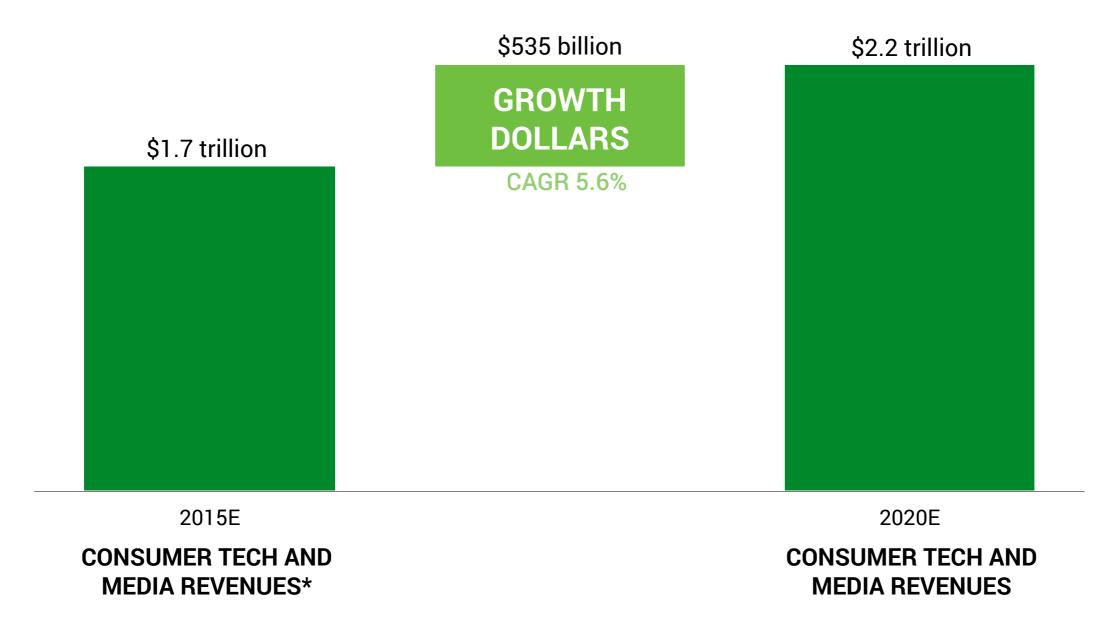
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# Over the next five years, the consumer tech and media industry will grow by over \$500 Billion

Consumer Tech and Media Business Growth, 2015E-2020E





### The 9 most important insights for tech and media in 2016

THE AVERAGE AMERICAN SPENDS MORE TIME ON TECH & MEDIA THAN WORK OR SLEEP MESSAGING WILL BLOW PAST SOCIAL NETWORKS AS THE DOMINANT MEDIA ACTIVITY THE NEXT BIG WINNERS IN STREAMING AUDIO ARE ALREADY (QUIETLY) HERE THE LONG-AWAITED CORD CUTTING MOMENT IS STILL FAR OFF THERE IS A "CABLE KILLER" COMING, BUT IT WON'T LOOK LIKE YOU EXPECT E-SPORTS & WAGERING WILL CHANGE THE GAME IN GAMING **GOOD LUCK GETTING RICH IN THE APP STORE!** THESE COMPANIES ARE GRABBING ALL THE MONEY IN CONSUMER TECH & MEDIA

ONE SIMPLE WAY TO PREDICT WHAT TECH & MEDIA PLAYERS WILL DO NEXT TO COMPETE



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### **CAPTURING ATTENTION IS NOT A ZERO SUM GAME**



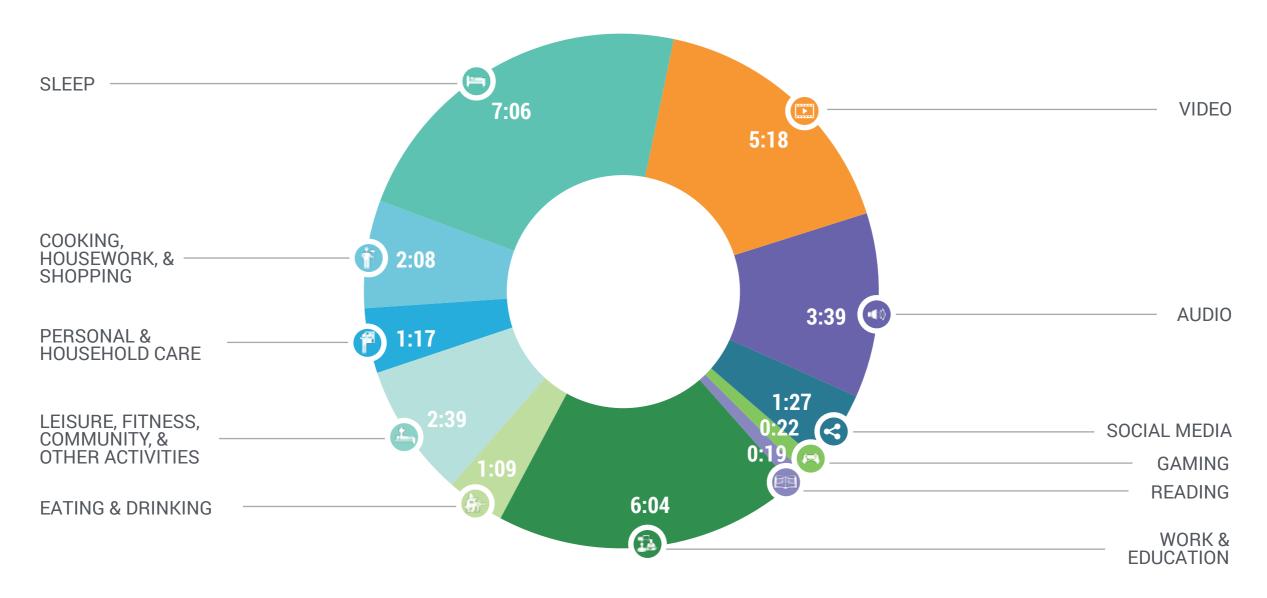
# WE ANALYZED EVERY MINUTE IN AN AVERAGE AMERICAN ADULT'S DAY



## Attention is multi-tasked: the average American has over 31 hours of activity in a day

Average Employed Adult Daily Behavior, U.S., 2014, Hours: Minutes

### **TOTAL: 31 HOURS 28 MINUTES**

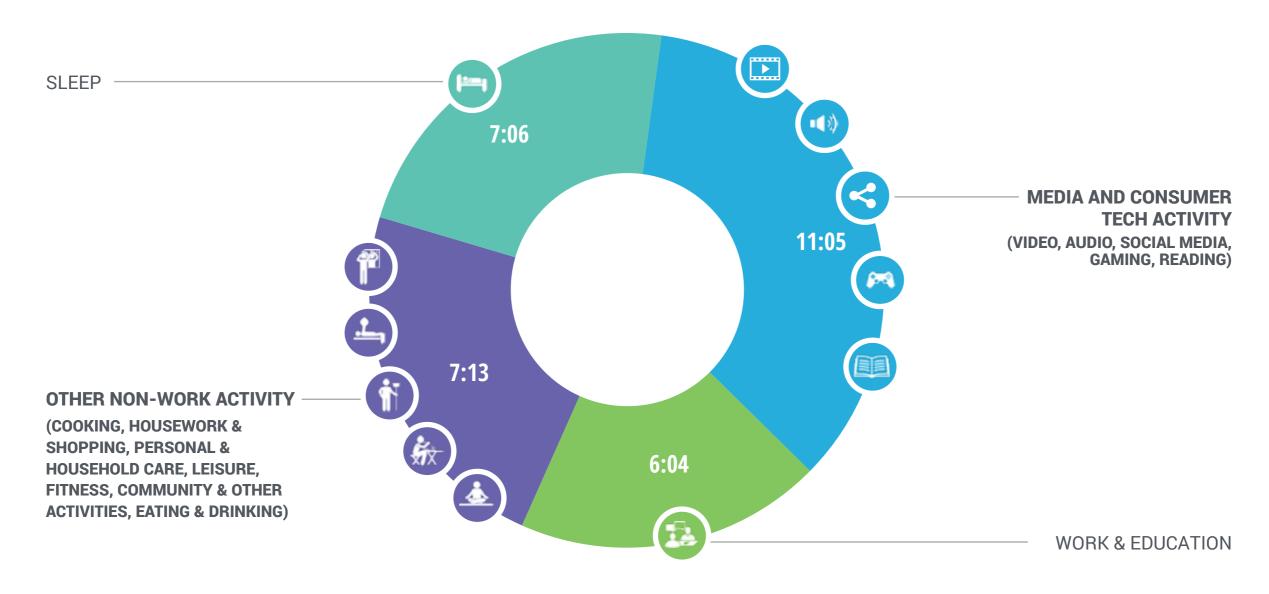




# The total tech and media attention up for grabs is enormous: more than half the waking day is spent on tech and media

Average Employed Adult Daily Behavior, U.S., 2014, Hours: Minutes

### **TOTAL: 31 HOURS 28 MINUTES**





### All of this attention is split up across relatively few apps, sites and channels

Actual Consumption for Apps, Websites, TV Channels, U.S., 2014

### APP SHARE OF TIME SPENT

### 27 apps used per month

79% of time spent on

**APPS** 

### WEBSITE SHARE OF TIME SPENT

### 96 websites visited per month

44% of time spent on

WEBSITES

### TV CHANNEL CONSUMPTION

### 194

average available channels

100% of time spent on

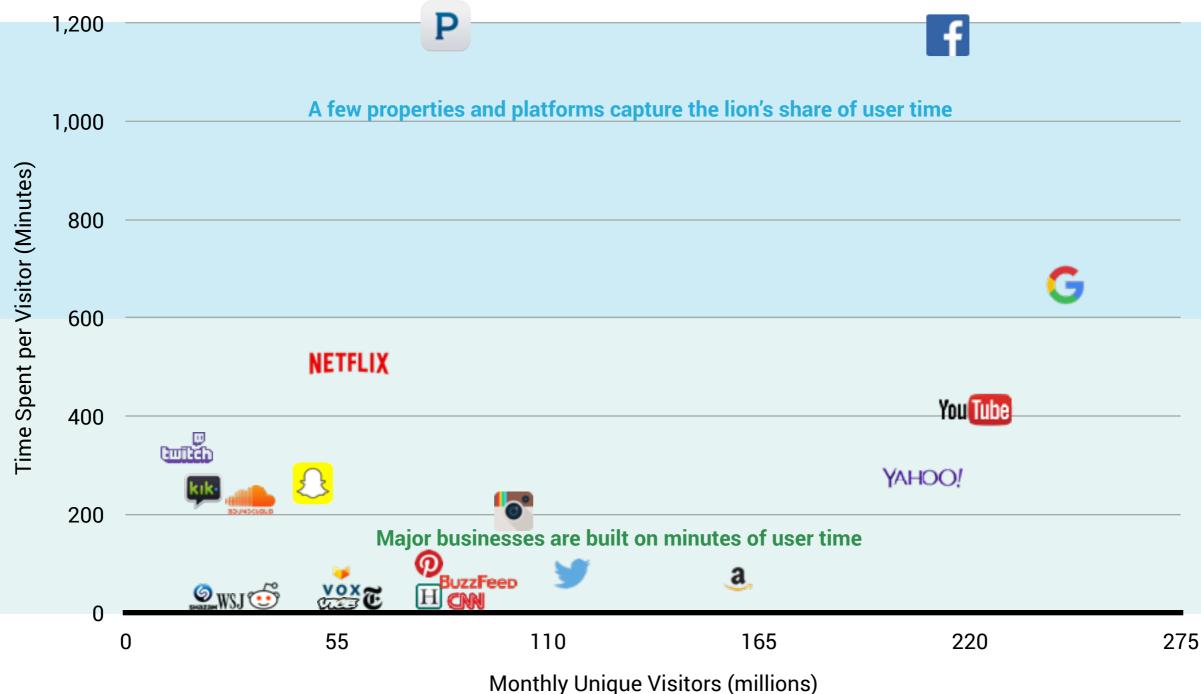
18

**CHANNELS** 



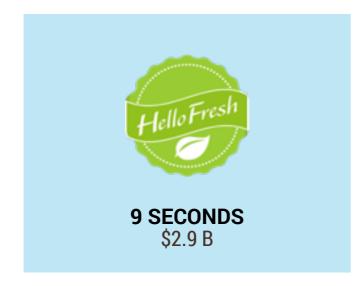
### We can find growth opportunities in people's online behavior: how many users visit the top websites and apps, and for how long?

MUVs vs. Minutes per Visitor per Month, U.S., January - September 2015



# A billion dollar business can be built by capturing less than a minute of an average user's daily attention

Average Time per User (MUV) per Day, U.S., Valuation (in billions)







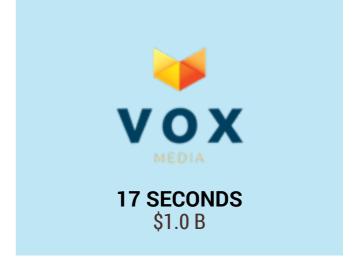
**16 SECONDS** \$2.5 B



**36 SECONDS** \$1.5 B



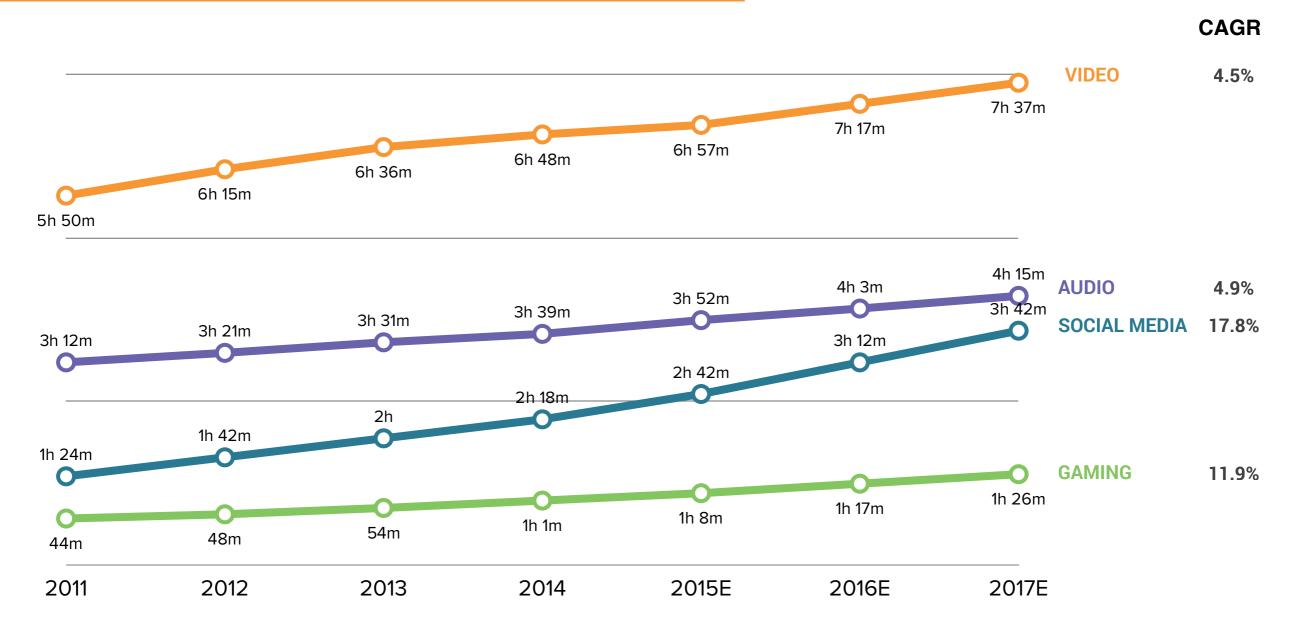
19 SECONDS \$1.0 B





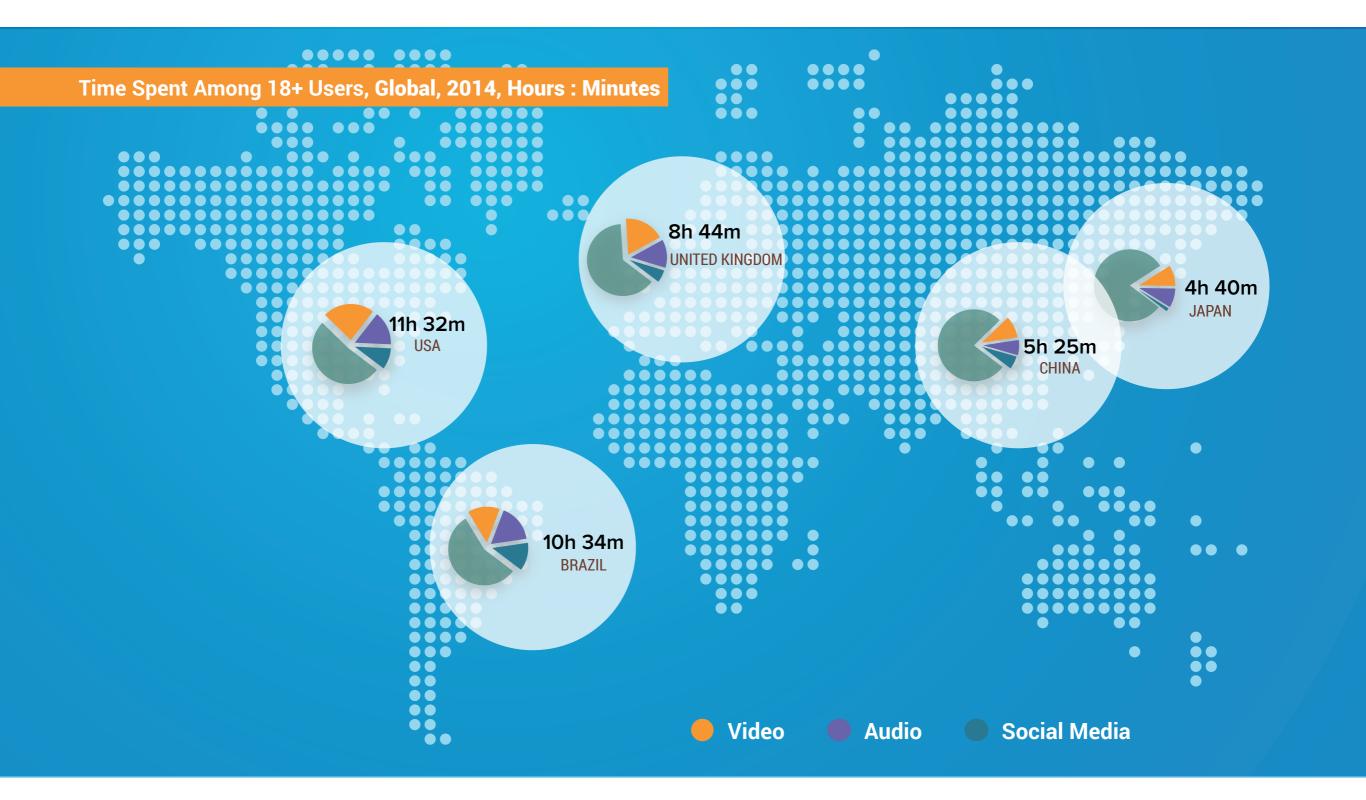
## Time spent on major digital activities like video, audio, social media and gaming will continue to increase

Time Spent Among 18+ Users, U.S., 2011 - 2017E, Hours: Minutes





### These behaviors dominate people's attention around the world





# Multitasking will continue to grow as new products and experiences expand the number of multitasking moments

**Google Self-Driving Car** 





Microsoft HoloLens

Amazon Echo





Disney Playmation

THE AVERAGE AMERICAN SPENDS MORE TIME ON TECH & MEDIA THAN WORK OR SLEEP

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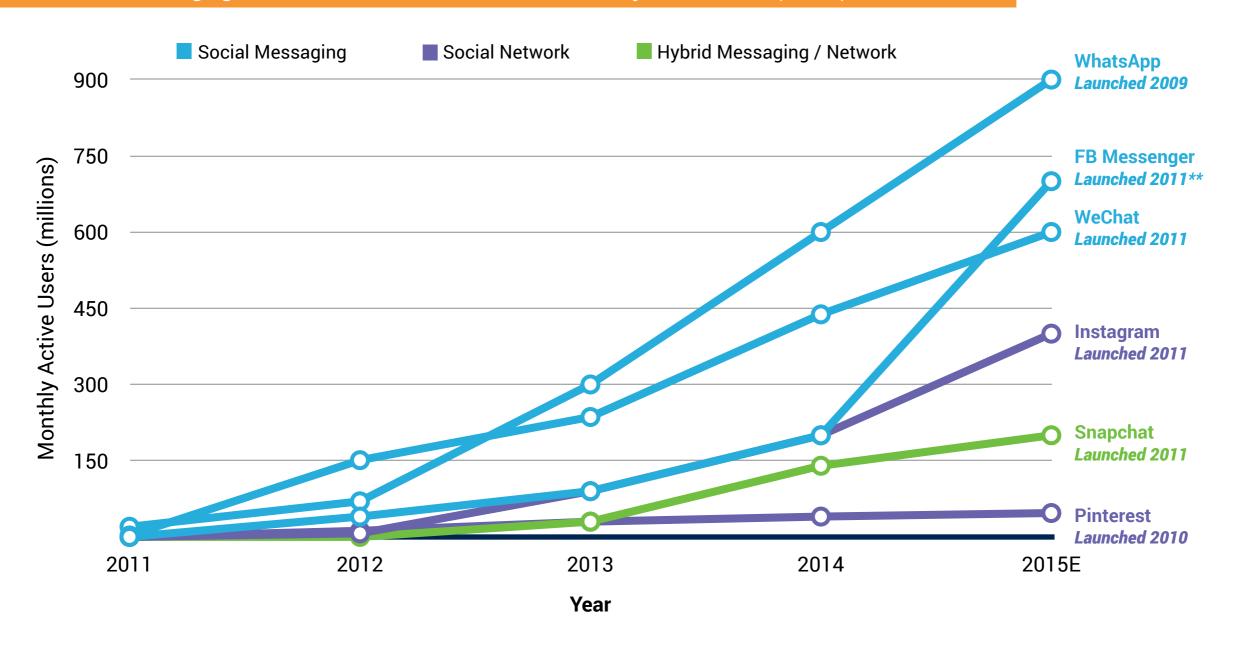
ONE SIMPLE WAY TO PREDICT WHAT TECH & MEDIA PLAYERS WILL DO NEXT TO COMPETE



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# Messaging has been the fastest-growing online behavior within the social landscape over the past five years, passing social networks

Growth of Messaging Platforms vs. Network Platforms, Monthly Active Users (MAUs), 2011 - 2015E\*



<sup>\*</sup>Messaging defined as communicating primarily in real time with other contacts; social defined as broadcast sharing of status updates, images, videos, or other content. All data measured from Q2/Q3 of each year.

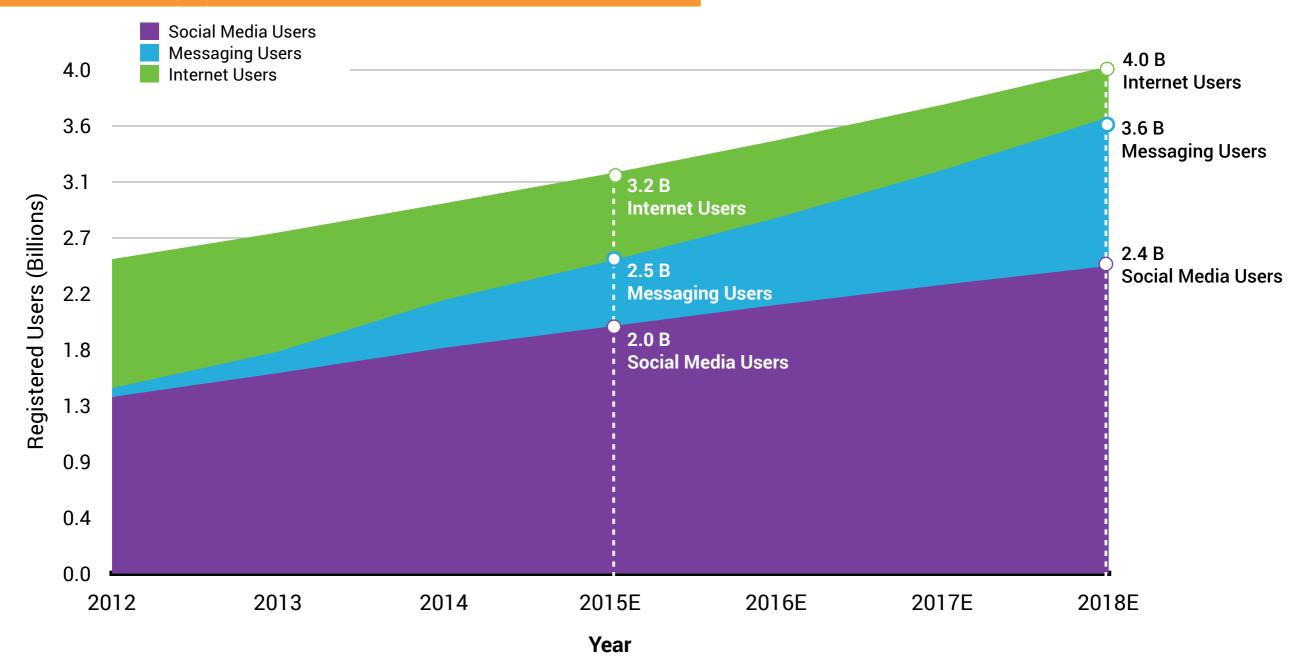
Sources: Business Insider, Fortune, Mashable, Instagram, AppAnnie, AdWeek, Quartz, Yahoo Finance, Experian, TechCrunch, Forbes, Tech in Asia, eMarketer, Compete, Activate analysis



<sup>\*\*</sup>Became standalone app in 2014

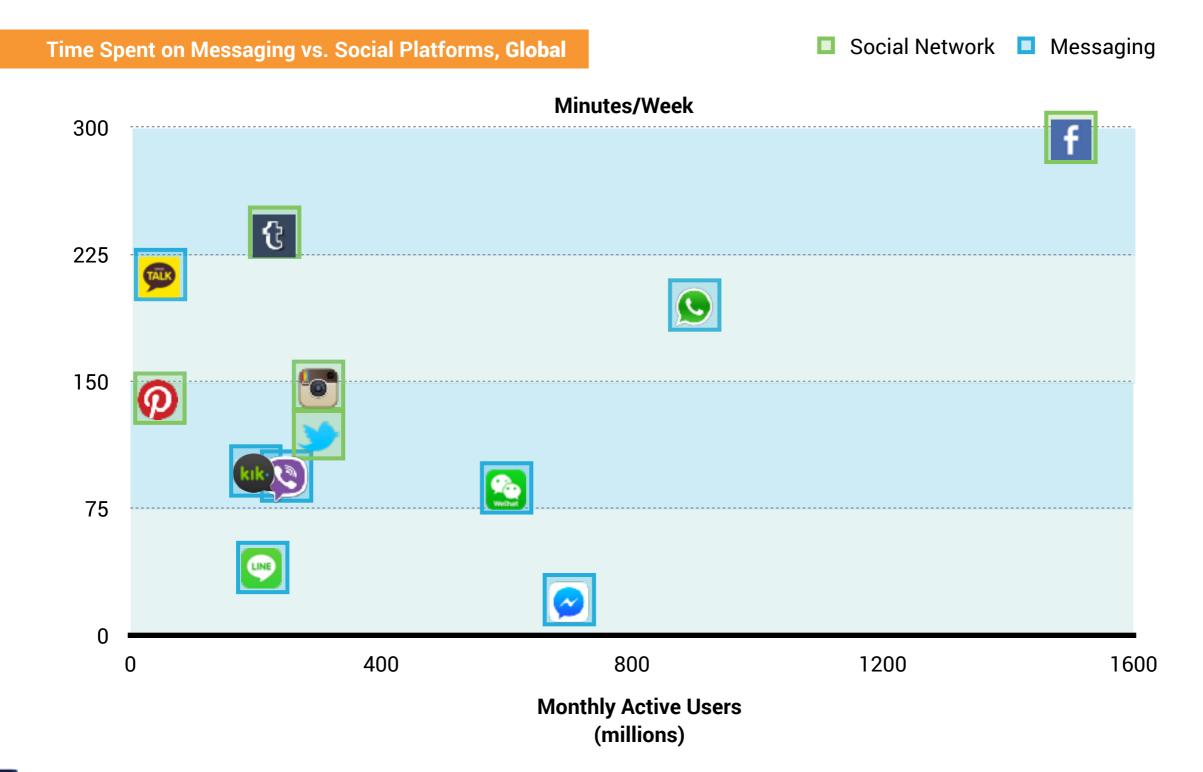
### We forecast that messaging will add 1.1 Billion new users by 2018

Users of Messaging, Social Media, and Internet, Global, 2012 - 2018E





# Some messaging platforms already rival social networks for time spent by users



# Clear leaders are emerging in the messaging landscape; Facebook Messenger and WhatsApp are global, others dominate locally

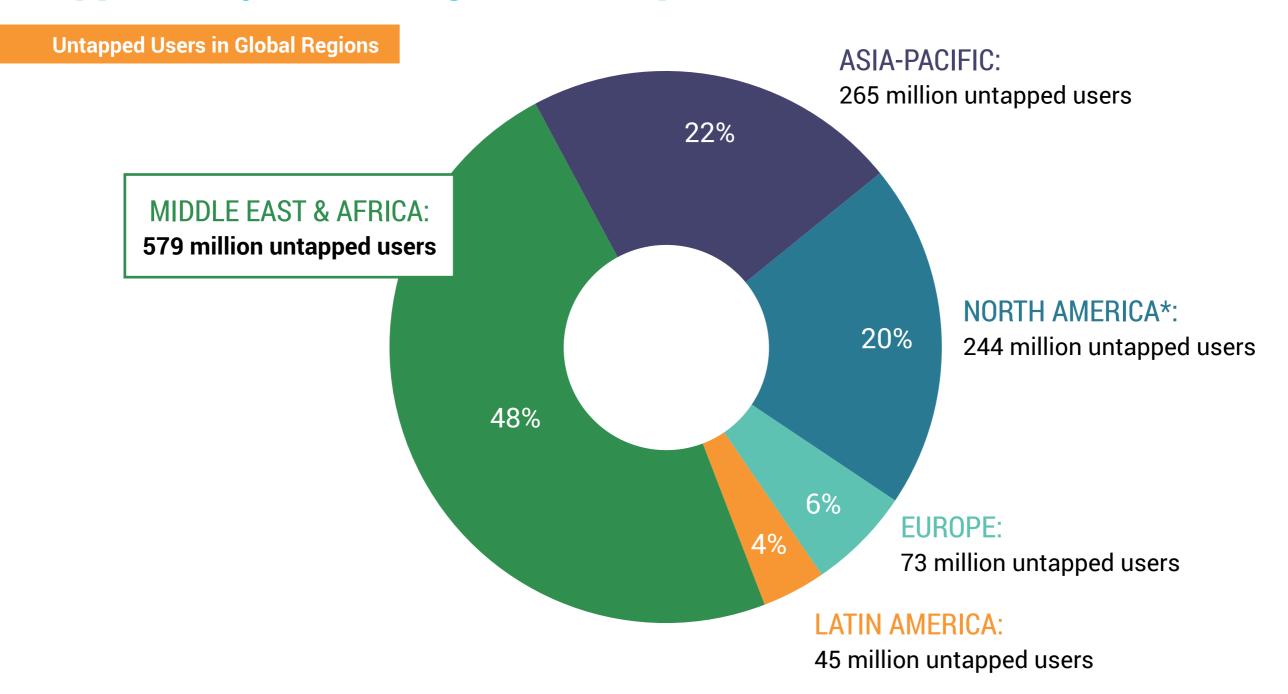
While founded in the U.S., both WhatsApp and Facebook Messenger have attracted global audiences

Name	Monthly Active Users (in millions)		Geography of Dominant User Base
WhatsApp	900		Global
νιιαιοπρρ	300		Global
Facebook	700		Global
WeChat	600		China
QQ Mobile	~600	*	China
Gchat	>425	*	USA
iMessage	~400	**	USA
Viber	249		EMEA
LINE	211		Japan
Snapchat	200		USA & EMEA
Kik	200		EMEA
Telegram	85		EMEA
Tango	80		APAC
KakaoTalk	48		South Korea
Hike	35		India
Zalo	~18	*	Vietnam
Path Talk	10		USA
FireChat	< 5	*	EMEA & APAC
YikYak	4		USA
SOMA	< 2		Saudi Arabia
Jott	<1		USA
Nimbuzz	N/A		India
Microsoft Send	N/A		USA
Vurb	N/A		USA

The third largest
messaging platform is
Chinese — WeChat (and its
predecessor QQ Mobile)
owned by Tencent



# Almost half the growth opportunity for messaging players is in the Middle East & Africa; North America presents a significant opportunity if messengers can displace SMS

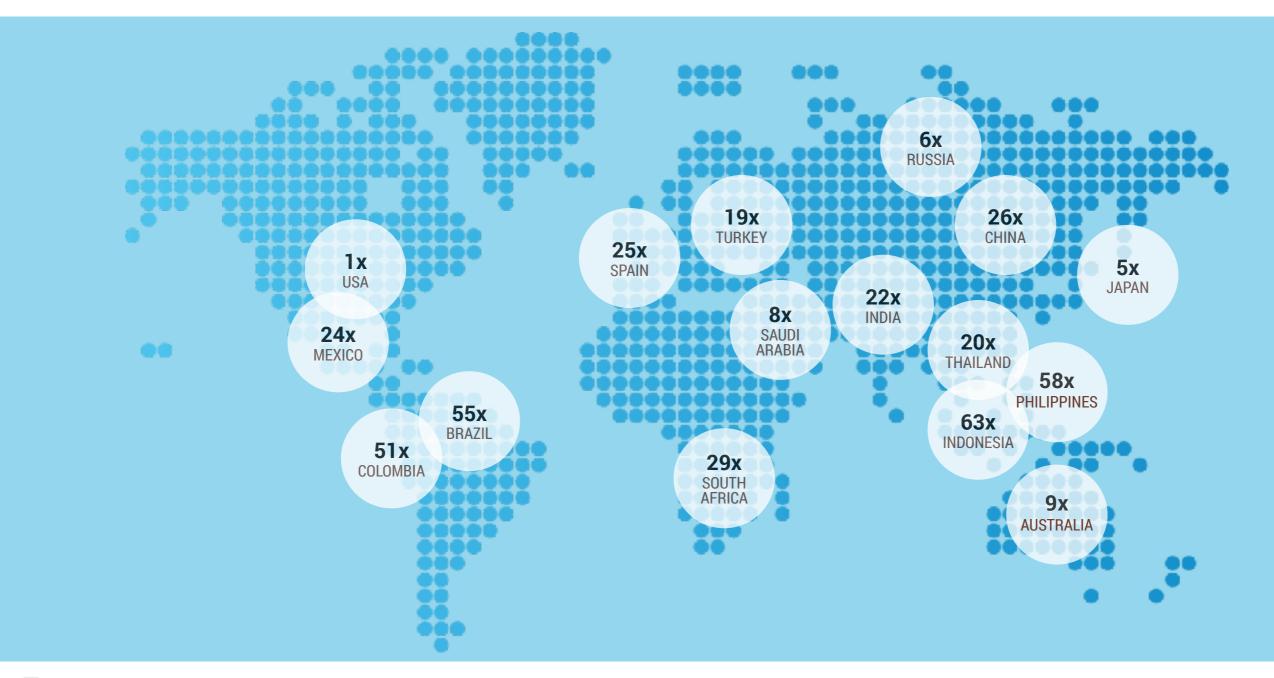




# The messaging boom is about price—sending an SMS is up to 63x more expensive outside the U.S., while messaging apps are flat-fee or free

**Comparative Cost of Sending SMS** 

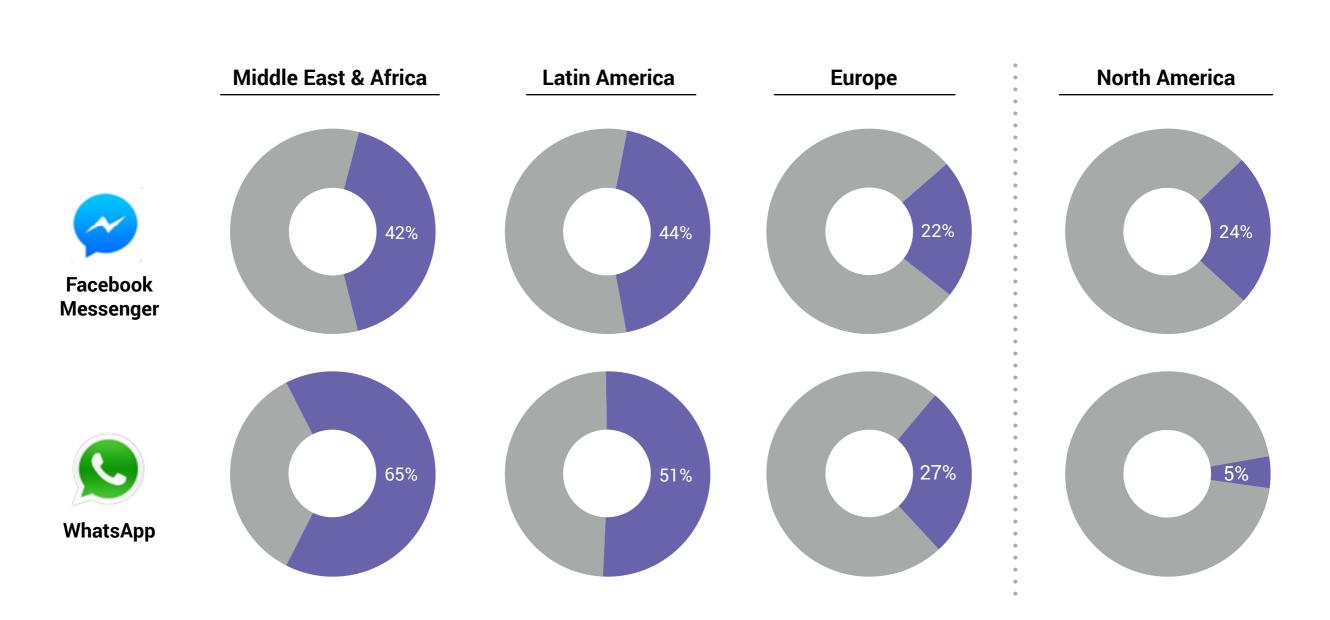
Indexed Against United States SMS Costs
Normalized for Median Household Income & Purchasing Power Parity





# Facebook's WhatsApp and Messenger are the only global players, leaving them in the best position to capitalize on messaging

**Messaging App Regional Share of Smartphone Owners** 





**Penetration Rate** 

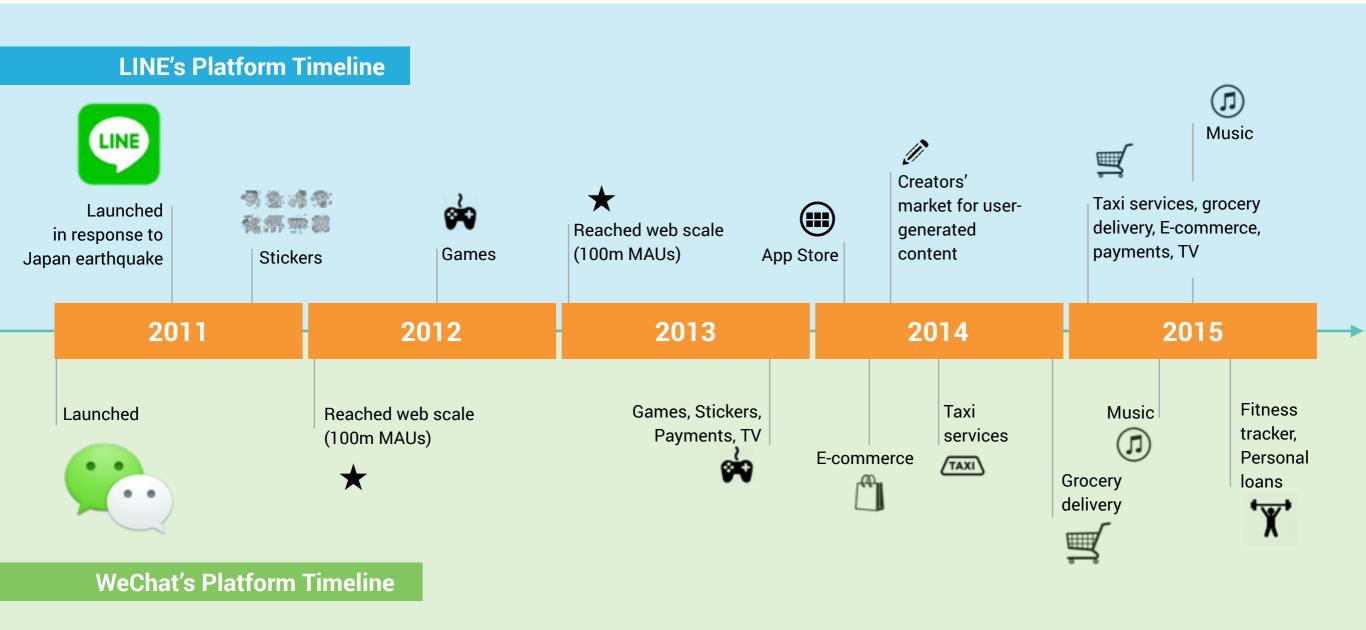
### In Asia-Pacific, local messaging apps dominate in the largest countries, but in Southeast Asia global players are competing

### Penetration by Country, Local vs. Global Messengers

	Country	Dominant Local (APAC) App		Facebook Messenger 😞	WhatsApp 💽
Major local players	China	We Chair	0.65	0.04	0.03
	Japan	LINE	0.6	0.02	0
	South Korea	TALK	0.43	0.18	0.02
Southeast Asia: Competition from global players	Taiwan	LINE	0.48	0.34	0.1
	Thailand	LINE	0.54	0.46	0.12
	Vietnam	Zalo	0.4	0.5	0.07
	Philippines	LINE	0.09	0.52	0.1
	Malaysia	<b>M</b>	0.31	0.49	0.64
	Indonesia	LINE	0.31	0.4	0.45



# As major Asian messaging platforms reach scale, they have launched new first-party and third-party services as apps on top of messaging, capturing significant messaging revenues





# Apps built on top of messaging enable users to solve broad problems; messaging becomes a hub for consuming content, playing games, and conducting transactions

**LINE Example** 





**LINE Music** 



**LINE TV** 



**LINE Payments** 





**LINE Games** 



LINE Pokopang







WindRunner

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24 Sources: LINE.com

# Facebook messenger has been focusing on building scale and is now starting to add platform layers and its first app features

### facebook.

#### WHATSAPP ACQUISITION

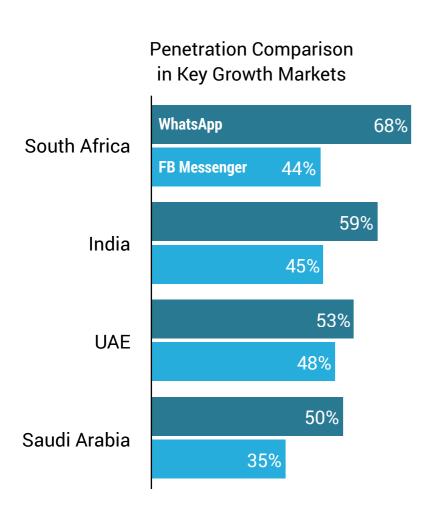
**Access to High Growth Markets** February 2014

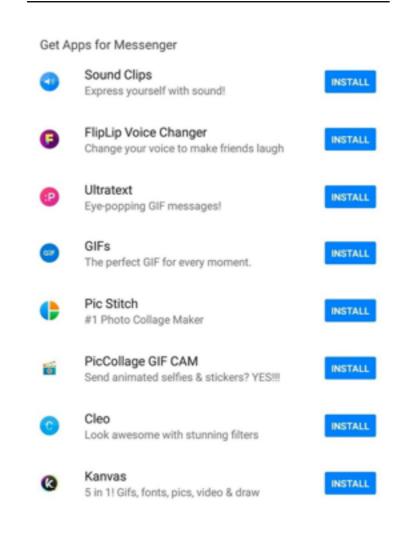
#### **MESSENGER APP STORE**

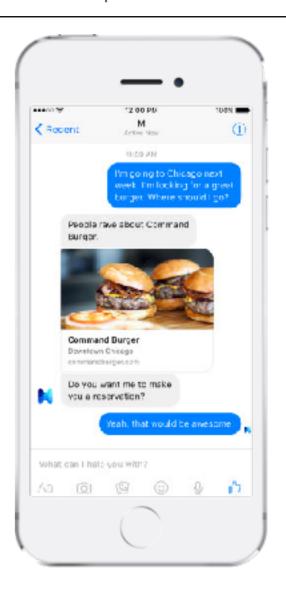
**Apps for Audio, Photos, GIFs** August 2015

#### **VIRTUAL ASSISTANT "M"**

**Artificial Intelligence** September 2015









### Apple's Messages has the potential to gain significant market share, and Apple's platform control could support smarter apps



#### **2015 YTD MARKET SHARE**

Pre-Installed User Base, High Penetration in USA

#### **SMS INTEGRATION**

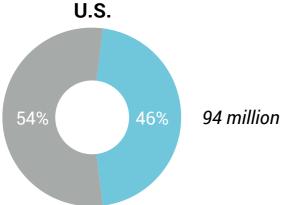
One Interface for Messages and SMS

#### **iOS APP STORE**

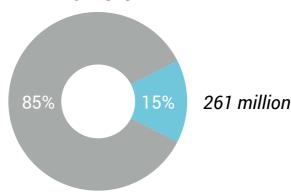
Apps Remain Separate from Messages

Unpenetrated %

Penetrated %

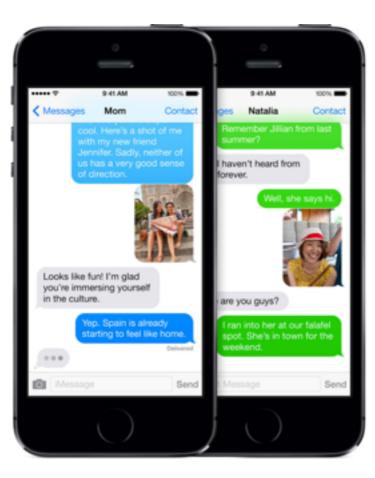


Non-U.S.



**iMessage** 

SMS





### While Snapchat is growing quickly, the company has not yet developed a consistent approach to expanding its platform while building a revenue model



#### **SNAPCASH**

**Payments Service** November 2014

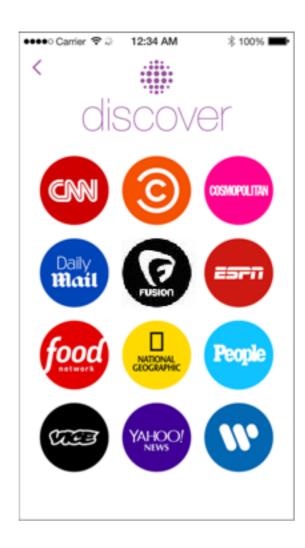
#### **DISCOVER**

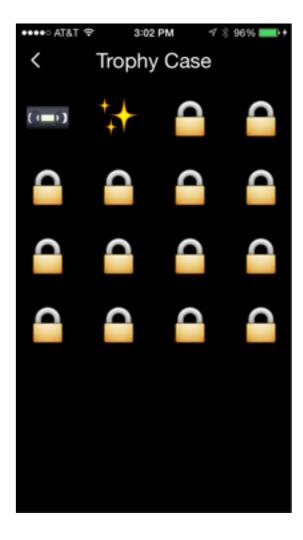
**Paid Content Distribution** January 2015

#### **TROPHY CASE**

**Gamification of User Activity** September 2015





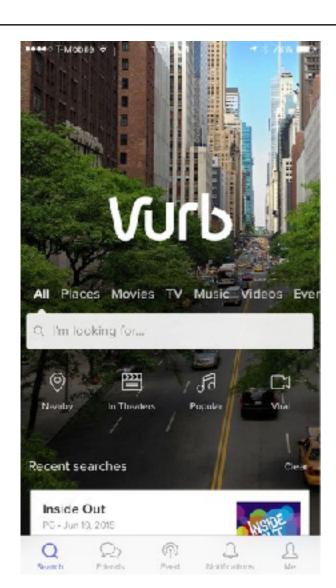


# New entrant Vurb pulls search results from across third-party apps and integrates with messaging, minimizing the need for app switching

### Vurb

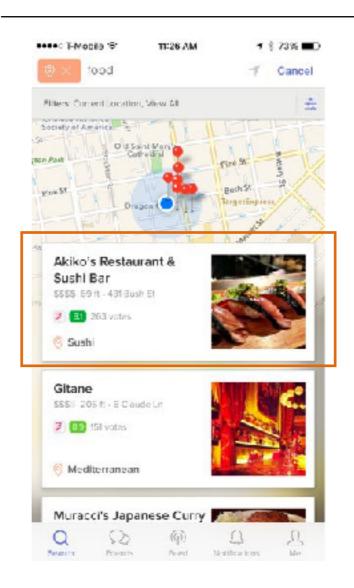
#### **SEARCH**

**Mobile-Friendly Search Categories** 



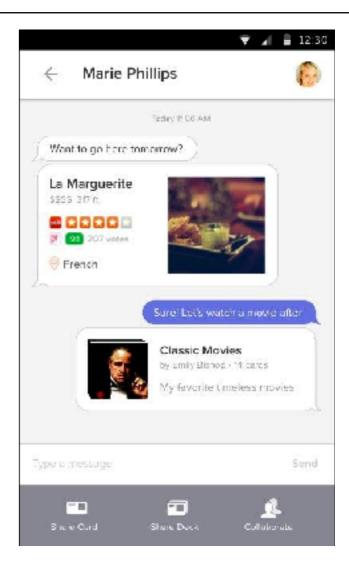
#### **CONTEXTUAL RESULTS**

Context from Other Apps Aggregated into Search Results



#### INTEGRATION WITH MESSAGING

**Users Integrate Search Results into Chats**August 2015

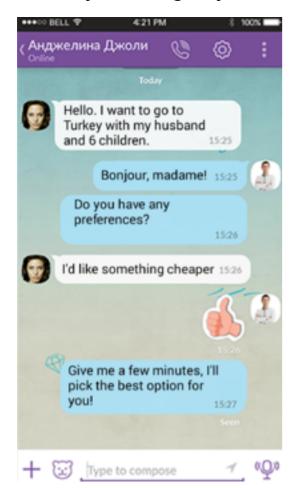


### New consumer businesses are being built on messaging platforms — this will expand as messaging bots become more ubiquitous

Platform-Specific Messaging Businesses (Operate through At-Scale Messaging Services)

### **POCKETTOUR**

### **Third-Party Travel Agency on Viber**



#### **TRAVEL**

Travel agency built on top of Viber for easy booking and correspondence with agents

### WeBank

### **First-Party Bank Built by WeChat**



#### PERSONAL FINANCE

Online-only bank that operates outside the WeChat interface but uses WeChat login credentials for its accounts

### **Jobot**

### **Third-Party Bot on WeChat**

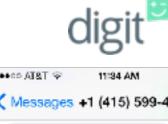


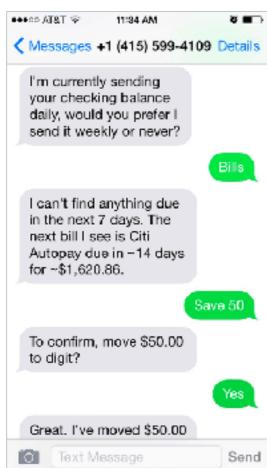
#### **CAREER**

Bot that helps WeChat users search for jobs based on Q&A style conversations

### In the US, low cost means consumer businesses can leverage both SMS and proprietary messaging platforms like Apple iMessage

Platform-Agnostic Messaging Businesses (Operate Through SMS or iMessage)

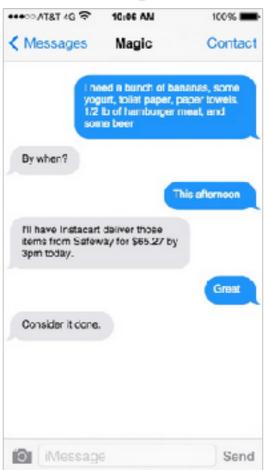




### **PERSONAL FINANCE**

Automated savings and daily updates on checking account balance, upcoming bills, and savings progress

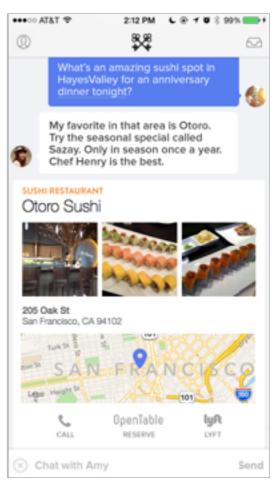




### **PERSONAL ASSISTANCE**

Message-based personal assistance for shopping, errands





#### **TRAVEL**

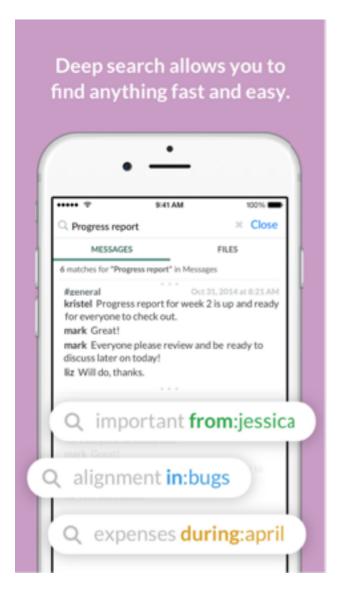
Chat with locals while traveling for immediate, person-to-person recommendations

### Enterprise is also starting to move to app-enabled messaging with bot integrations



1.1m Daily Active Users 300k Paying Users

#### **MESSAGING & SEARCH**



### LAYER #1 - MESSAGING

Real-time messaging with co-workers; flexibility to chat in 'channels,' 'private groups, or 'one-on-one'

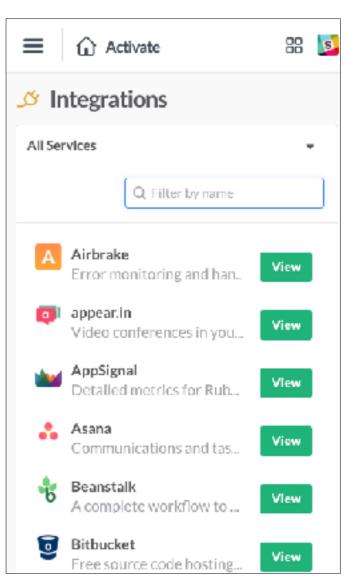
### LAYER #2 - APPS & BOTS

Third-party integrations and automated bots function like an app store — this differentiates Slack from competition and is essential for adoption.

### LAYER #3 - SEARCH

**Enables users to sift through messages** and files, over specific date ranges or from specific people

### **APPS & BOTS**



## What users do in native apps today, they will also do in messaging apps tomorrow – presenting an enormous revenue opportunity

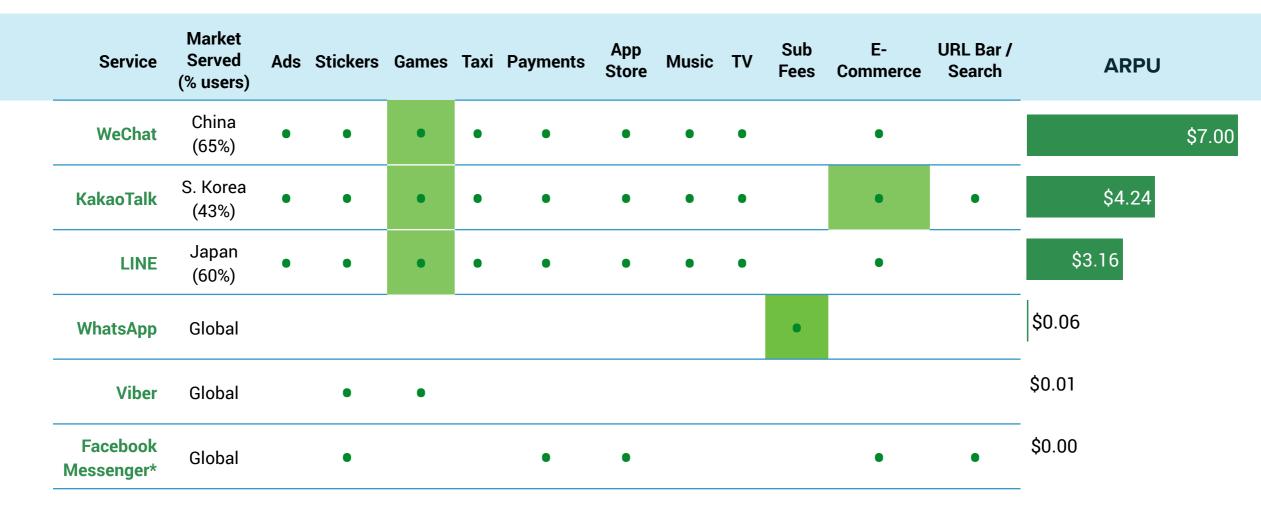
**New & Potential Functions for Messaging** 

Function	Innovator	Feature	Launch Date	Revenue Opportunity
News	Snapchat	Discover	1/2015	Sponsored content Native ads
Shopping	LINE	LINE Shop	2/2015	Percentage of transaction
Mobile Web	Kik	Kik Browser	4/2015	Advertising
Productivity	Facebook Messenger	'M' Virtual Assistant	8/2015	Search ads
Games	XBOX Live	Live Social Gaming	9/2015	In-game purchases Advertising
Finance	WeChat	WeBank Loans	9/2015	Interest from loans
Education	TBD	TBD	TBD	Fees for courses
Sports	TBD	TBD	TBD	Fees for betting Paid fantasy leagues
Health & Fitness	TBD	TBD	TBD	Advertising
Business	TBD	TBD	TBD	Paid job posts



### Asia-Pacific platforms demonstrate the money potential in messaging - and global players are just getting started

Platform Sophistication Compared to Annual ARPU, 2014







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What's at stake in the audio market? Over four hours a day of listening time—and growing **Digital Media** Audio Consumption Time Among 13+ Users, U.S., 2014 otal = 4:05 hours Non-Digital Media 50% 25% 2% **OTHER** 2% PODCASTS 4% 2006 2008 2014 **MUSIC TV** 20% **52% DOWNLOADS** AM/FM **Title Element** /PHYSICAL 12% STREAMING 8% SATELLITE OTHER LEISURE PERSONAL CARE



#### **Title Element**

2008

Screen Blue

Screen Green



2010

VIDEO



AUDIO



SOCIAL MEDIA

2012



WORK



EATING & DRINKING



OTHER LEISURE



PERSONAL CARE



HOUSEWORK



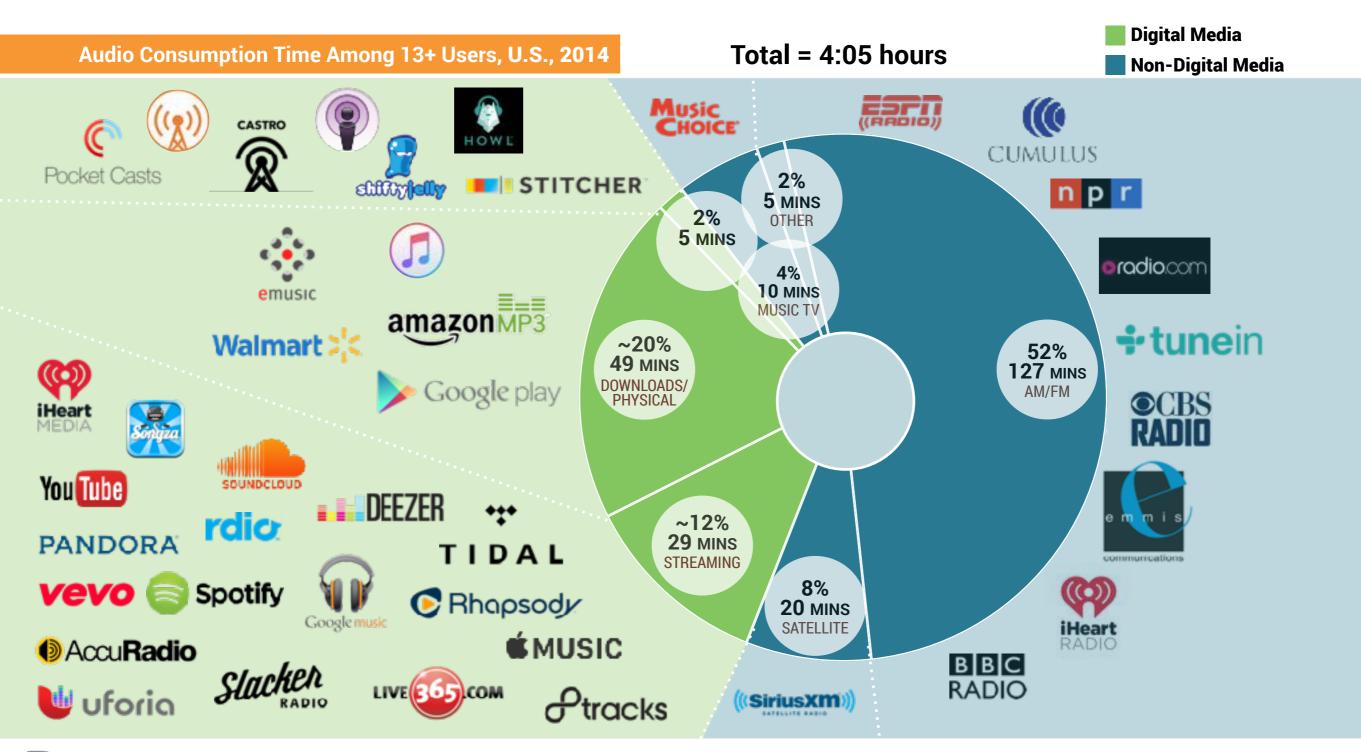
2006

36

2014

TAXI

### There's a proliferation of new digital players, but many crowded categories only represent a small fraction of overall listening



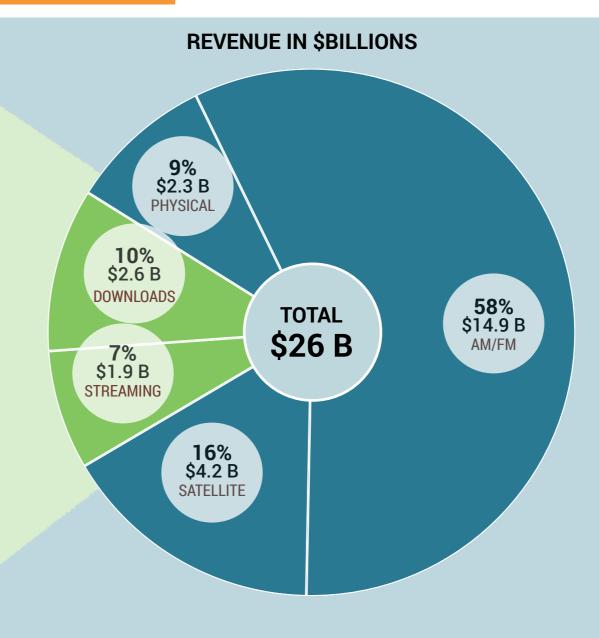
## **Expect growth to come from digital players claiming their fair share of the pie**

Consumer and Advertising Spend on Music Listening, U.S., 2014

Digital MediaNon-Digital Media

**DIGITAL** takes up over a third of listening time, but less than a fifth of total revenue

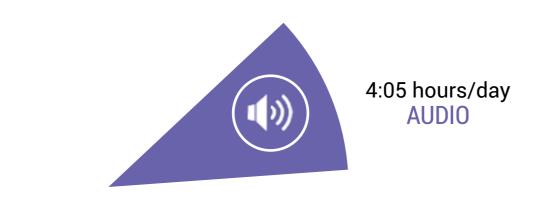
TOTAL U.S. DIGITAL REVENUE \$4.5 B





### Consumers will spend more time on digital audio, driven by multitasking moments

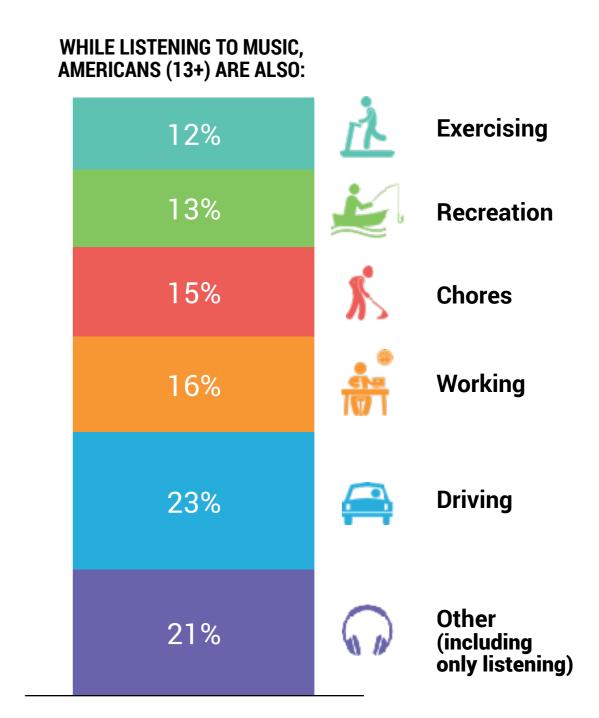
**TYPICAL U.S. DAILY BEHAVIOR, AGES 13+2014** 



SHARE OF MOBILE APP TIME SPENT, June 2015



Total mobile app time: 3:25 hours/day



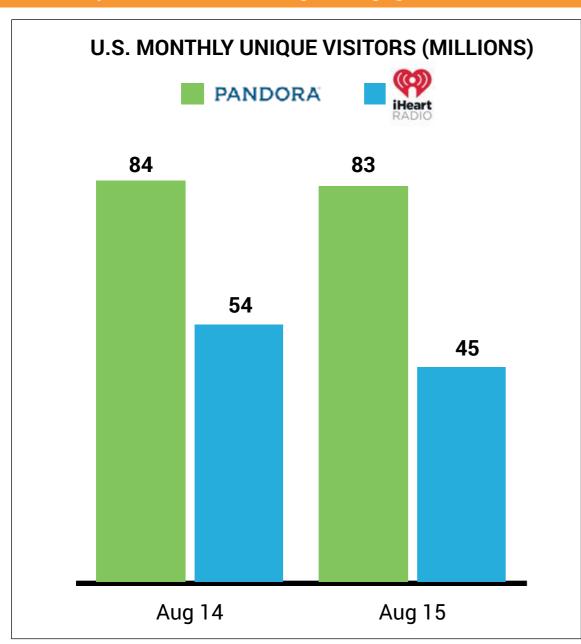
### Today, young listeners spend more time listening through streaming, but AM/FM radio remains the largest overall

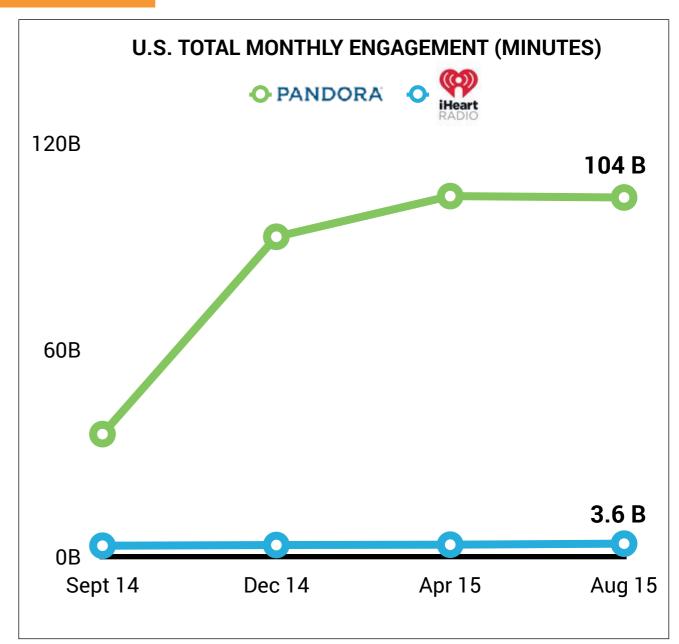
**Streaming Services** Daily Listening to Streaming Services vs. AM/FM by Age Group, U.S. 2014 AM/FM PERCENTAGE OF DAILY LISTENING TIME AGE 13-17 -55% 45% AGE 17-34 -35% 65% AGE 34-55 -17% 83% AGE 55+ 6% 94%



### Legacy players have migrated audiences to digital streaming services, but inferior user experiences leave engagement lagging

#### Monthly Visitors vs. Total Digital Engagement, Pandora and iHeartRadio





41



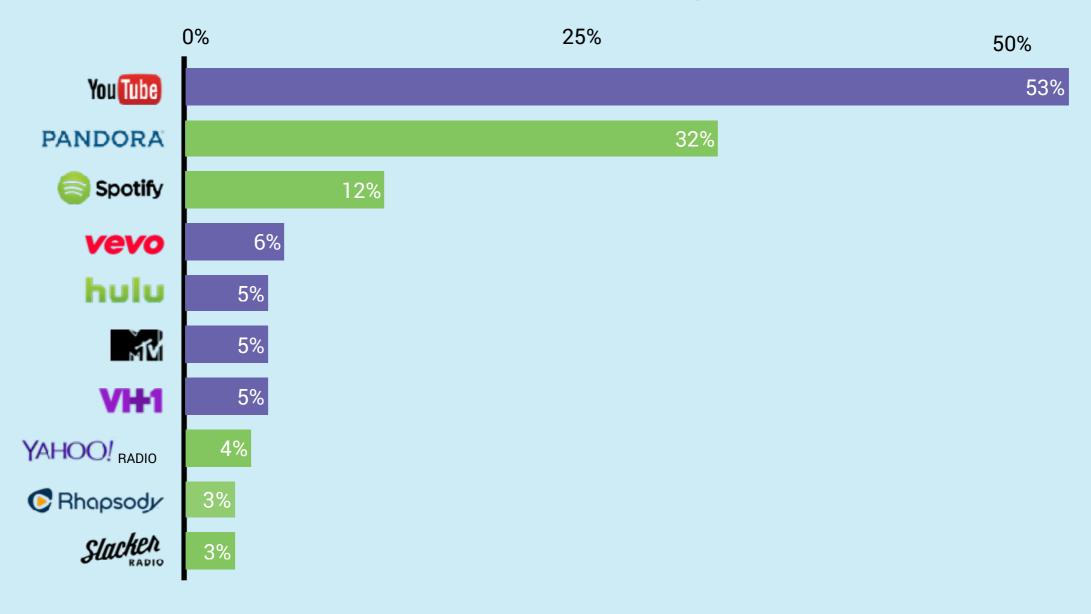
Sources: comScore, Activate analysis

# If we isolate YouTube's audio usage, online music was dominated by three services last year — with different user experiences and monetization models

Music Sources Used, U.S., 2014



#### PERCENTAGE OF INTERNET ADULTS, PAST 3 MONTHS

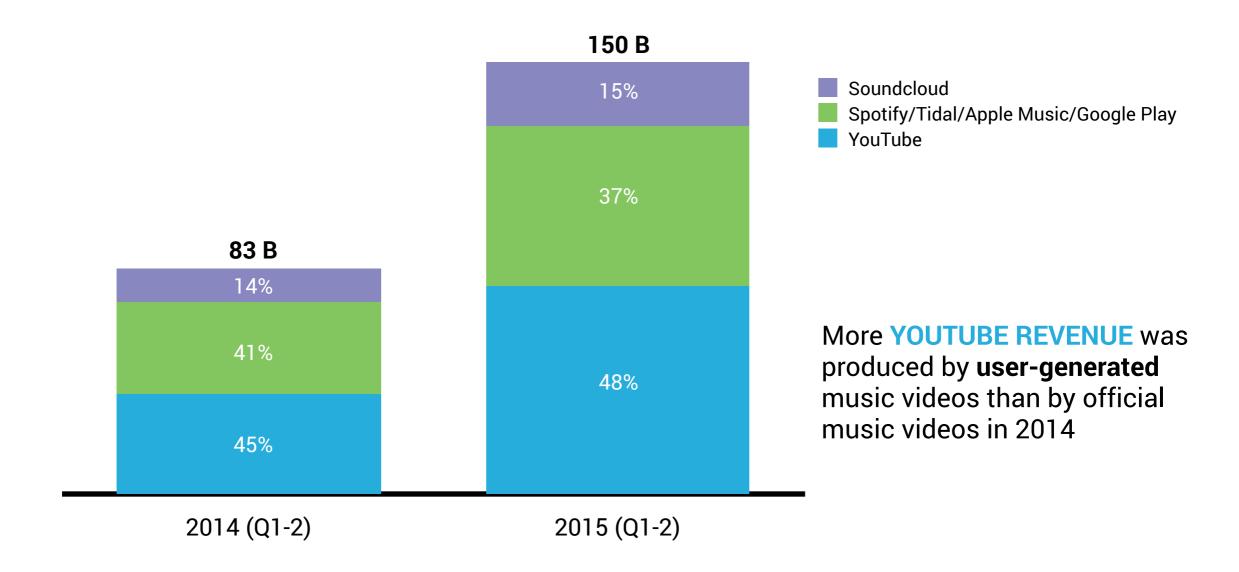




## YouTube is even more dominant for on-demand streaming, representing over half of all on-demand streams

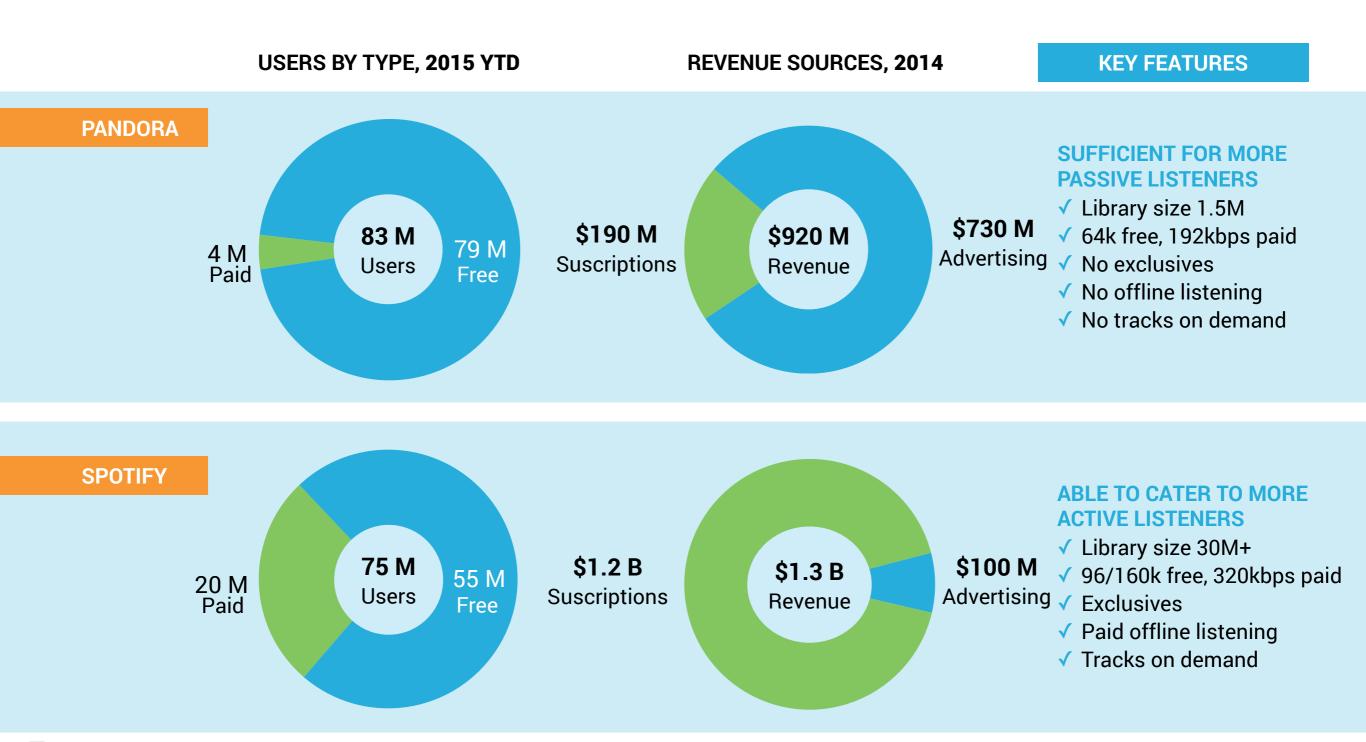
Total Streams by Service, Q1 - Q2, 2014 vs. 2015

#### **BILLIONS OF STREAMS**





### Today, Spotify and Pandora are not in the same business: they cater to two different audiences, and have different monetization models



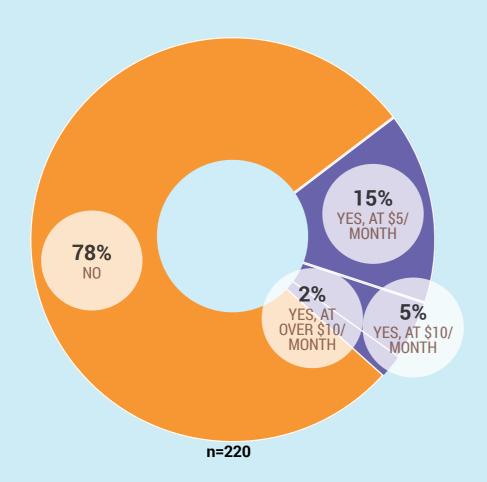


### Subscriber loyalty will present a challenge to new services, but YouTube has a shot because music listeners are willing to pay

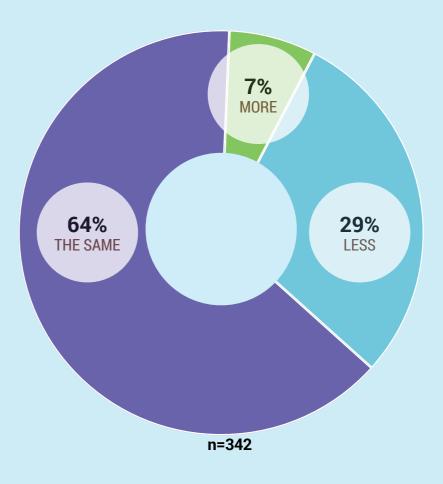
**Consumer Preferences in the Digital Streaming Music Space** 

#### EXISTING STREAMING SUBSCRIBERS:

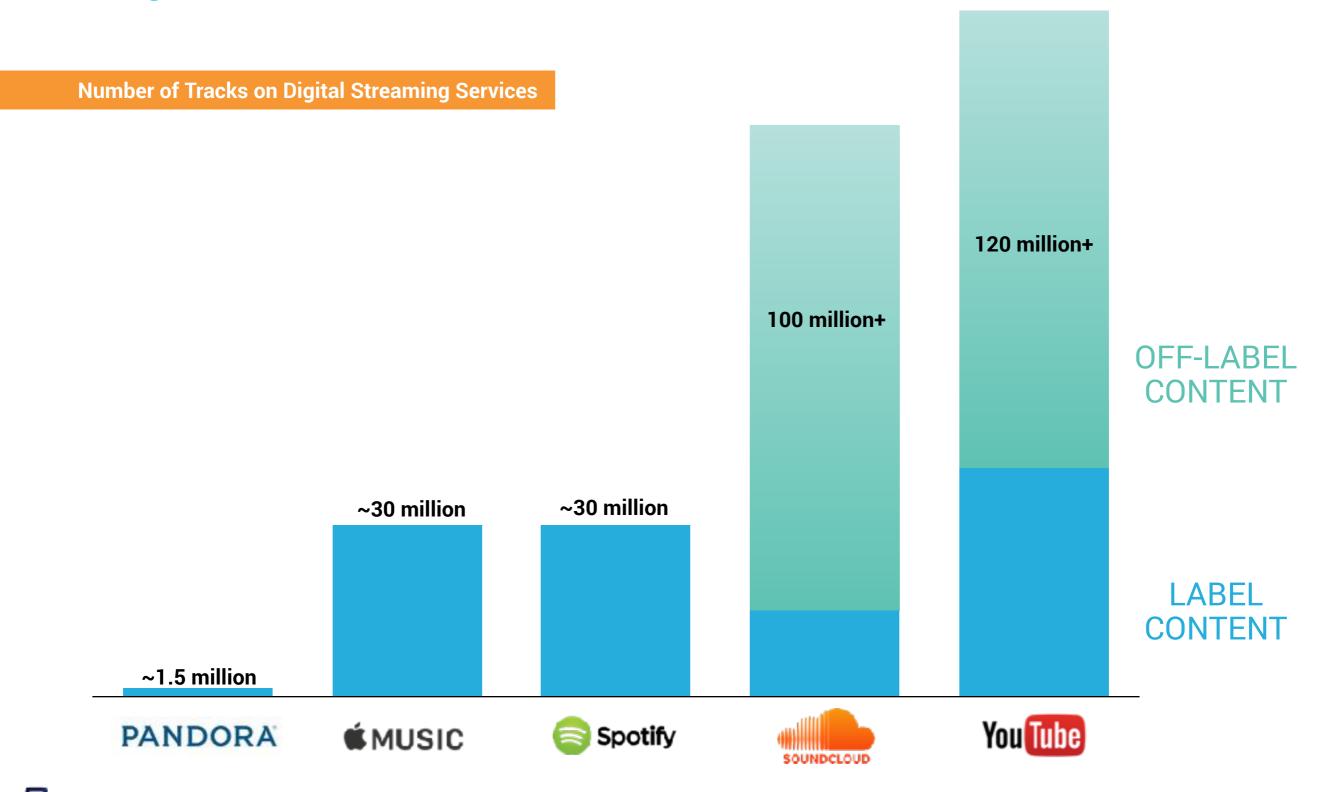
WILLINGNESS TO SWITCH TO ANOTHER SERVICE



### POTENTIAL STREAMING SUBSCRIBERS: PRICE TO JOIN A YOUTUBE STREAMING SERVICE, COMPARED TO EXISTING SERVICES



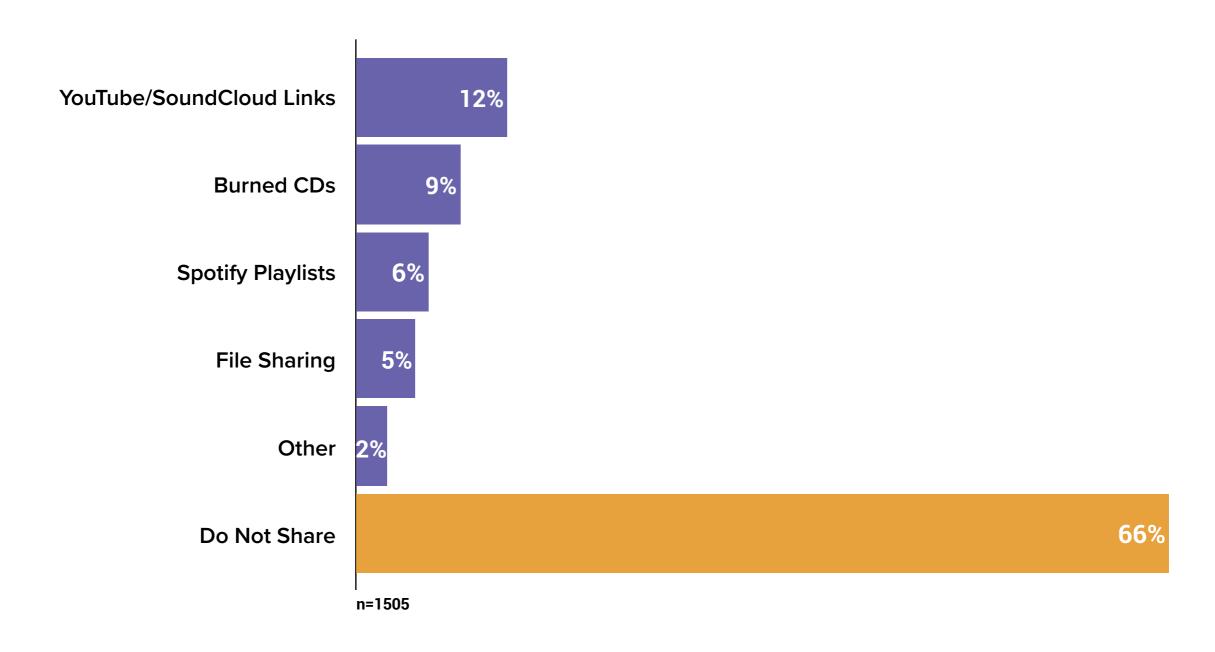
### What could make a major new entrant successful? Original, unique songs as found on SoundCloud and YouTube will be a critical factor





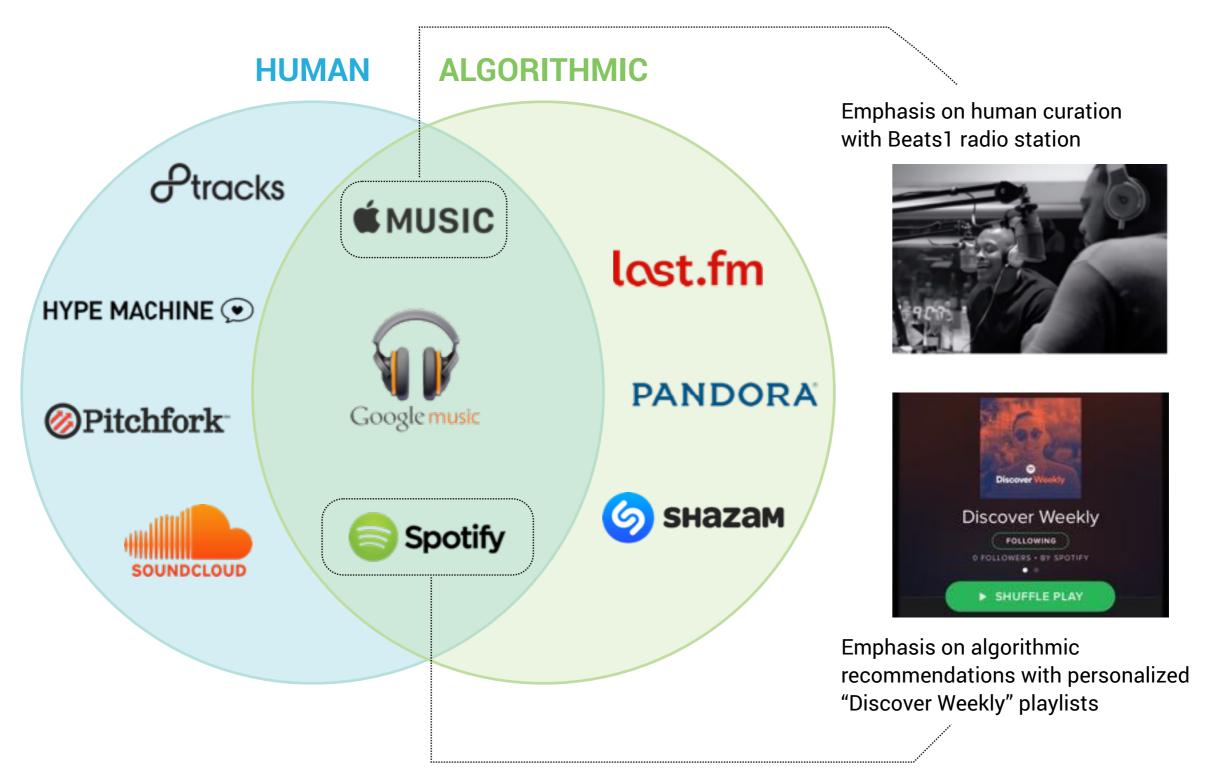
# Today, most listeners don't share their listening activity on social networks, creating an opportunity for any player that can improve the sharing experience

**Audio Social Sharing Preferences** 

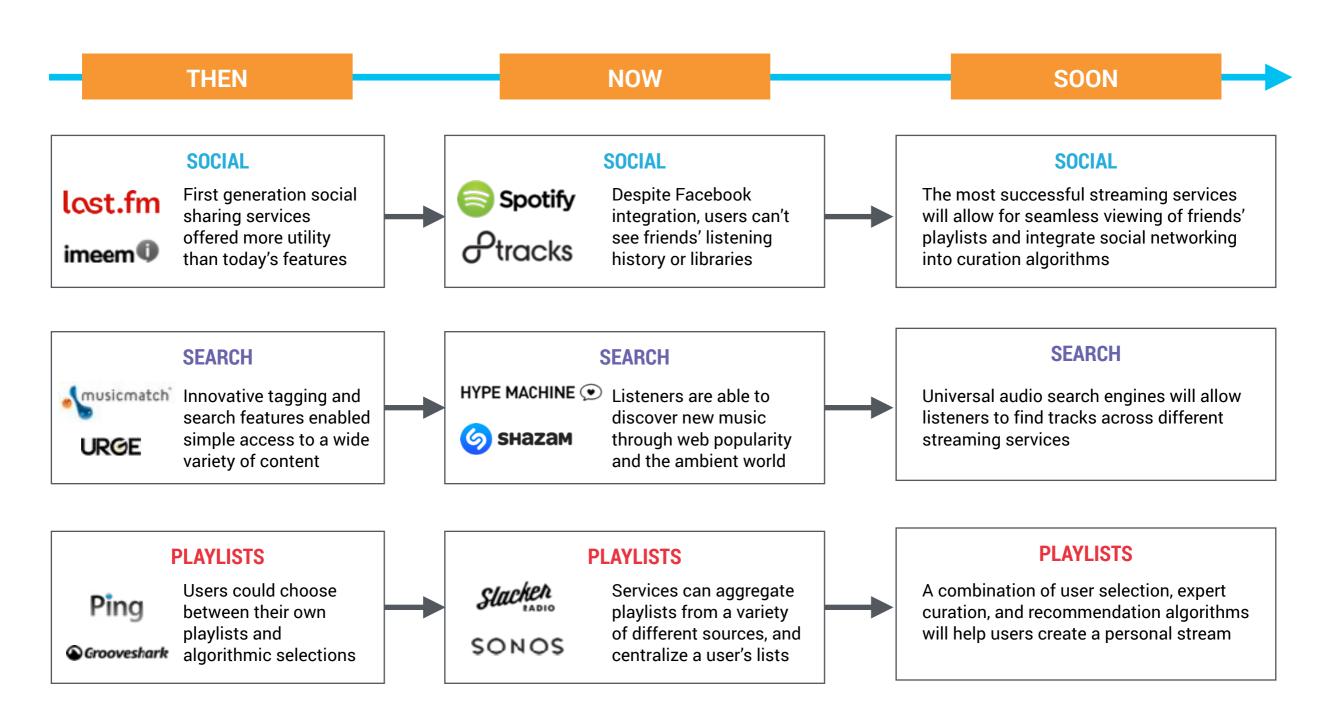




### Another major area of differentiation will be smart curation that combines human and algorithmic methods



### Some of the features that enable new players to succeed may revisit features from past generations of digital music services

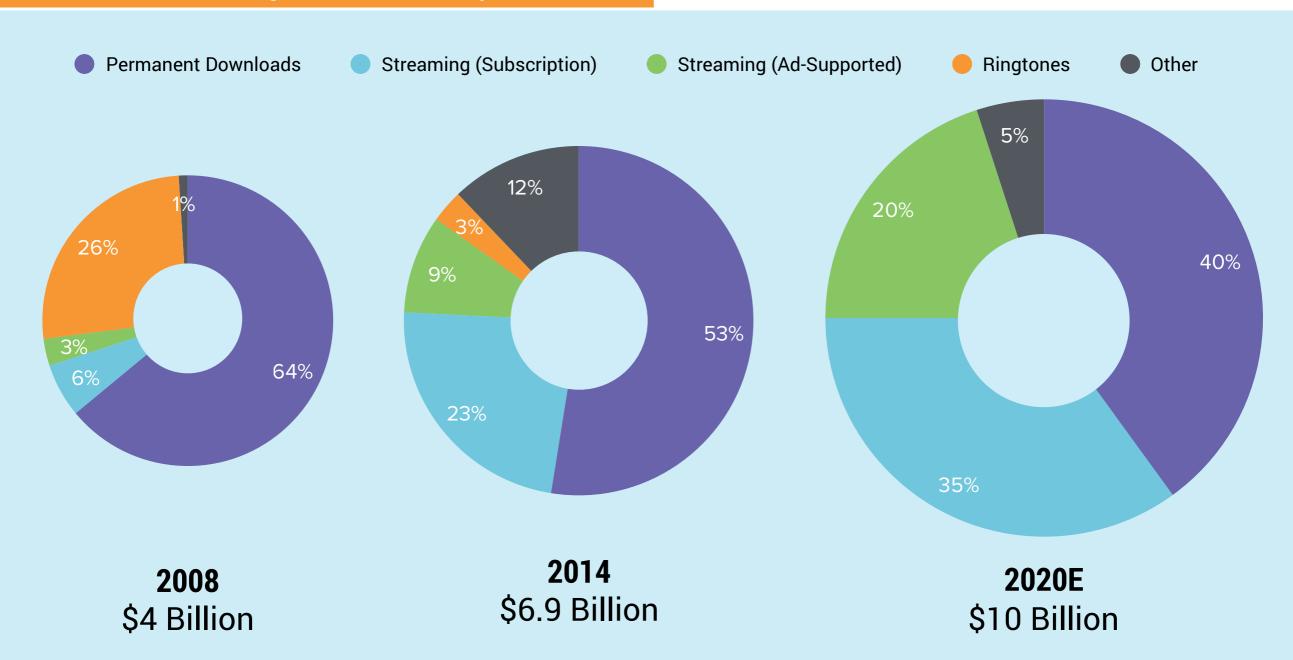




49

# By 2020, digital music revenues will be \$10 Billion globally, and streaming will be over half of that - growing at the expense of downloads

Activate Forecasts for Digital Music Revenue by Source, Global



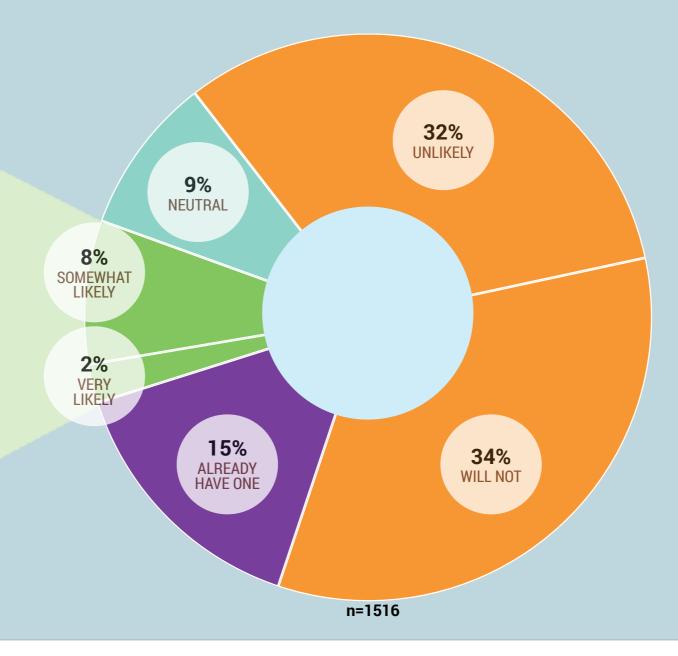


Sources: IFPI, Activate forecast 50

### There may be an upper bound to the number of consumers that are willing to pay for a subscription music service

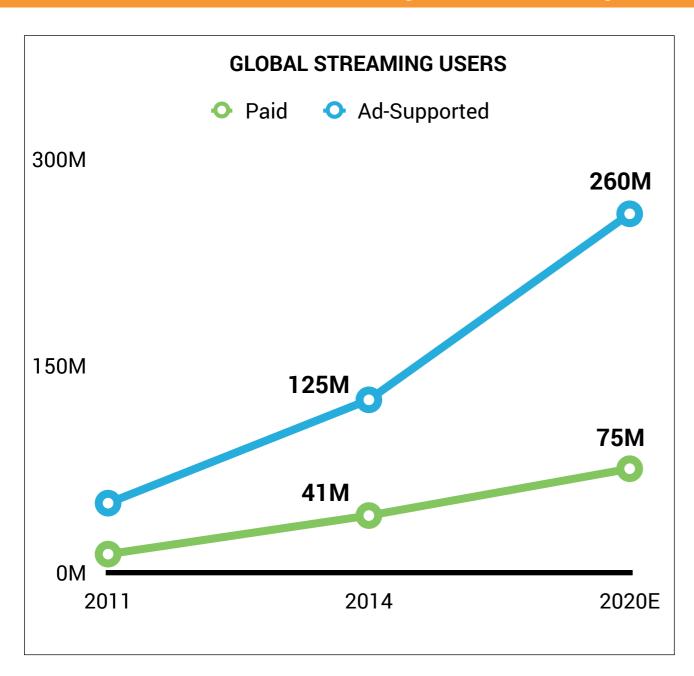
U.S. Consumer Likelihood of Purchasing Music Streaming Subscription in the Next 6 Months

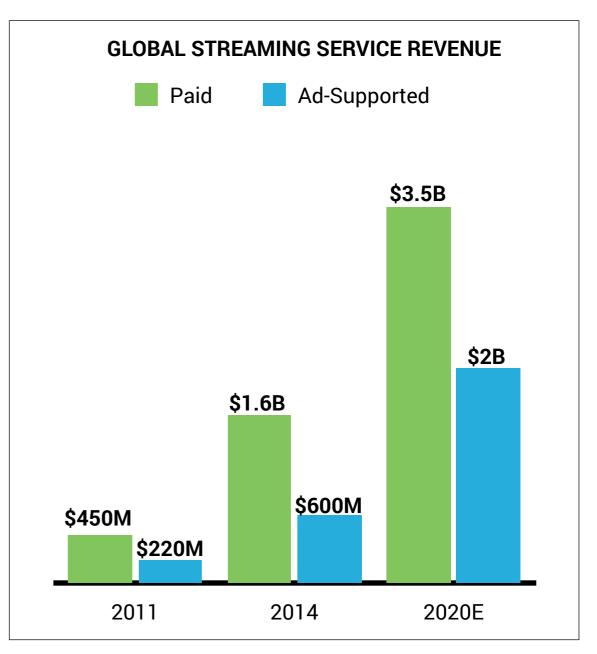
Only an additional 10% of consumers are open to subscribing to a streaming service



### Most of user growth in digital streaming will be ad-supported, but paid users will account for a far greater proportion of the revenue

Annual User and Revenue Growth in Digital Music Streaming, Global, 2011 - 2020E







Sources: IFPI, Activate analysis 52

## Beyond music, opportunities abound in non-music formats as listeners move from analog to digital

**THEN** 

NOW

SOON



#### **TALK**

Linear consumption on AM/FM leads to long slots at specific daily times



#### **TALK**

Podcast consumption is exploding as non-live distribution lets users listen on demand



Increasing sophistication in podcast advertising networks will lead to higher investment due to desirable demographics

#### **AUDIOBOOKS**



Primarily consumed using analog methods like cassettes and CDs



#### **AUDIOBOOKS**

Companies like Audible experimenting with subscription-based models

#### **AUDIOBOOKS**

Digital distribution methods make audiobooks increasingly attractive for multi-tasked listening while commuting etc.



#### **LIVE SPORTS**

Games broadcasted primarily over AM/FM stations



#### **LIVE SPORTS**

TuneIn signing premium distribution deals with NFL, MLB Premier League, etc.

#### **LIVE SPORTS**

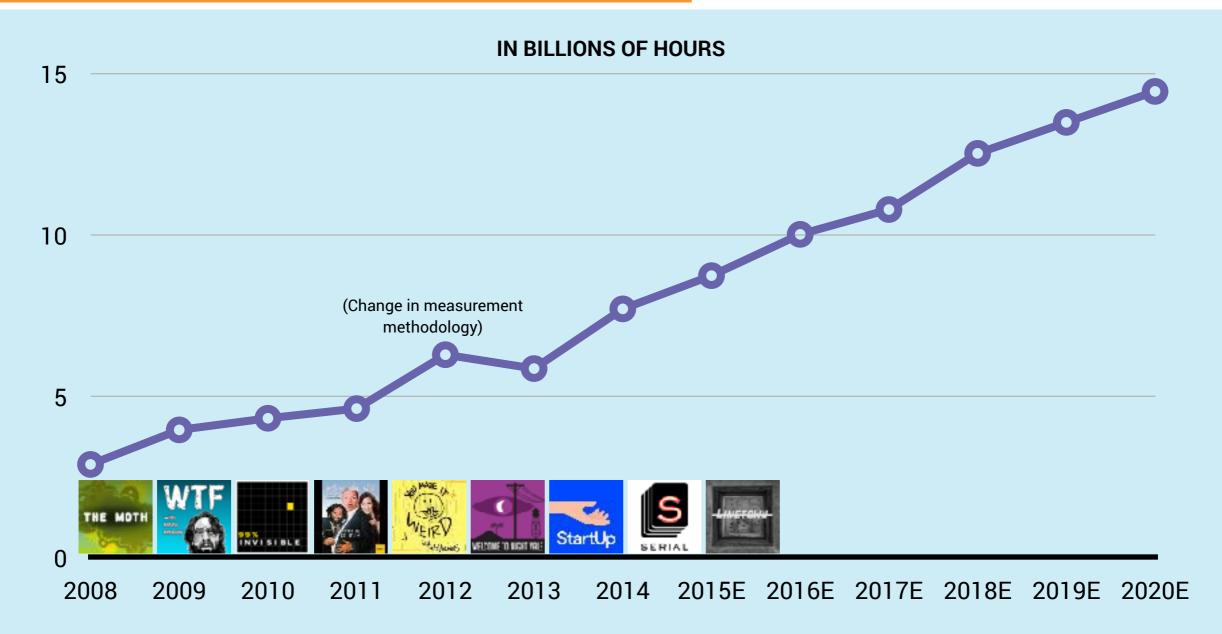
Increasing coverage of Wi-Fi and data networks will make digital distribution of live events more viable

activate www.activate.com

Sources: Activate analysis 53

### It's more than just music: Podcast are having their breakout moment as consumption explodes will continue to grow steadily

Activate Projections: Total Podcast Listening Time, U.S., 2008 - 2020E



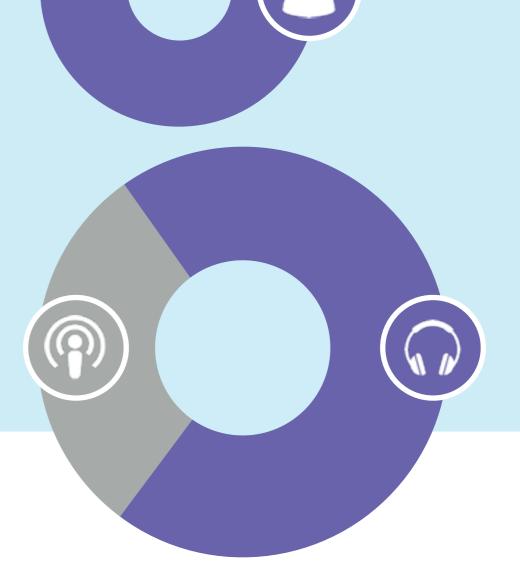
### Podcast listeners are the elite of audio: they listen to more nonpodcast audio than average, and are an attractive demographic

#### LISTENER DEMOGRAPHICS

	AVERAGE	PODCAST
Median Age	37	30
Age 18-34	0.3	0.67
Income Over \$50K	0.27	0.62
Bachelor's Degree?	0.3	0.58

AVERAGE
LISTENERS
4:05 hours/day

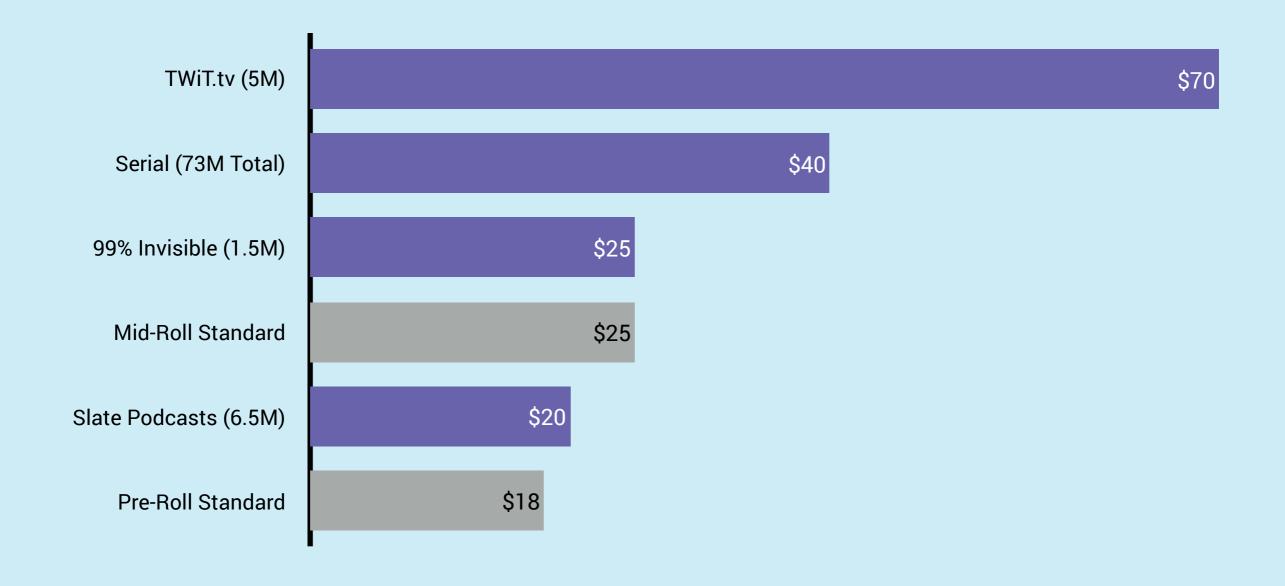
PODCAST LISTENERS 5:50 hours/day (4:19 nonpodcast)



# Early successes are showing podcast publishers can generate premium advertising rates

**Podcasting Monthly Downloads and CPM Rates** 

Publisher data
Industry average





### There are enormous new opportunities in digital audio for adjacent, terrestrial and niche players

Digital listening minutes will increase



Players in adjacent markets (e.g. YouTube) will attempt to shift into pure audio



Podcasting becomes a web-scale, ad-supported industry; expect investment in podcasting advertising infrastructure and networks



High-engagement listening experiences may drive higher CPMs



Terrestrial players can tap growing digital audio ad dollars by migrating existing audiences to higher quality digital experiences





THE AVERAGE AMERICAN SPENDS MORE TIME ON TECH & MEDIA THAN WORK OR SLEEP MESSAGING WILL BLOW PAST SOCIAL NETWORKS AS THE DOMINANT MEDIA ACTIVITY THE NEXT BIG WINNERS IN STREAMING AUDIO ARE ALREADY (QUIETLY) HERE

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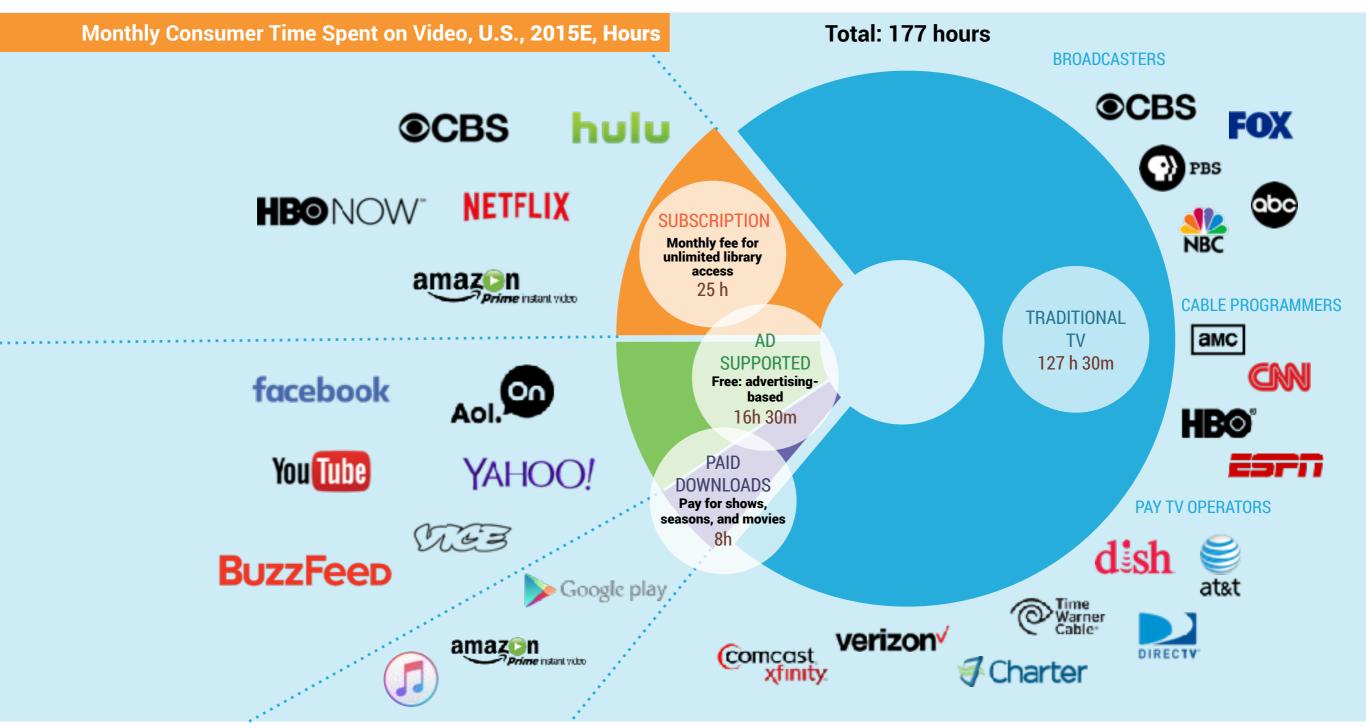
THESE COMPANIES ARE GRABBING ALL THE MONEY IN CONSUMER TECH & MEDIA

ONE SIMPLE WAY TO PREDICT WHAT TECH & MEDIA PLAYERS WILL DO NEXT TO COMPETE



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# An increasingly large number of players are competing for consumers' video time and attention, with traditional TV still capturing 72% of all viewing

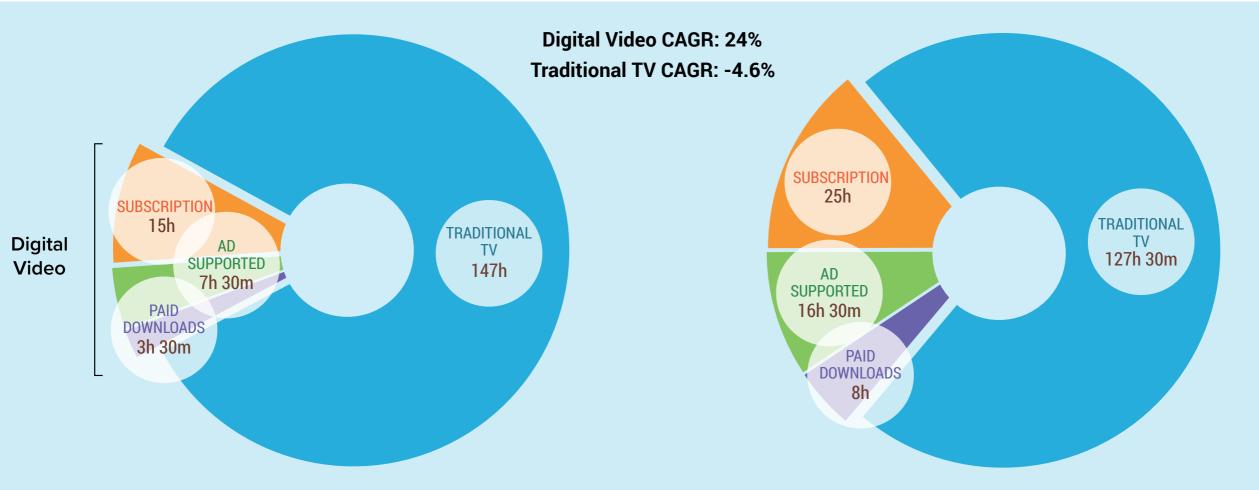


### What's at stake in video? Nearly six hours a day of viewing time, making video the single most popular media activity

Monthly Consumer Time Spent on Video Among 2+ Users, U.S., 2012-2015E, Hours

2012 2015E

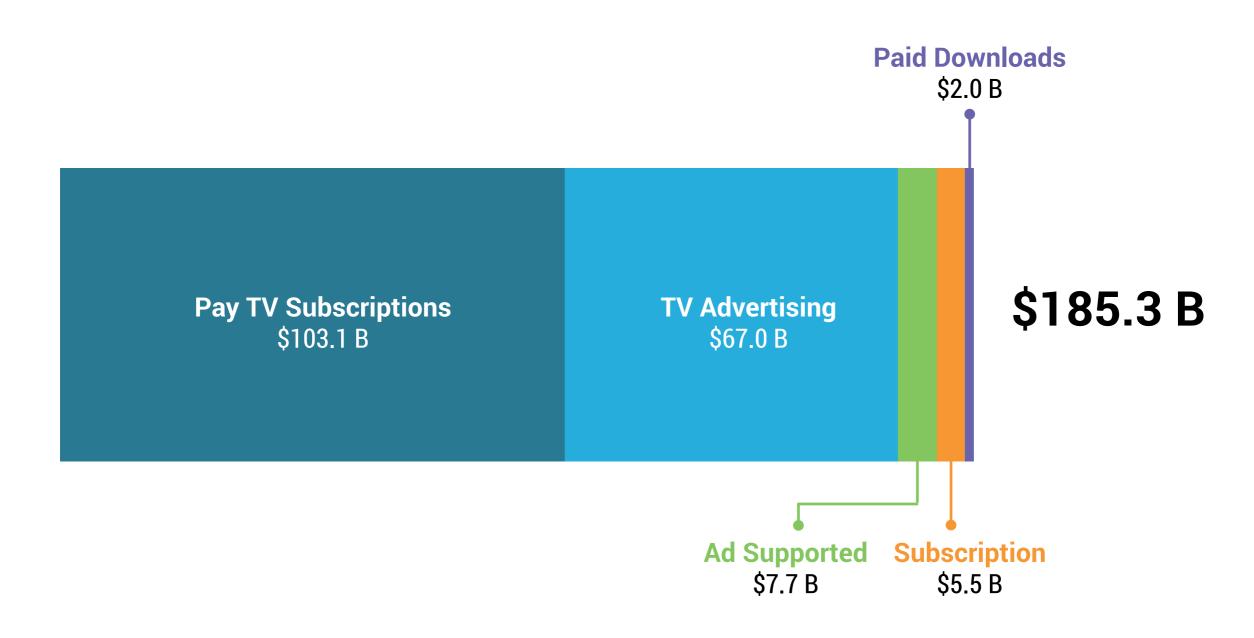
Monthly Total: 173 hours Monthly Total: 177 hours





### U.S. video revenues are enormous—\$185 Billion, and the largest share is still pay TV subscriptions

Revenues, U.S., 2015E, USD billions





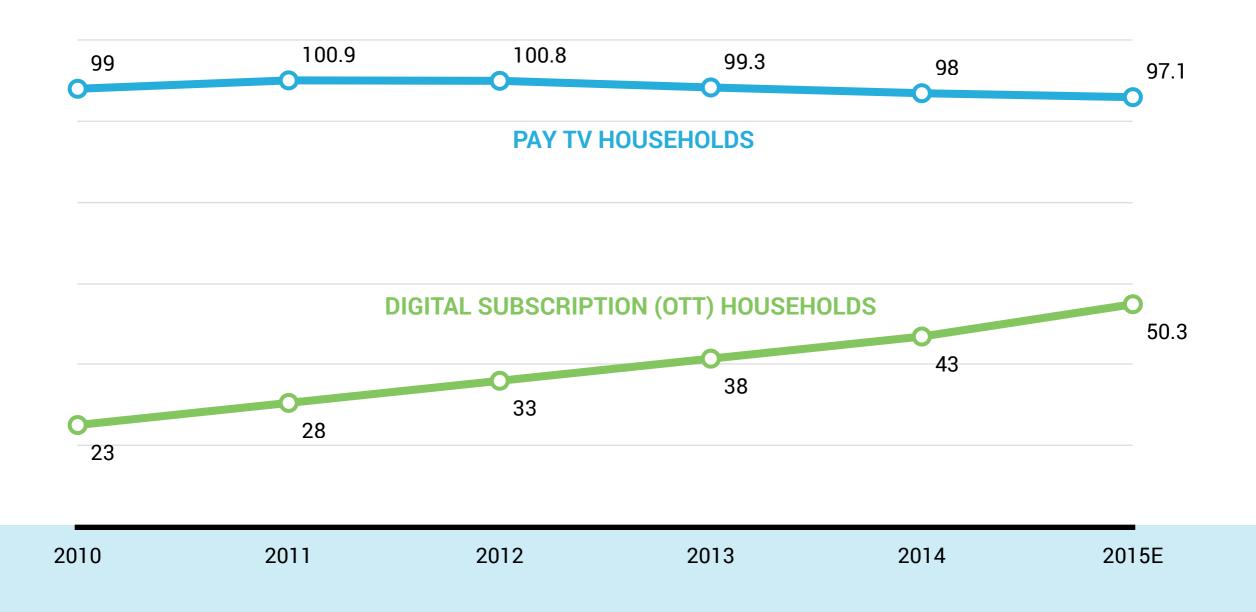
### SO, IS IT TRUE THAT "THE FUTURE OF TV IS APPS"?

YES, BUT THAT PHRASE DOESN'T MEAN EVERYBODY WILL CUT THE CORD. IT MEANS THAT APPS WILL DEFINE THE EXPERIENCE, BUT WON'T DECIDE WHO GETS PAID FOR TV AND VIDEO.



### We appear to have hit "peak cable," with pay TV providers shedding subscribers while digital subscription (OTT) services gain ground

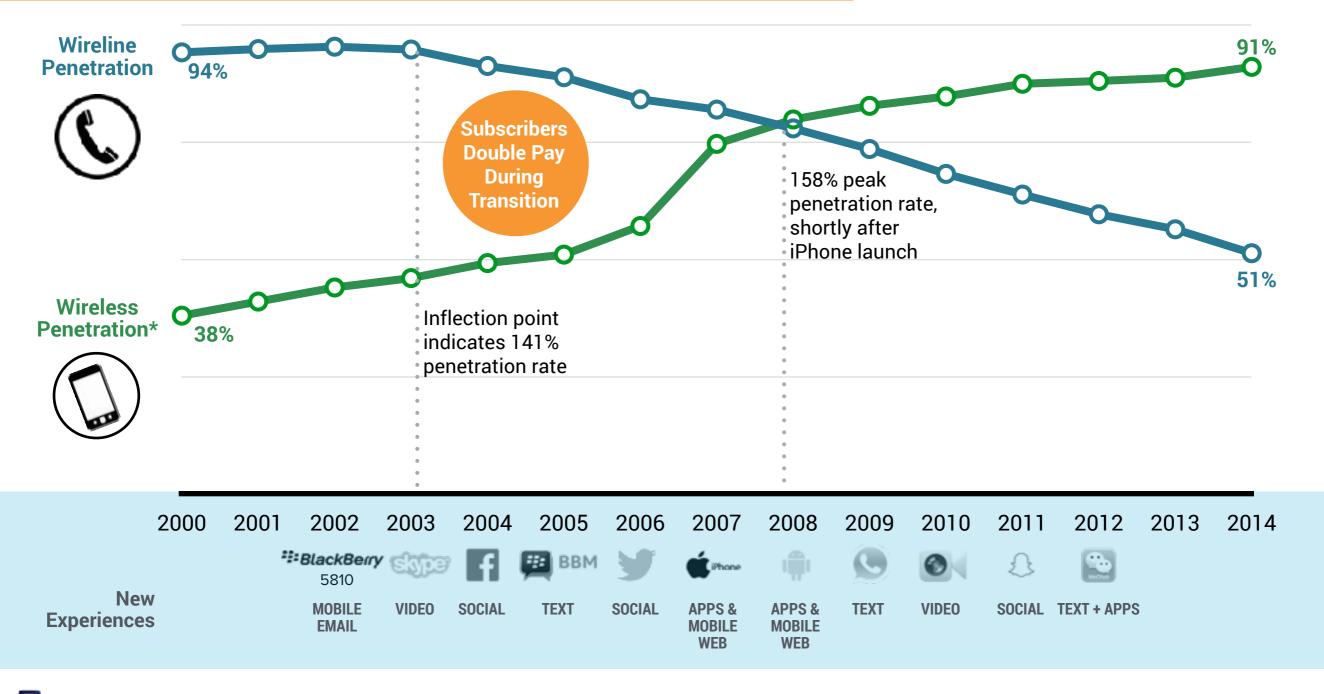
Households with Pay TV vs. Subscription OTT, U.S., 2010-2015E,





## A major platform transition, such as cutting the cord for telephones, can take more than a decade to play out

Wireline vs. Wireless Household Penetration, U.S., 2000-2014, % of Households



### If television cable cutting followed the same pattern as telephones, the crossover would happen in 2019—but this isn't likely

Extrapolated Pay TV and Subscription OTT Household Penetration Rates, U.S., 2010-2022E, % of



2015E 2016E



2010

2011

2012

2013

2014

2017E

2018E

2022E

2020E

2021E

2019E

### THE PAY TV TRANSITION IS DIFFERENT

CHANGES IN THE TV MARKET ARE NOT JUST A SIMPLE TECHNOLOGY TRANSITION. CORD CUTTING WON'T HAPPEN OVERNIGHT.



### Four reasons why cord cutting on TV won't look like a typical tech transition



#### **USERS**:

People are still hooked on traditional TV and are consuming more video overall (Pay TV + OTT)



#### **CONTENT:**

A significant amount of popular content is still exclusive to pay TV (e.g. sports)



#### **PRICING:**

People can't cobble together the content they want for a lower price than a pay TV package



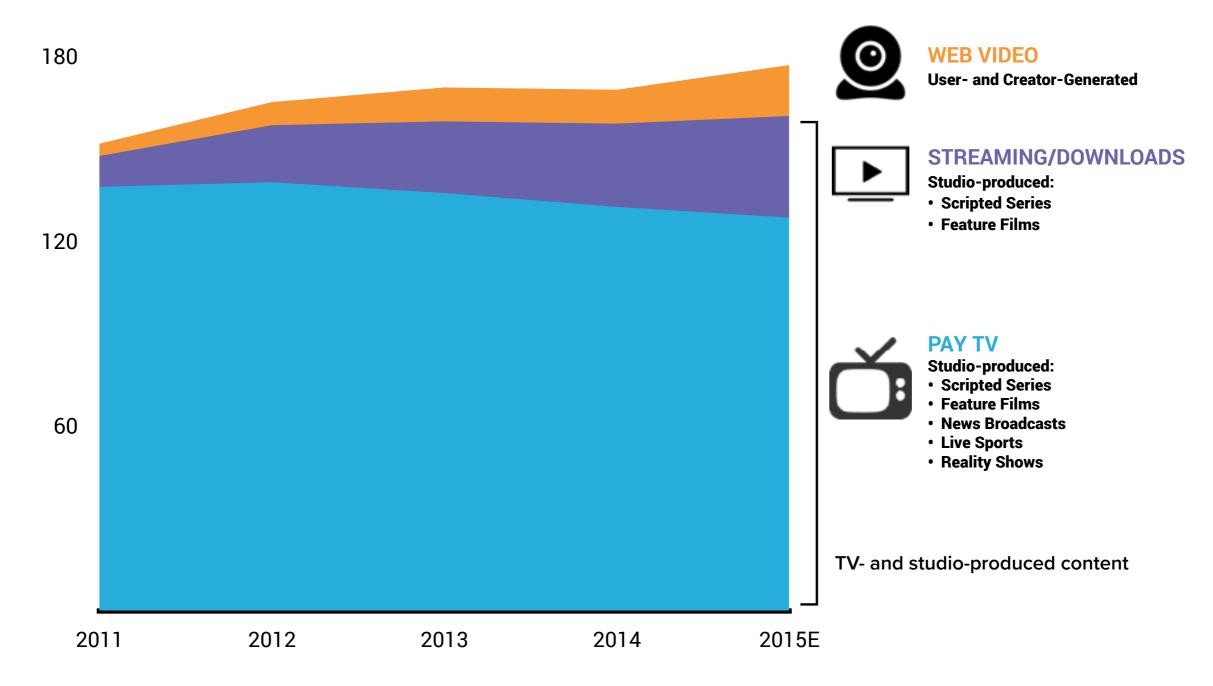
#### **EXPERIENCE:**

Today, traditional pay TV still wins for simplicity and reliability. Digital offers more power, control and discoverability, but also more complexity



### People are still spending most of their time with TV- and studioproduced content

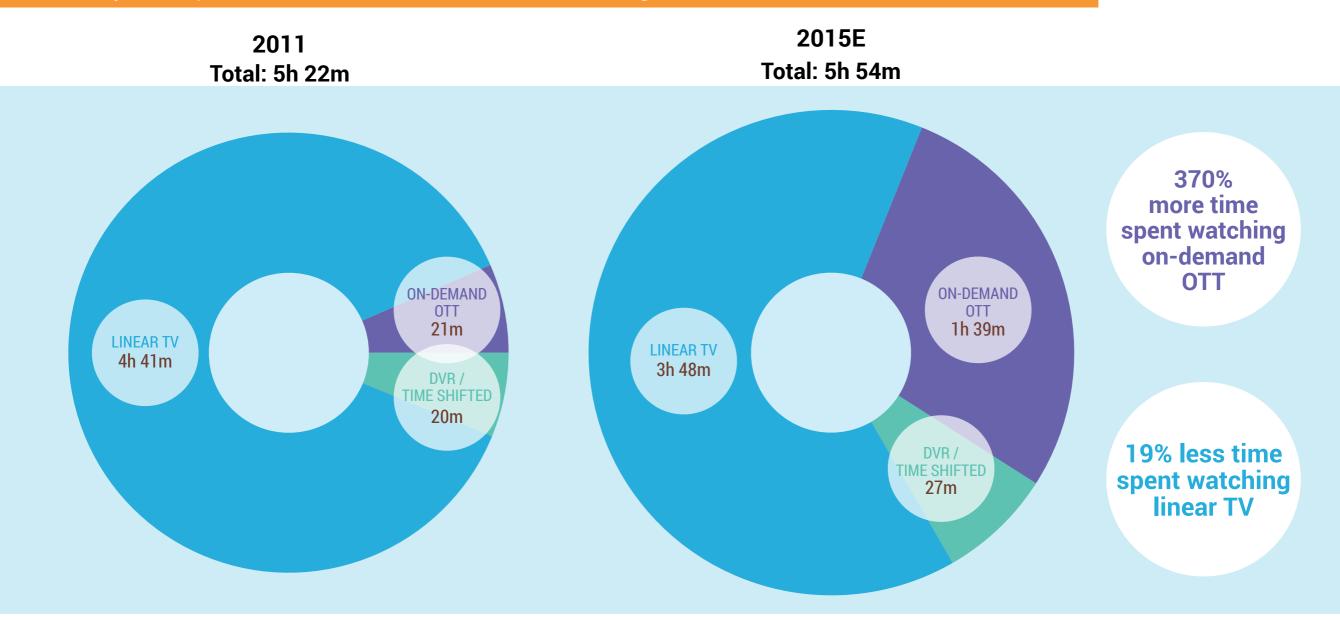
Monthly Video Consumption, U.S., 2011-2015E,





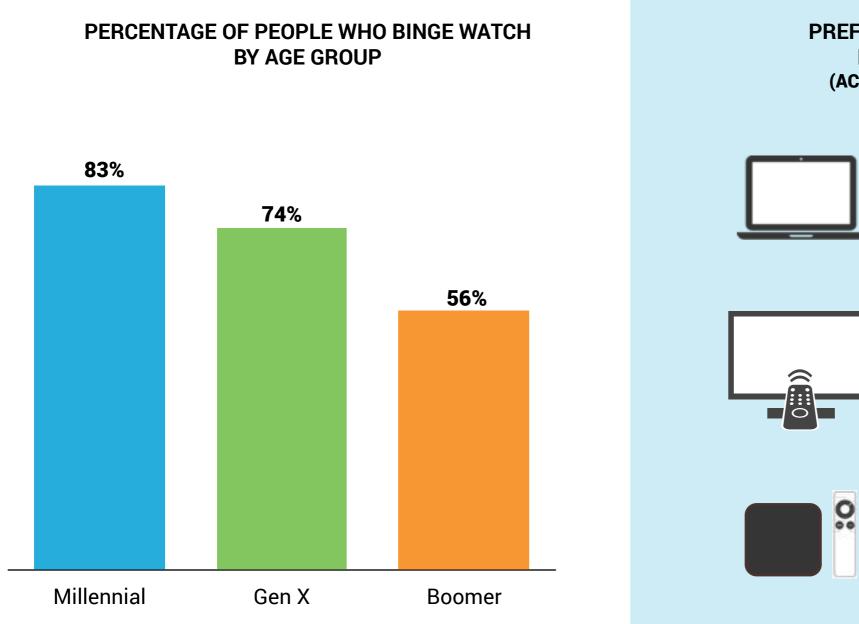
## On-demand and time-shifted viewing is growing quickly, as viewers watch more and more TV on digital platforms

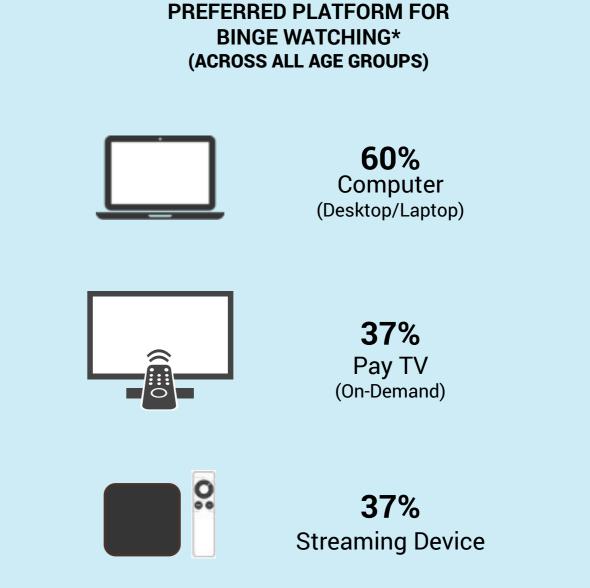
Daily Time Spent on Linear TV vs. Video On-Demand Among 2+ Users, U.S., 2011-2015E, Hours: Minutes





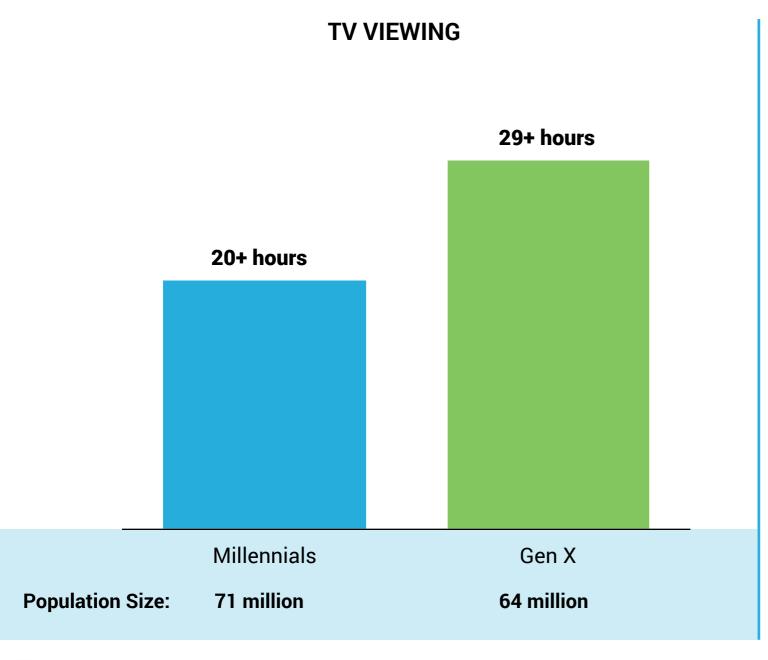
## Most Americans now binge watch TV, and this behavior is amplifying time-shifted viewing





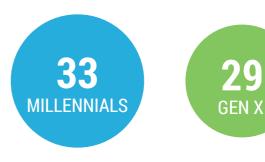
### Millennials still watch more than 20 hours per week of television while consuming more video overall than any other group

Average Weekly Time, U.S., 2015E, Hours



#### **ALL VIDEO VIEWING**

Hours of video among Pay TV subscribers



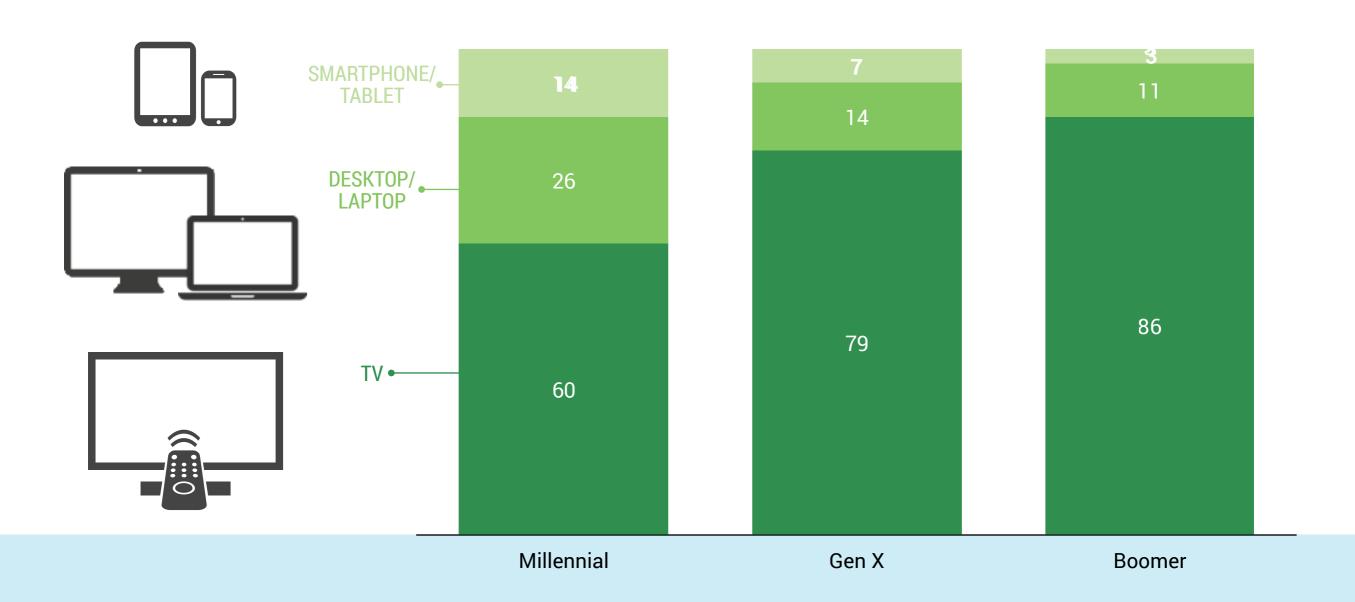
#### Hours of TV/video among cord cutters





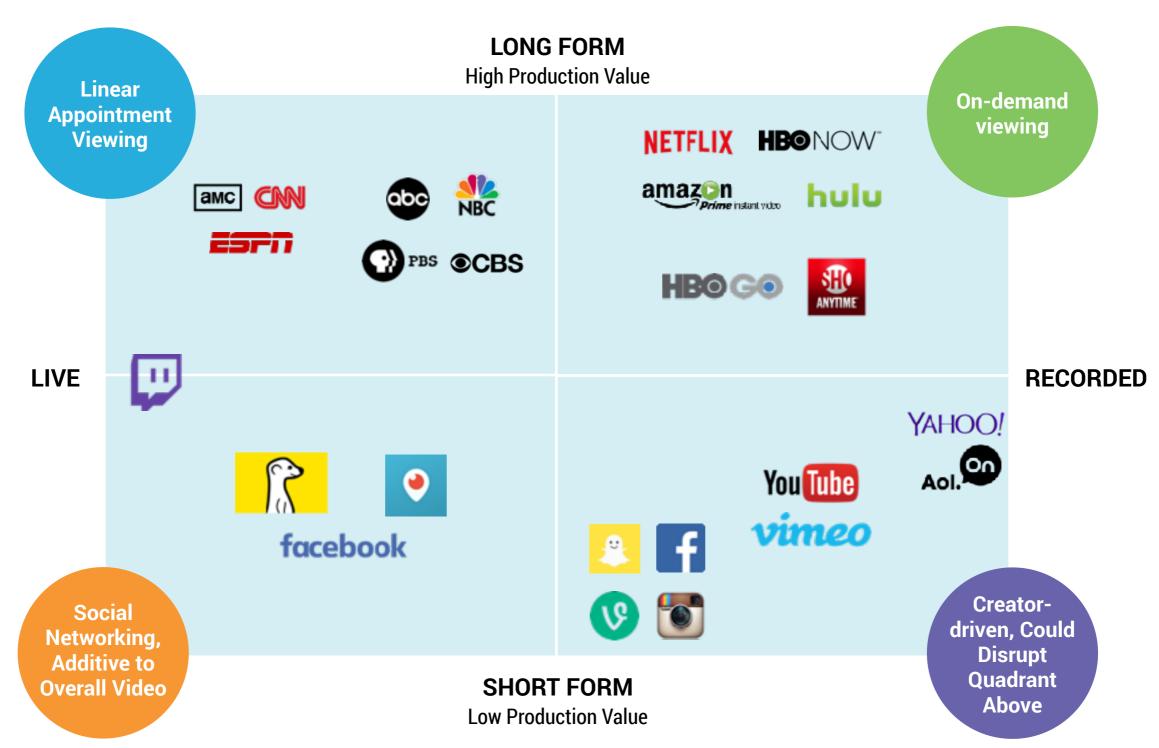
## All adult age groups, including Millennials, like to watch high-quality video on large screens

Device Preferences for Watching TV Series, U.S., 2015E, Percent





## Consumer behavior has moved beyond traditional appointment viewing and has created audiences for new kinds of content



activate www.activate.com Source: Activate analysis

## Pay TV still holds the reins on the ultimate appointment viewing: live sports, where synchronous viewership is the norm

#### **PERCENTAGE OF LIVE GAMES\***

•	Fragmentation of rights
	among local and
	national networks
	makes it challenging to
	offer comprehensive
	sports packages at
	price points lower than
	Pay TV

 Sports networks are also subsidized by the bundle, which will limit in-market OTT offerings for the foreseeable future

	TENOENTIAGE OF LIVE OF MINES				
	National Broadcast	National Pay	Local Pay**	Pay Channels Required	Live OTT?
NFL	0.95	0.05	-	4	Out of market
SNBA	3% + Finals	10% + Playoffs	0.87	5	Out of market
MAJOR LEAGUE BASEBALL	.05% + Finals	5% + Playoffs	0.94	5	Out of market
	Stanley Cup Only	7% + Playoffs	0.93	2	Out of market
NCAA	16% + Bowls	84% + Bowls/Playoff	_	2-7	N/A

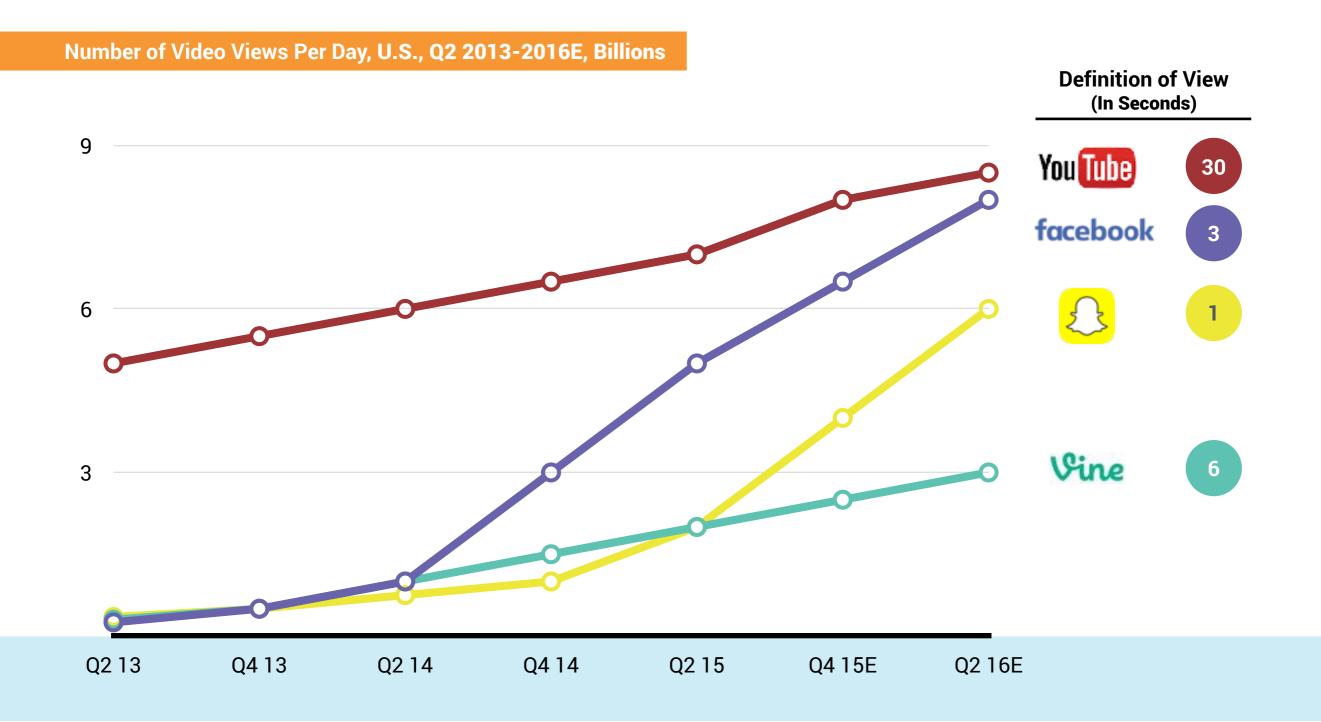


# While some premium channels offer over the top subscriptions, much of the most popular cable programming is still exclusive to pay TV

	<b>HB©</b> °	<b>WINE</b>	Cable Programming		Sports
Current Season OTT Availability	<b>HBO</b> NOW	100	Not Available		Not Available**
	GAME OF THRONES	HOMELAND	WALKING	AMERICAN PICKERS	SUNDRY
	HARDS	RAY Donovan	AMERICAN Họrrọr Stọry	DYNASTY	HURSDA' NIGHT
	ballers	PENNY DREADFUL	GOLD-RUSH	PAWN	MONDAY NIGHT FOOTBALL
	SILCON VALLEY	MASTERS OF	MR. ROBOT	Fargo	NCAA
	VEEP	NURSE JACKIE	Kardashians.	LIBRARIANS	BCS



## Web video distribution is booming, with some new entrants rivaling YouTube in video views, even though not all "views" are the same





You Tube

### Web video is driven by native creators producing short content that reaches a massive audience and grows overall video consumption

Vine

Vine

	Tou Tube	Vulle	Vuice	Tou Tube	Tou Tubo	
			BUT THAT BACKFLIP			
	PewDiePie	Lele Pons	King Bach	KSI	Evan Tube HD	
GENRE	Gaming	Comedy	Comedy	Gaming	Reviews	
TOTAL VIEWS (BILLIONS)	10 B	7 B	3 B	2.4 B	1.6 B	
TOTAL FOLLOWERS (MILLIONS)	40 M	9.5 M	14 M	11 M	2 M	
MCN	MAKER.	FULLSCREEN	<b>FULLSCREEN</b>	POLARIS	MAKER.	



You Tube

You Tube

## Digital media companies are investing in originals but haven't had a hit yet - they lag behind web creators and studio shows

#### **Media Company**

#### **Content Distribution Strategies**



Free, ad-supported video blending original content with 3rd party partners

- · Available videos range from short news clips to full-length films
- Offering includes 12 originally produced TV series





On-demand streaming service for TV shows, movies, and webisodes

- · Screen has 26 channels, which includes original episodes of Community
- Upcoming slate of original programming will bring total to 55 video series





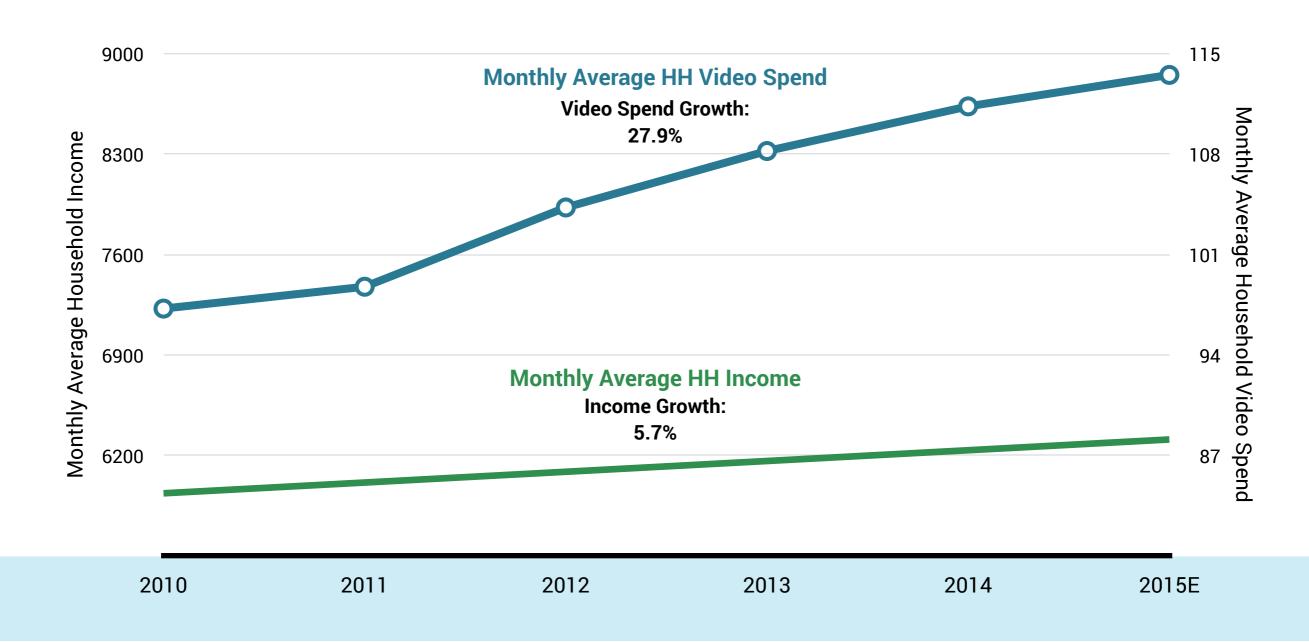
Widely distributed short-form original videos targeted at millennials

- · Library includes 10 original series and over 700 original short videos
- Distribution includes a YouTube Channel with 7.8M subscribers



## Consumer spend on video is growing faster than income, which could put pressure on Pay TV pricing

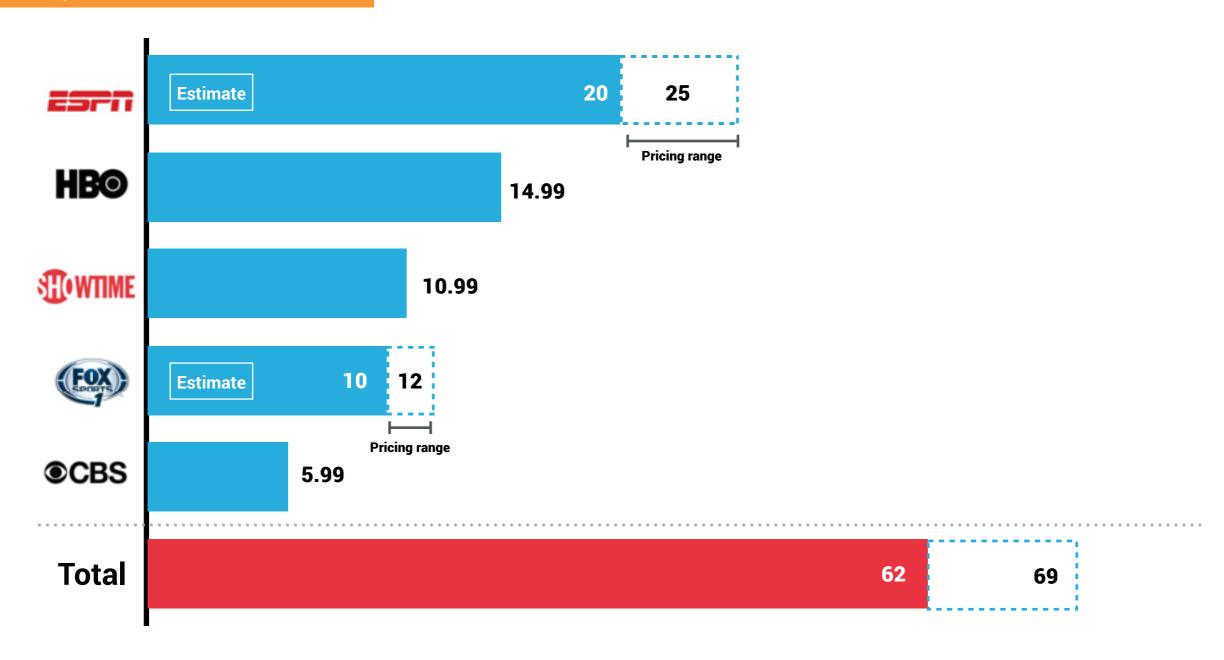
Average Video Spend vs. Income, U.S., 2012-2015E,





## As more OTT services come online, the value of the bundle becomes more apparent

**Monthly Prices of OTT Services, USD** 

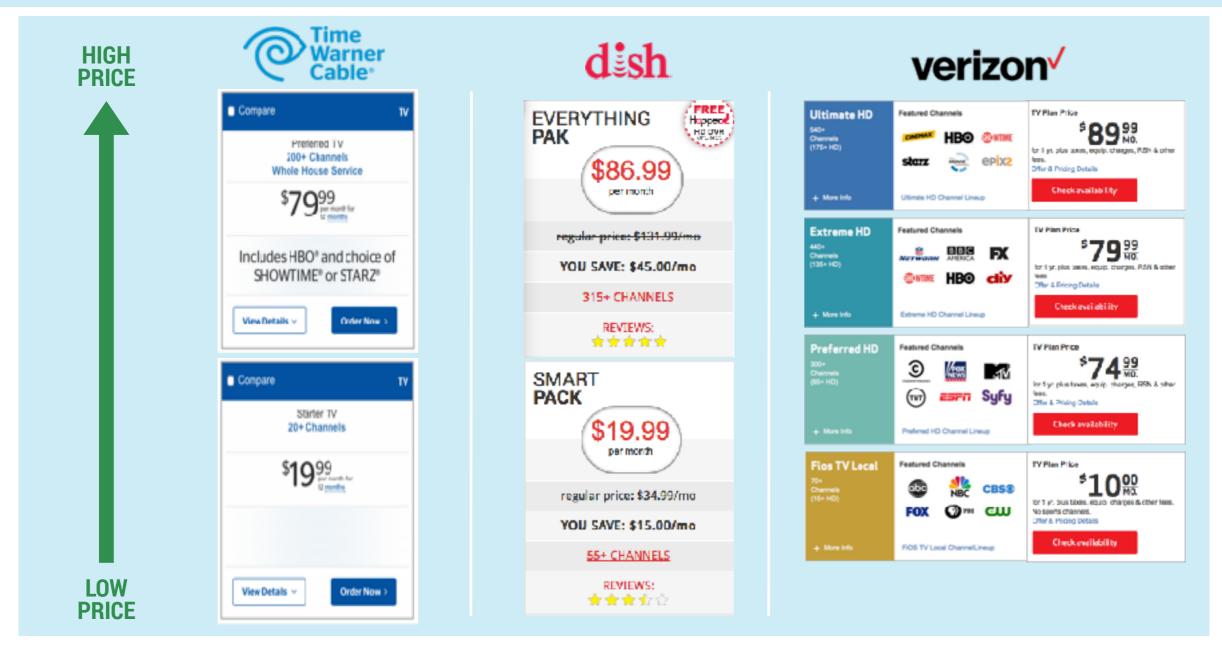




## Even if an OTT offering can be competitively priced, Pay TV operators have flexibility to vary pricing and packaging

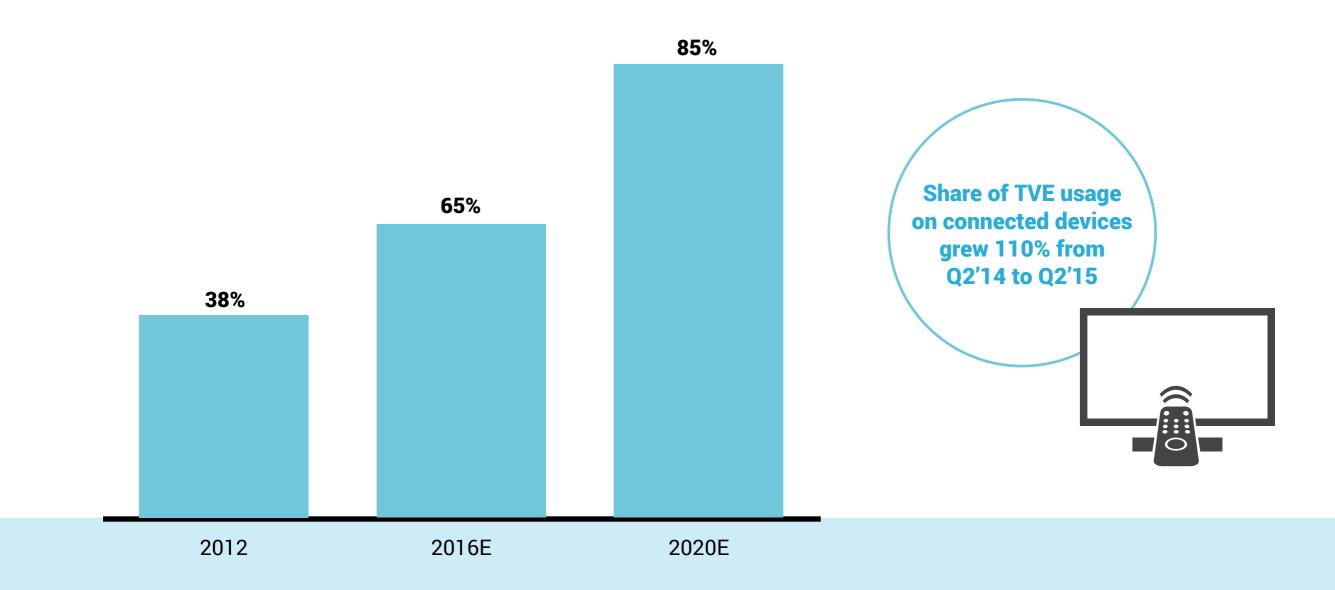
Video Pricing Examples from Select Providers, U.S., 2015E, USD

#### TRADITIONAL PAY TV



## More streaming devices are enabling homes to view digital streaming as well as TV Everywhere on large screens

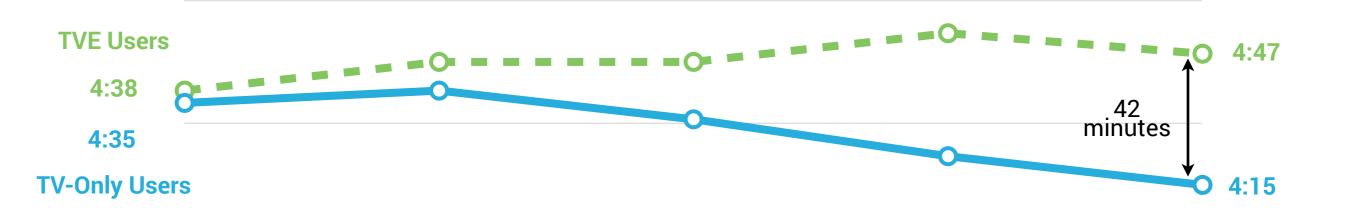
Internet-connected TV Penetration, U.S., 2012-2020E, % of





## TV consumption holds steady, or even increases, in the 13% of households that use TV Everywhere, rather than seeing a decline

Daily Television Consumption Among TVE Users vs. TV-Only Users, Hours: Minutes







### THIS IS PAY TV'S GAME TO LOSE

FOR A CONSUMER, BUILDING YOUR OWN CORD CUTTING BUNDLE IS EXPENSIVE AND INCOMPLETE. CABLE COMPANIES CAN MOUNT A STRONG DEFENSE. THEY'LL HAVE TO KEEP INNOVATING AND STAY NIMBLE, BUT THEY CAN SLOW DOWN THE THREAT OF CORD CUTTING.



## What will it take for Pay TV to stay competitive against challengers?



An intuitive and user-friendly experience across platforms



Integrated search capabilities across video providers, regardless of source



Smarter discovery capability, modernizing the set top experience



A deep content library



Enhanced tools for time-shifted and offline viewing



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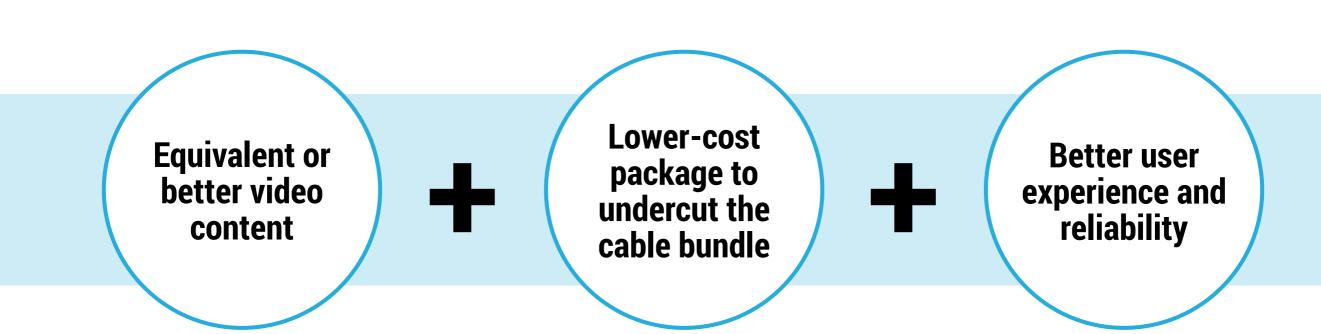
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## **Cable Killer**



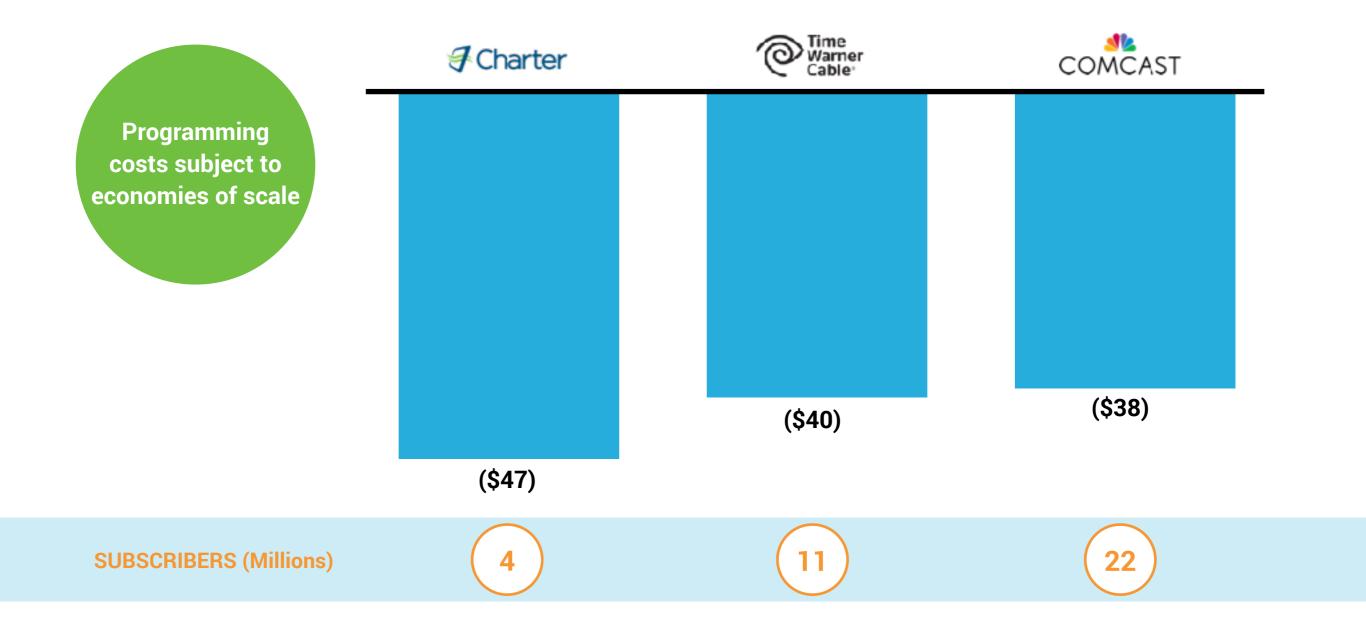


# FOR A NEW PLAYER TO CREATE A POTENTIAL 'CABLE KILLER', THEY WOULD HAVE TO START BY LICENSING TOP-TIER CONTENT



# Today's cable operators have a huge advantage: the biggest players pay the lowest cost per subscriber for content; far lower than a new entrant could pay

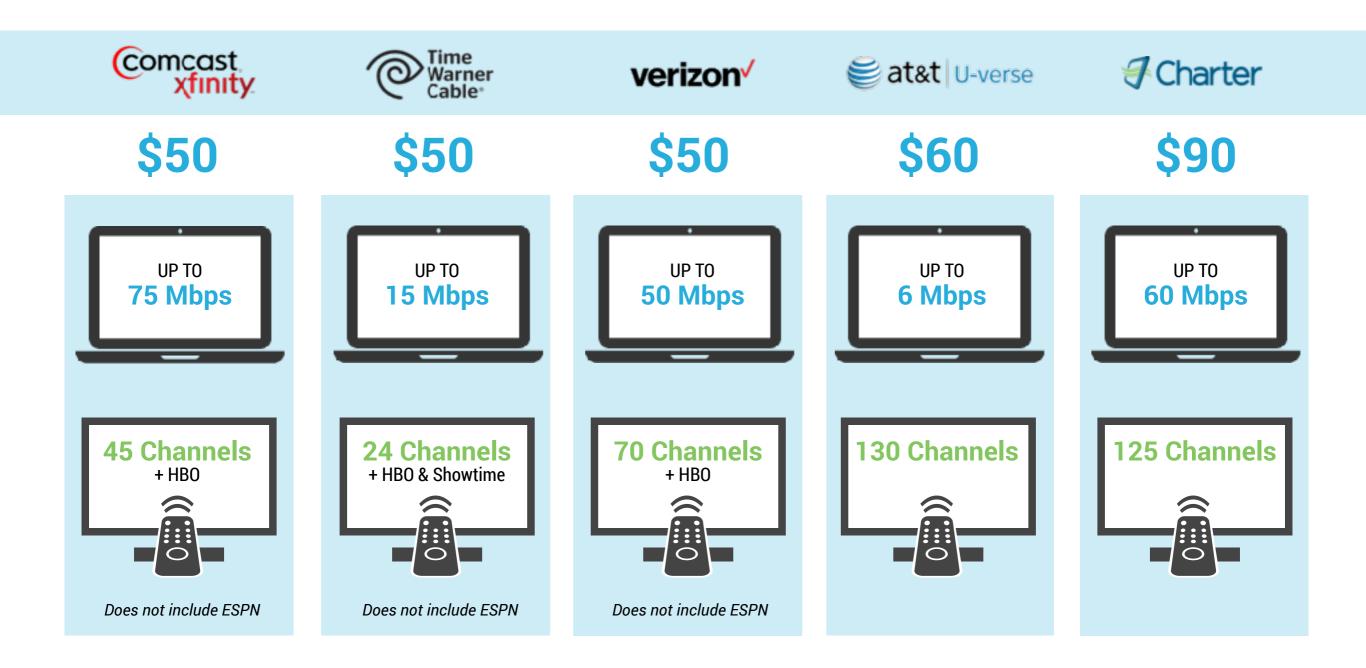
Monthly Programming Costs per Subscriber for Cable Providers, U.S., 2014





## A potential 'cable killer' cannot easily compete with cable's broadband bundling advantage

Pay TV + Broadband Bundles





# A new entrant could create a better user interface, but would most likely need to *increase* the monthly cost for consumers – similar to the introduction of smart phones



Motorola RAZR (2007)



iPhone (2007)



DEVICE/VOICE/TEXT PER MONTH

#### **UX Improvements**

- Touchscreen capability
- App and multimedia integration
- · Improved device sensors
- Faster data connections



DEVICE/DATA/VOICE/TEXT PER MONTH

# THE "CABLE KILLER" WON'T BE A LOW-PRICED COMPETITOR, IT WILL BE "SMART CABLE"

JUST AS SMARTPHONES FIRST DISRUPTED THE WIRELESS MARKET (AND INCREASED MONTHLY BILLS) BY CREATING A SUPERIOR HIGH END EXPERIENCE, SMART CABLE COULD TARGET THE MOST LUCRATIVE AND PROFITABLE CUSTOMERS.



## What would a "cable killer" have to do to compete with a cable company's advantages?



**Bundle for distribution.** Players that have established a foothold with consumers by selling devices like smartphones or set-top boxes can offer content subscriptions on top



**Bring your own broadband.** Allow consumers to bring their own, or include with partner provider or new competitor



**Better search and discovery.** Search capabilities across video providers, regardless of source, uniting TV content and web videos



**Seamless access.** Integrated platform to access all types of video content - Digital Subscriptions, Web Video, TV Everywhere - across all devices



**Simplicity and customer service.** Easy choices with price transparency and customer-friendly policies to contrast with current cable frustrations



**Premium pricing (that's worth it).** Target the high end of the market, preserving margins while paying for higher content licensing costs - and integrating all other subscriptions for one monthly bill

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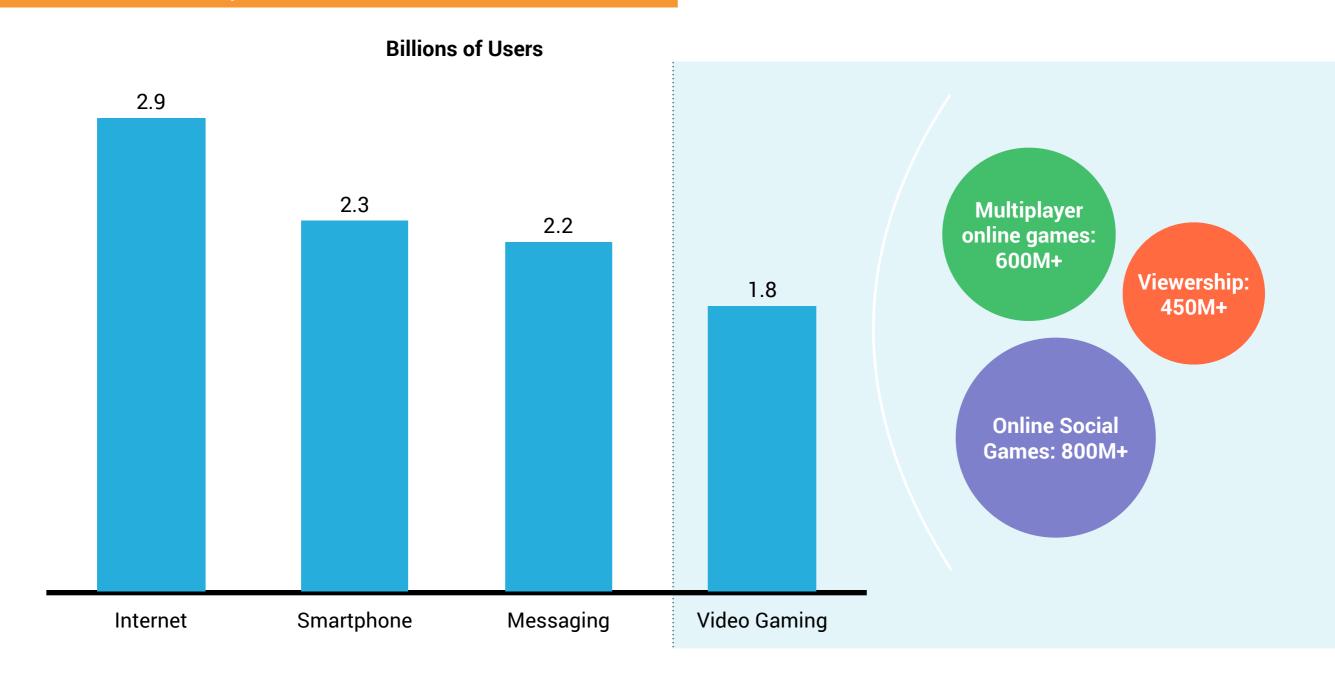
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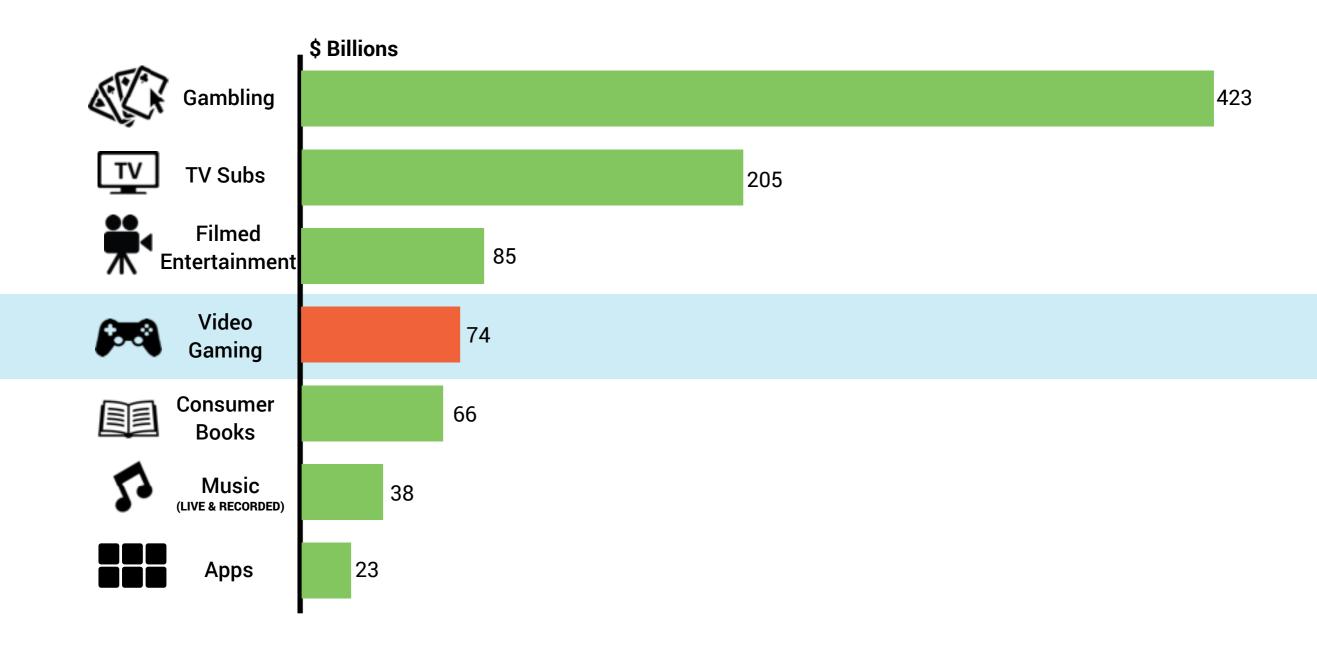
# Video gaming is one of the most widespread consumer behaviors with ~2 Billion highly networked and connected users worldwide – and growing

Number of Users by Tech Platform, Global, 2014



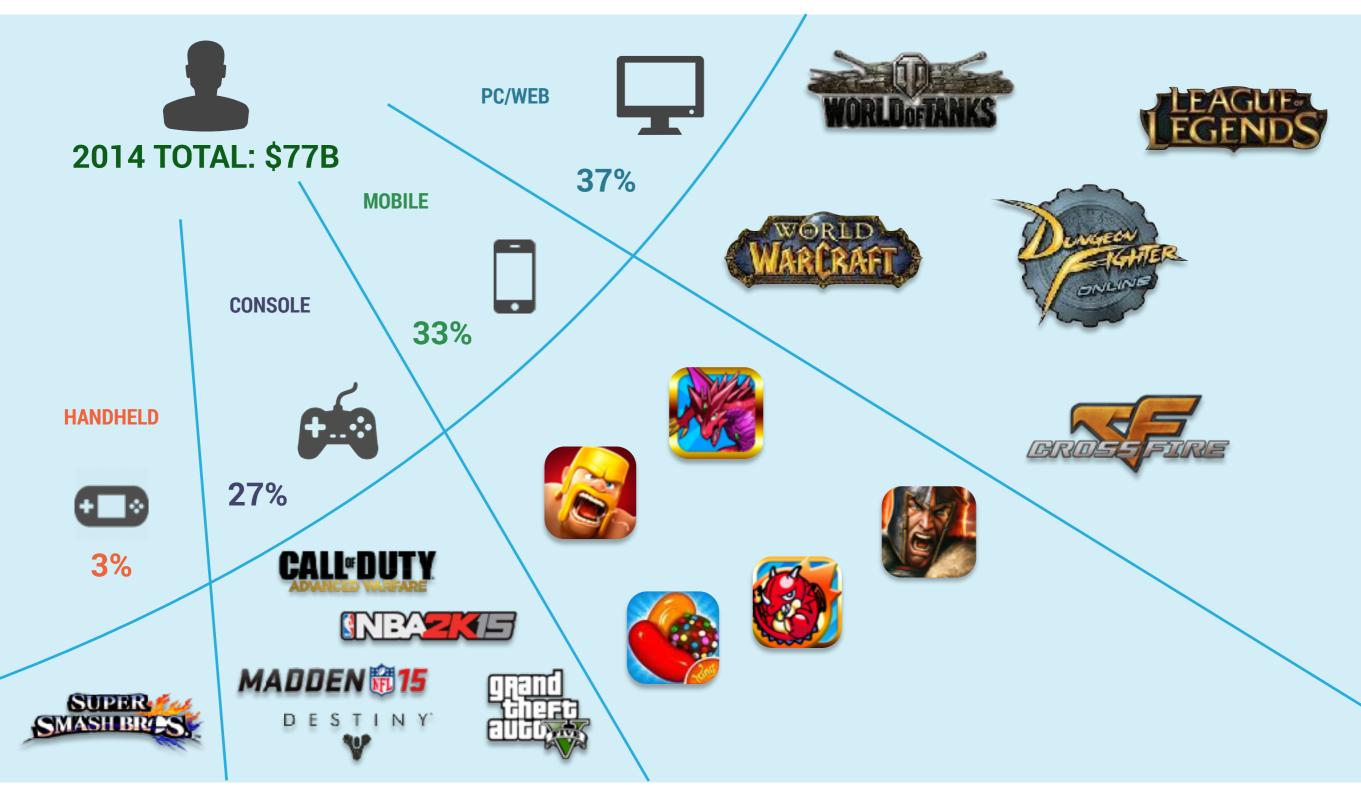
## Global spend of \$74 Billion is likely to expand as video gaming broadens to include advertising and gambling streams

Consumer Spend on Major Entertainment Segments, Global, 2014





## PC/Web is the leading video gaming platform by revenues, with mobile as a close second



## The top games across PC/Web, Console and Handheld are increasingly multiplayer – mobile is the exception

**Most Popular Games by Platform** 

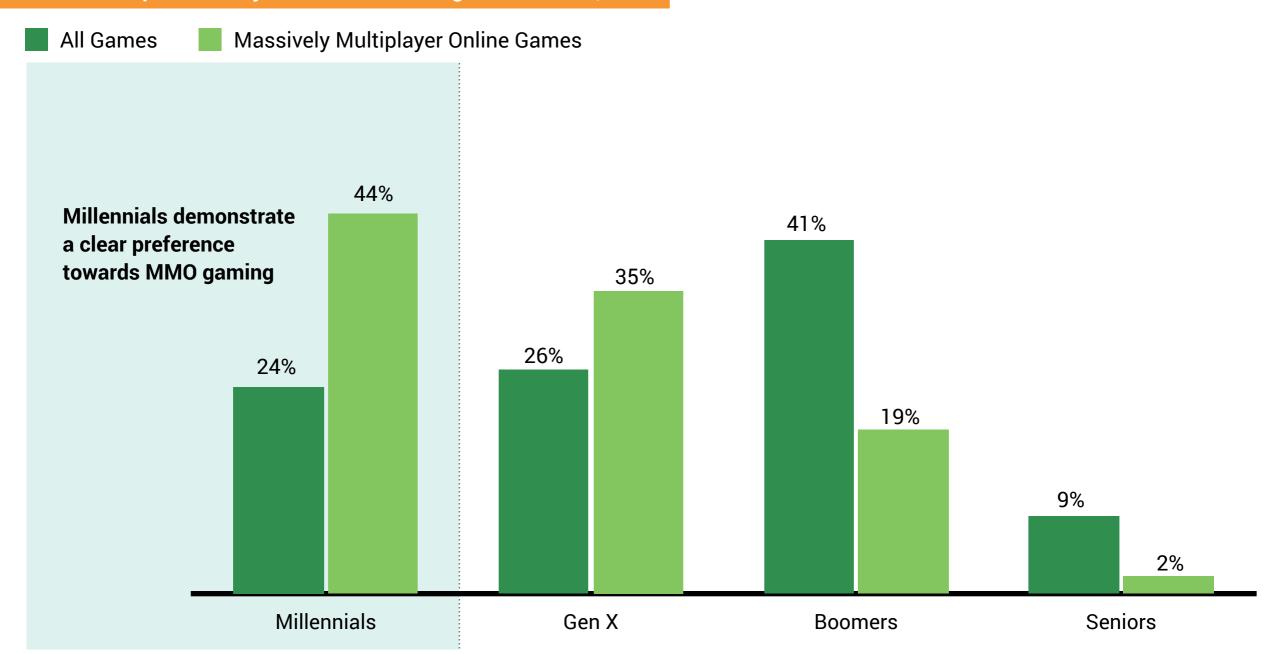
**Online Multiplayer** 

PC/Web	Mobile	Console	Handheld
LEAGUE LEGENDS	CLASHO	CALL-DUTY ADVINCED WARFARE	SUPER SMASH BROS
WORLDOFTANKS	Cardis	FIFA 15	CHEFARLEY JERIO STRUCT
SDOTA 2	PUZZLE & DRAGONS	DESTINY	MARIOKARI



### The growth of multiplayer gaming will be driven by Millennials

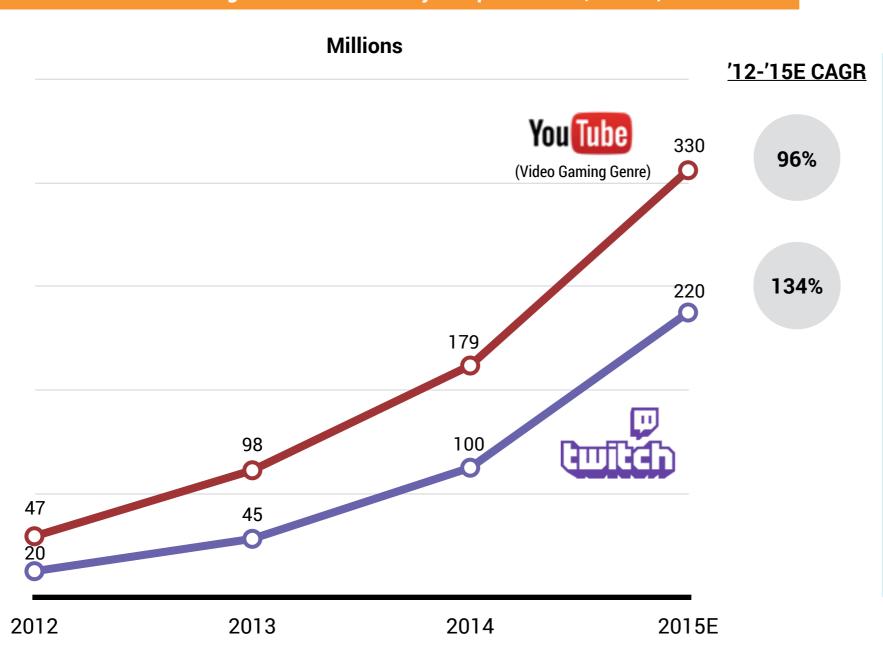
Consumer Spend on Major Entertainment Segments, Global, 2014





## Video gaming has now broadened beyond individual players to include a wider spectator audience

YouTube Video Gaming and Twitch Monthly Unique Visitors, Global, 2012-2015E



Global viewership reached 450M+ in 2015

#### Gaming as video content includes:

- Gameplay commentaries
- Professional gaming competitions
- Tutorials
- Video game trailers
- Walkthroughs

## YouTube viewership for gaming channels demonstrates the massive consumer interest in video gaming

Metrics for the Top 15 You Tibe Video Gaming Channels\*





2015E Growth: +40%

**SUBSCRIBERS** 



(~11M PER CHANNEL)

2015E Growth: +20%

**AVERAGE VIEW PER VIDEO** 



1.3 Million

2015E Growth: +30%

Top 5 **Channels:** 











**PewDiePie** 

**VanossGaming** 

elrubiusOMG

SkyDoesMinecraft

**JuegaGerman** 



## Organized multiplayer video game competitions are emerging as a formidable spectator sport: eSports

#### **Examples of Major eSports Tournaments**

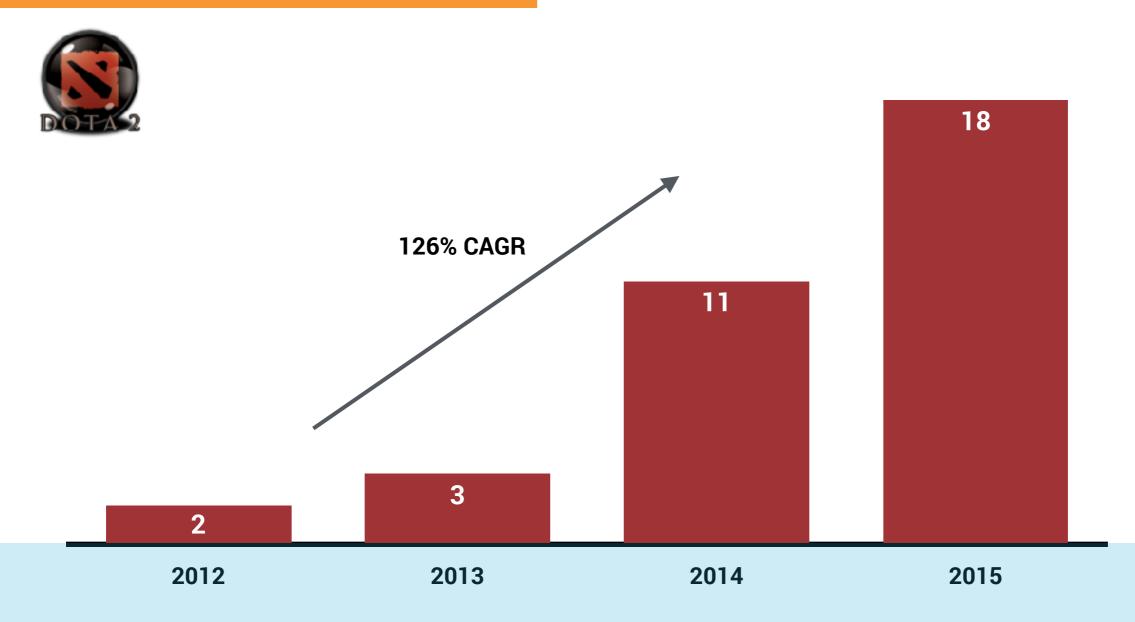




Sources: Activate analysis

## Growth in tournament prize pools - which are largely crowdfunded by fans - illustrates potential of eSports

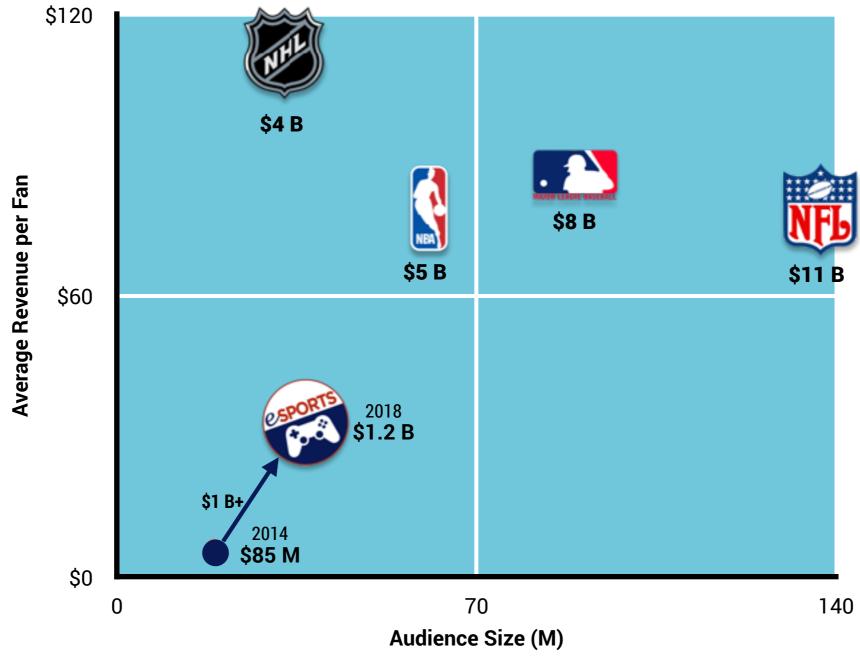
Dota 2 Example: Growth in Tournament Prize Pool, \$M





## If eSports organized as a league, our forecast indicates that it would become a \$1 Billion + business in the U.S. by 2018

Activate Forecast for eSports, U.S., 2018E

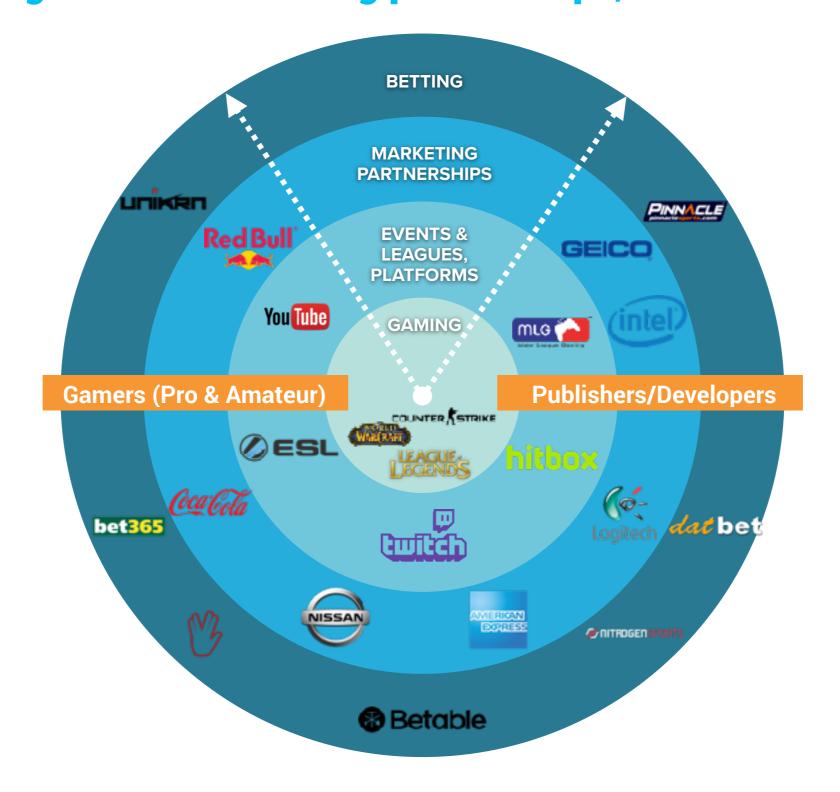


### eSports will be a \$4 Billion global business by 2018





## As it grows, eSports will develop its own economy, extending from multiplayer games to marketing partnerships, and eventually betting



## Real money wagering will become an integral part of the video gaming experience

### **WAGERING**

Real-money betting layer into games and other digital entertainment experiences



New form of video game MONETIZATION (beyond ads, Freemium, Subscription)



SKILL-BASED - require players to make multiple decisions and use strategies (not games of chance)



**SOCIAL** - creates an environment of community and competition



First person and spectator mainly on online multiplayer games, eSPORTS EVENTS

### Why? Millennials find skill-based wagering a compelling leisure activity - and are not interested in rudimentary gambling

Millennial Preferences	Description	Casino Gambling	Season Fantasy	Daily Fantasy		
ACCESSIBLE	Easy access from any location and platform (e.g. PC, smartphone, tablet)					
EXPERIENTIAL	Interactive content consumption - cannot be consumed passively					
IMMEDIATE	Available any time, provides instant gratification					
PERSONALIZED	Content created or customized based on personal preferences					
SOCIAL	Peer-led, community-based participative experience					

**Ability to Deliver** 

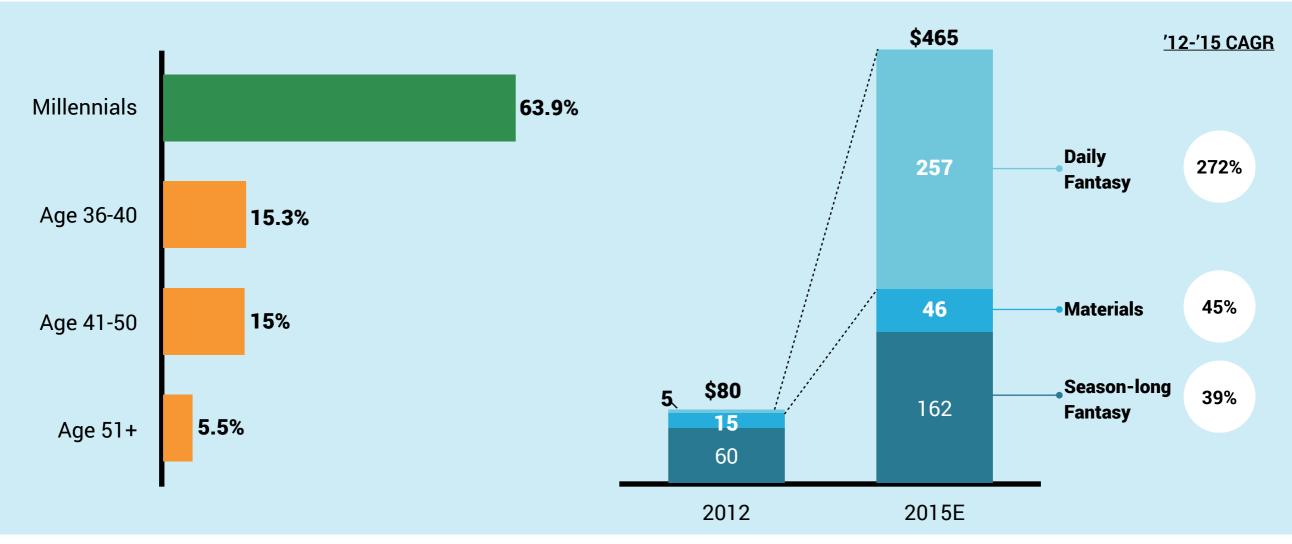
( ) Low



# Millennials' preference in skill-based wagering is demonstrated by their interest in daily fantasy sports



#### AVERAGE SPEND BREAKDOWN PER PLAYER\*



### Today, players pay to participate and fund prize pools for eSports tournaments, but can only win virtual goods/currency themselves



**AQUIRE & CONTRIBUTE** 

**PREDICT & EARN** 

**BE REWARDED** 



QUALIFIER PREDICTIONS MOST KILLS (ACROSS BOTH TEAMS

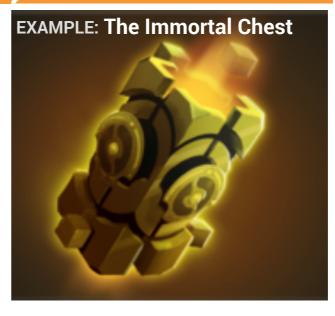
The Compendium is a one-time purchase for \$9.99:

- 25% of purchase price gets added to the International **Prize Pool**
- In 2015, total contributions amounted over \$17M of the prize pool for Dota 2 eSports tournament

**Purchase provides player stats** and history, enabling purchasers to make predictions for Dota 2 tournament and qualifiers, e.g.:

- Player with most kills
- **Largest critical hit**
- Latest first blood

**Correctly making predictions** earns points



Points can be redeemed for rewards, but points remain virtual and rewards do not always pertain to player preferences

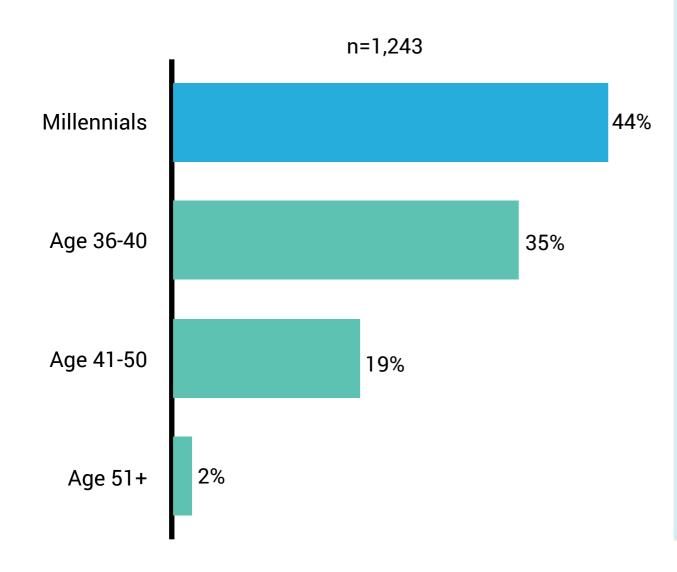
WAGERING **ALTERNATIVE** 

**Use real money** for increased transparency and engagement

Allows players to pick and purchase items of preference

#### Millennials favor real money rewards for in-game competitions

#### **Players of Massively Multiplayer Online Games by Age Segment**







# Early examples of real-money wagering are already taking place - but off platform

COUNTER STRIKE FIRST-PERSON EXAMPLE: HOW TO EARN REAL MONEY REWARDS USING FACET GAMING PLATFORM

#### REGISTER

#### **PARTICIPATE**

#### **PLAY TO WIN**

#### **CLAIM REWARDS**

- Enter game profile information
- Automatic verification of information
- Platform updates profile based on player statistics
- And the second state of the control of the control

- Join tournaments or ladder matches for free
- Join specific competitions based on skill level
- Platform automatically verifies results
  - Awards victory to winning player
- Winners collect FACEIT points
- Use points in FACEIT store to redeem prizes







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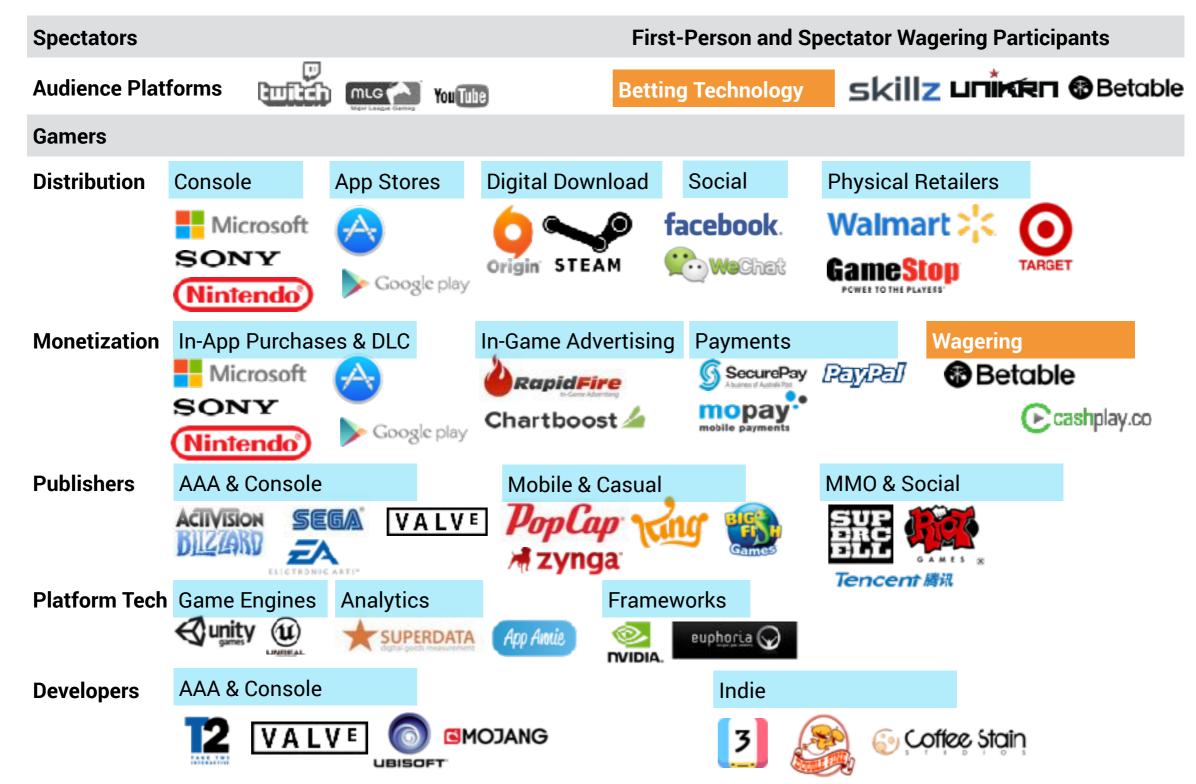
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# Top multiplayer online games with mass audiences will likely be the first to feature wagering

**Examples of Popular MMO Games by Type** 

#### **Massively Multiplayer Online Games Strategy Games Battle Arena First Person Shooter Role-Playing Game** (MMOFPS) (MMORPG) (MOBA) COUNTER STRIKE TEAM FORTRESS 2 N DOTA 2 LINEAGE

### The \$80 Billion+ video gaming ecosystem will evolve to include tech that enables wagering as monetization of audiences



### To capitalize on the growth potential, the industry will continue to integrate media, entertainment, and tech companies through...

#### ... Mergers and Acquisitions **Completed Examples (2015 YTD) TALENT** WME IMG **EVENTS, LEAGUES, PLATFORMS** W⊜RLD CINEPLEX GAMING GAME MULTIPLAY **WAGERING** FanDuel **ANALYTICS DOTABUFF**

#### ... Strategic Partnerships

**Announced Examples (2015 YTD)** 



THE AVERAGE AMERICAN SPENDS MORE TIME ON TECH & MEDIA THAN WORK OR SLEEP MESSAGING WILL BLOW PAST SOCIAL NETWORKS AS THE DOMINANT MEDIA ACTIVITY

THE NEXT BIG WINNERS IN STREAMING AUDIO ARE ALREADY (QUIETLY) HERE

THE LONG-AWAITED CORD CUTTING MOMENT IS STILL FAR OFF

THERE IS A "CABLE KILLER" COMING, BUT IT WON'T LOOK LIKE YOU EXPECT

E-SPORTS & WAGERING WILL CHANGE THE GAME IN GAMING

#### **GOOD LUCK GETTING RICH IN THE APP STORE!**

THESE COMPANIES ARE GRABBING ALL THE MONEY IN CONSUMER TECH & MEDIA
ONE SIMPLE WAY TO PREDICT WHAT TECH & MEDIA PLAYERS WILL DO NEXT TO COMPETE

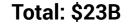
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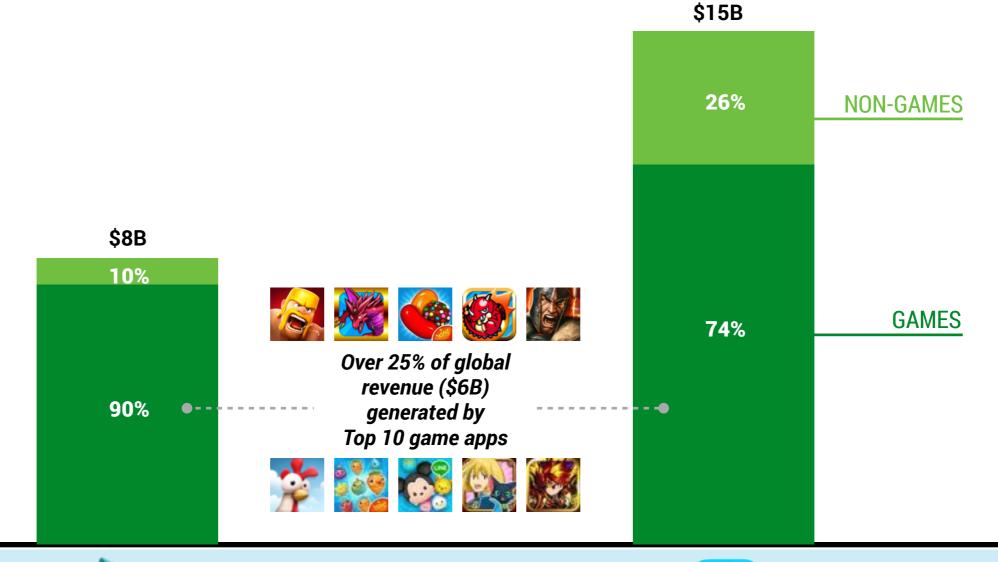
# THE DREAM OF THE INDEPENDENT DEVELOPER BUILDING A BUSINESS IN THE APP STORE IS OVER



#### The top 10 games take 25% of the \$23 Billion in global app revenue

Google Play & iTunes App Store Revenues, Global, 2014



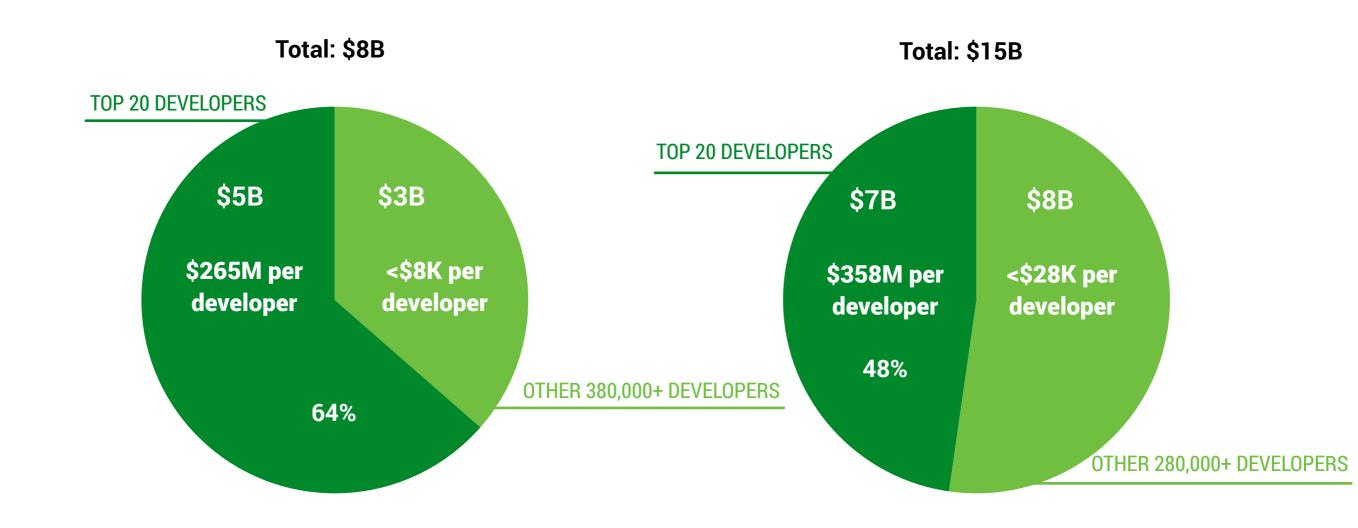








# The number of developers on a platform doesn't matter if the top 20 publishers take most of the money





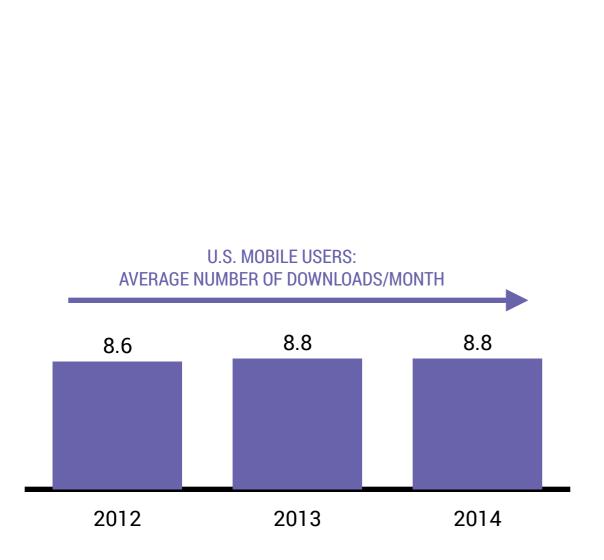


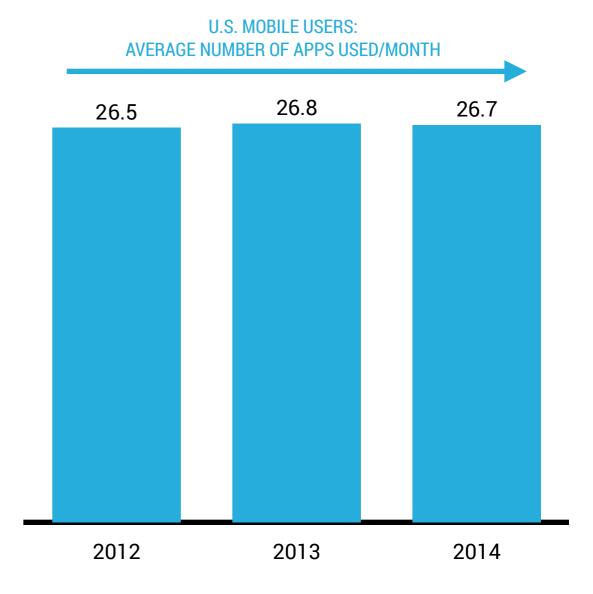


### Despite massive number of available apps, users are downloading and using the same number of apps

Number of downloads remain unchanged...

...as do the number of apps used

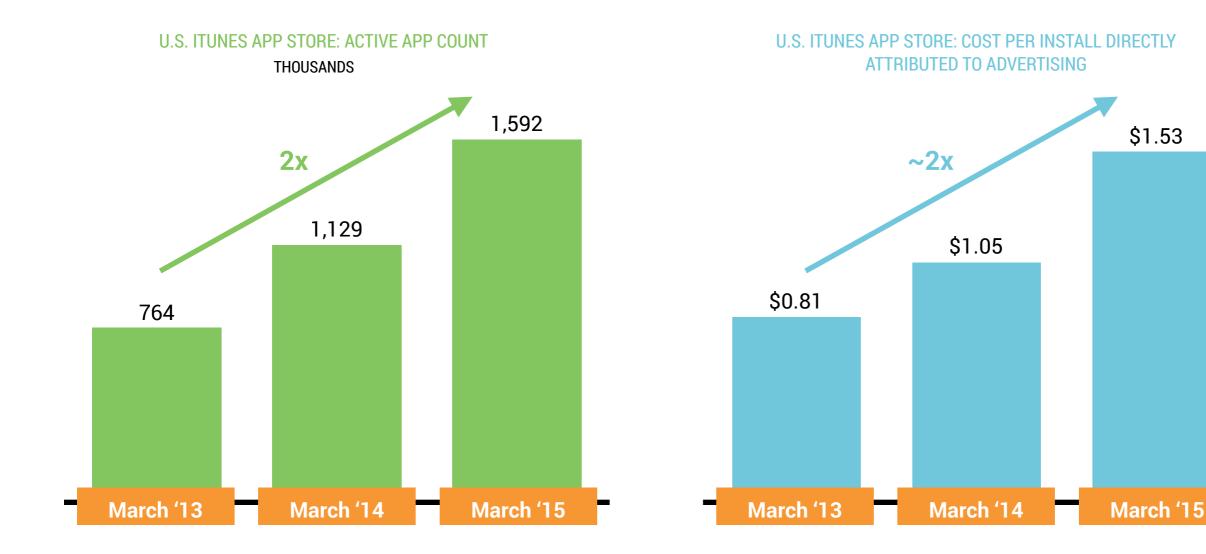




### Discoverability continues to be a barrier to the long-tail as app count and cost per install increase concurrently

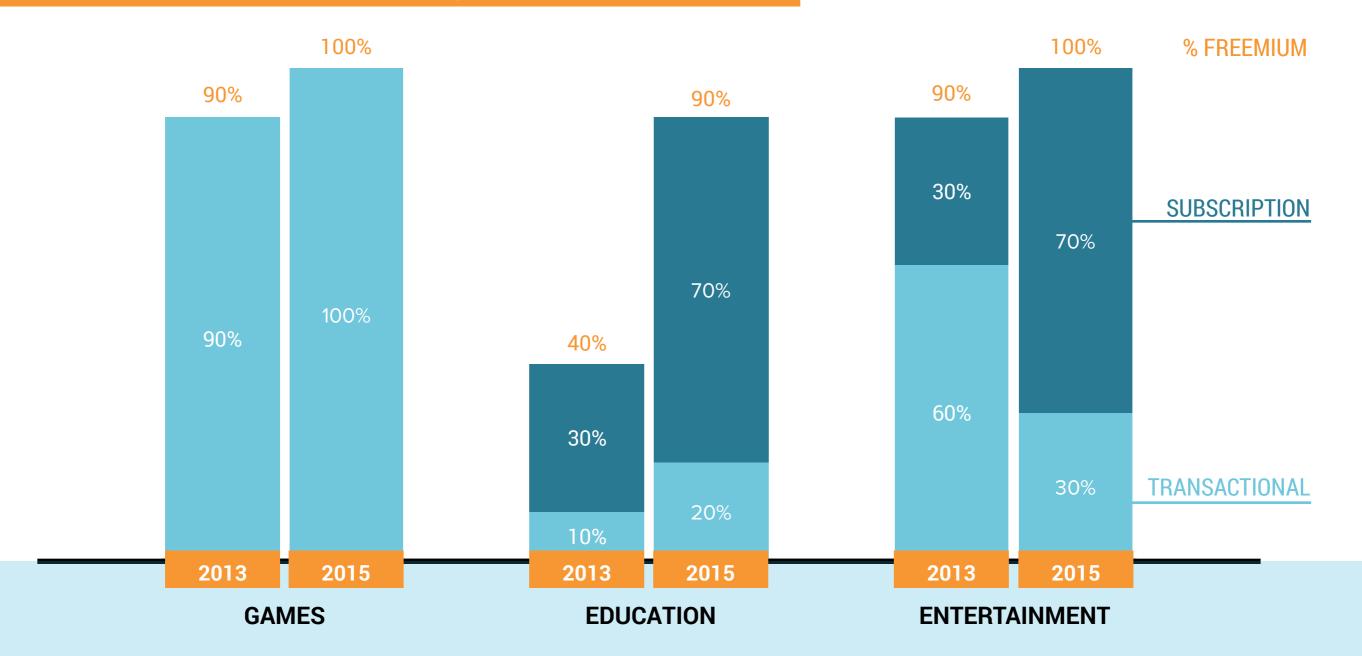
App count continues to grow exponentially...

...along with the cost to earn downloads



### Freemium has become the prevalent business model for top grossing app categories, with subscription dominating except for games

Freemium Apps as % of Top 10 Grossing Apps at iTunes App Store, Global





#### The majority of top apps by unique visitors monetize outside of the app store

Top apps in iTunes App Store, U.S., June 2015

Rank	App Name	Unique Visitors (M)	Growth	Busines	ss Model
				Generates App	Store Revenue?
				YES	NO
1	Facebook	125.7	0.09		•
2	YouTube	98.9	0.18		•
3	Facebook Messenger	95.7	1.44		•
4	Google Search	81.1	0.16		•
5	Google Play Music	77.4	0.07	•	
6	Google Maps	76.5	0.19		•
7	Pandora Radio	74.2	0.08	•	
8	Gmail	67.9	0.13		•
9	Instagram	63.1	0.35		•
10	Apple Music*	49.7	0.22	•	
11	Apple Maps	49.3	0.17		•
12	Yahoo Stocks	46.4	0.1		•
13	Amazon Mobile	43.7	0.65		•
14	Twitter	41.3	0.19		•
15	Pinterest	40.8	0.66		•
16	The Weather Channel	35.8	0.17		•
17	Snapchat	34.1	0.29	•	
18	Google+	33.1	0.15		•
19	Netflix	32.8	0.18	•	
20	Weather Channel Widget	32	N/A		•
20	Weather Channel Widget	32	N/A		•

15 OF THE TOP 20 APPS

do not generate any app store revenue



123 Sources: comScore, Activate analysis

#### A new wave of companies are building businesses by using the app store for distribution and engagement, but not monetization











.com Sources: Activate analysis

THE AVERAGE AMERICAN SPENDS MORE TIME ON TECH & MEDIA THAN WORK OR SLEEP MESSAGING WILL BLOW PAST SOCIAL NETWORKS AS THE DOMINANT MEDIA ACTIVITY THE NEXT BIG WINNERS IN STREAMING AUDIO ARE ALREADY (QUIETLY) HERE THE LONG-AWAITED CORD CUTTING MOMENT IS STILL FAR OFF THERE IS A "CABLE KILLER" COMING, BUT IT WON'T LOOK LIKE YOU EXPECT E-SPORTS & WAGERING WILL CHANGE THE GAME IN GAMING GOOD LUCK GETTING RICH IN THE APP STORE!

THESE COMPANIES ARE GRABBING ALL THE MONEY IN CONSUMER TECH & MEDIA

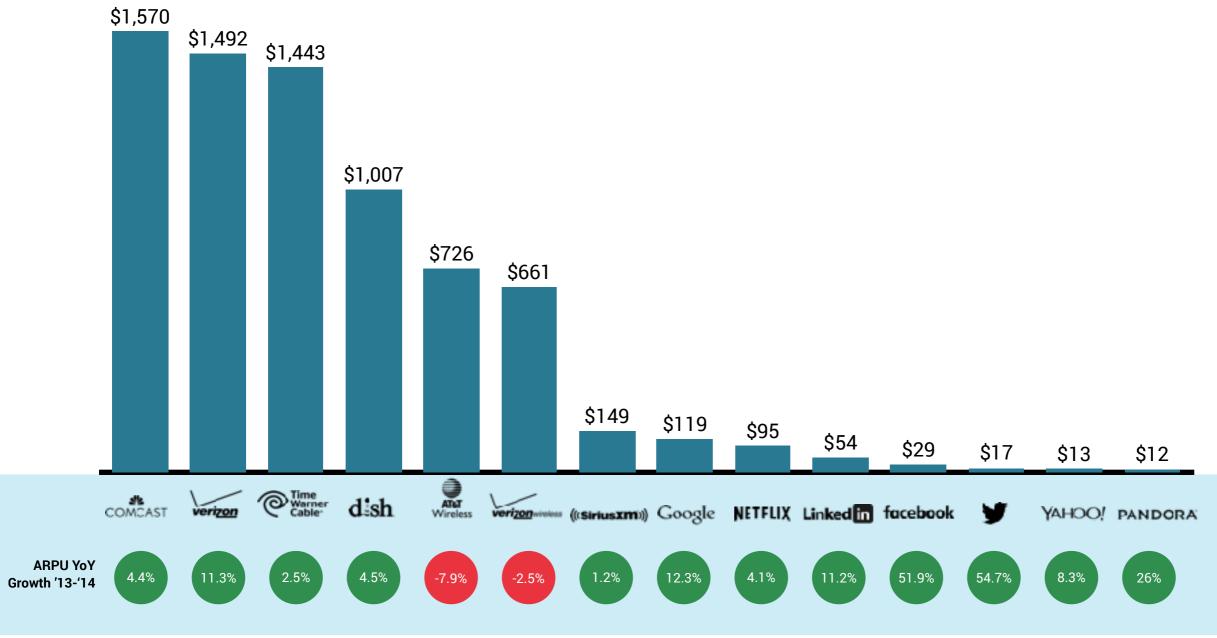
ONE SIMPLE WAY TO PREDICT WHAT TECH & MEDIA PLAYERS WILL DO NEXT TO COMPETE



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## Not surprisingly, the Pay TV providers continue to capture the highest average revenue per user in the U.S.

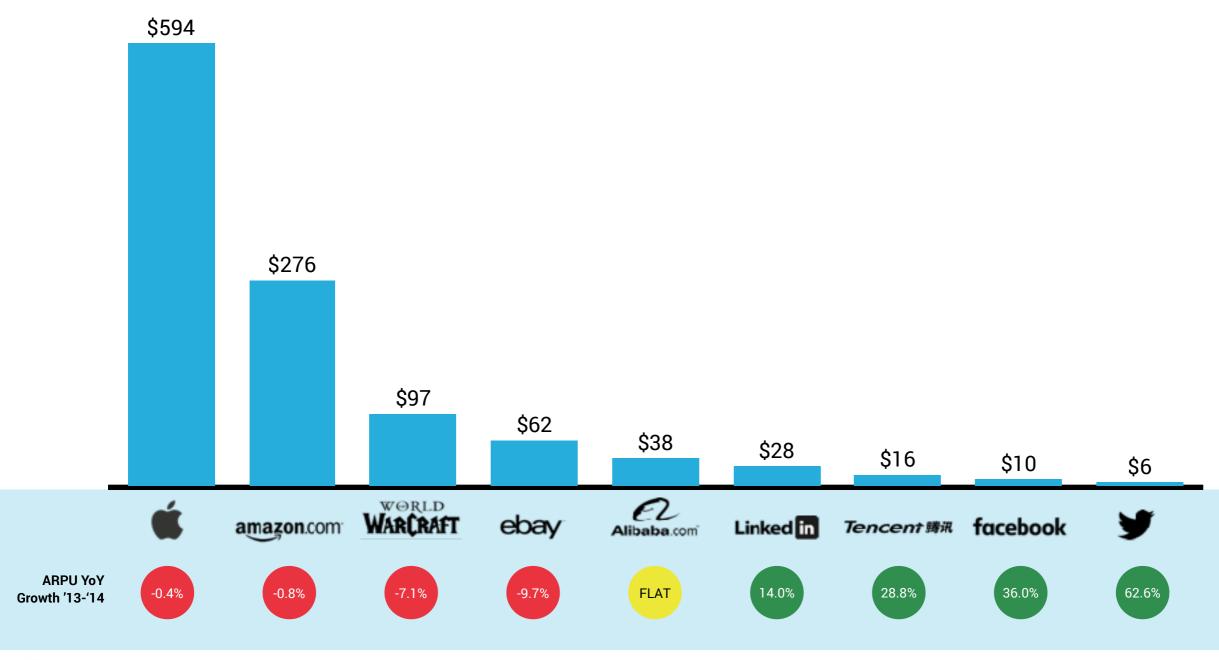
Annual ARPU: U.S., 2014





### Globally, wide range of growth and average revenue per user across consumer tech and media companies

Annual ARPU: Global, 2014





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#### The Tech & Media world is evolving into an increasingly unified stack

	VIDEO					
ODICINAL CONTENT	GAMES					
ORIGINAL CONTENT	AUDIO					
	AUDIO EDITORIAL  CONTENT DISTRIBUTION  AD TECH  MESSAGING  CONTENT TECH  PAYMENTS & WAGERING  ENTERPRISE & STORAGE  OS & APP STORE  SEARCH & INTELLIGENT AGENTS  INTERNET OF THINGS  MOBILE AND PERSONAL COMPUTING  GAMING AND STREAMING  COMMERCE / MARKETPLACE  DELIVERY / ON-DEMAND					
	CONTENT DISTRIBUTION					
	AD TECH					
	MESSAGING					
	CONTENT TECH					
SERVICES	PAYMENTS & WAGERING					
	ENTERPRISE & STORAGE					
	OS & APP STORE					
	SEARCH & INTELLIGENT AGENTS					
	INTERNET OF THINGS					
PRODUCTS	MOBILE AND PERSONAL COMPUTING					
	GAMING AND STREAMING					
	COMMERCE / MARKETPLACE					
CHANNELS	DELIVERY / ON-DEMAND					
	CONNECTIVITY					



Sources: Activate analysis

#### Not surprisingly, all of the major players are trying to solve many of the same problems and attempting to play in multiple layers

	7												
	U.S. BASED					ASIA		CHINA					
	amazon	É	COMCAST	Disnep	facebook	Google	Microsoft	YAHOO!	SAMSUNG	SONY	Alibaba.com	Bai當百度	Tencent 購讯
VIDEO	•	•	•	•	•	•		•		•	•	•	•
GAMES	•			•			•	•		•			•
AUDIO	•	•		•		•				•	•		•
EDITORIAL			•	•				•			•	•	•
CONTENT DISTRIBUTION	•	•	•	•	•	•	•	•	•	•	•	•	•
AD TECH	•	•	•	•	•	•	•	•			•	•	•
MESSAGING		•			•	•	•	•			•	•	•
CONTENT TECH													
PAYMENTS AND WAGERING	•	•			•	•	•		•		•	•	•
ENTERPRISE & STORAGE	•	•				•	•		•	•	•	•	•
OS & APP STORE	•	•				•	•		•		•	•	•
SEARCH & INTELLIGENT AGENTS						•	•	•			•	•	•
INTERNET OF THINGS	•	•		•	•	•	•		•	•	•	•	•
MOBILE & DEVICES	•	•		•		•	•		•	•			
GAMING & STREAMING	•	•	•	•		•	•		•	•	•	•	•
COMMERCE / MARKETPLACE	•	•		•		•	•		•	•	•	•	•
DELIVERY / ON-DEMAND	•					•					•	•	•
CONNECTIVITY			•			•							



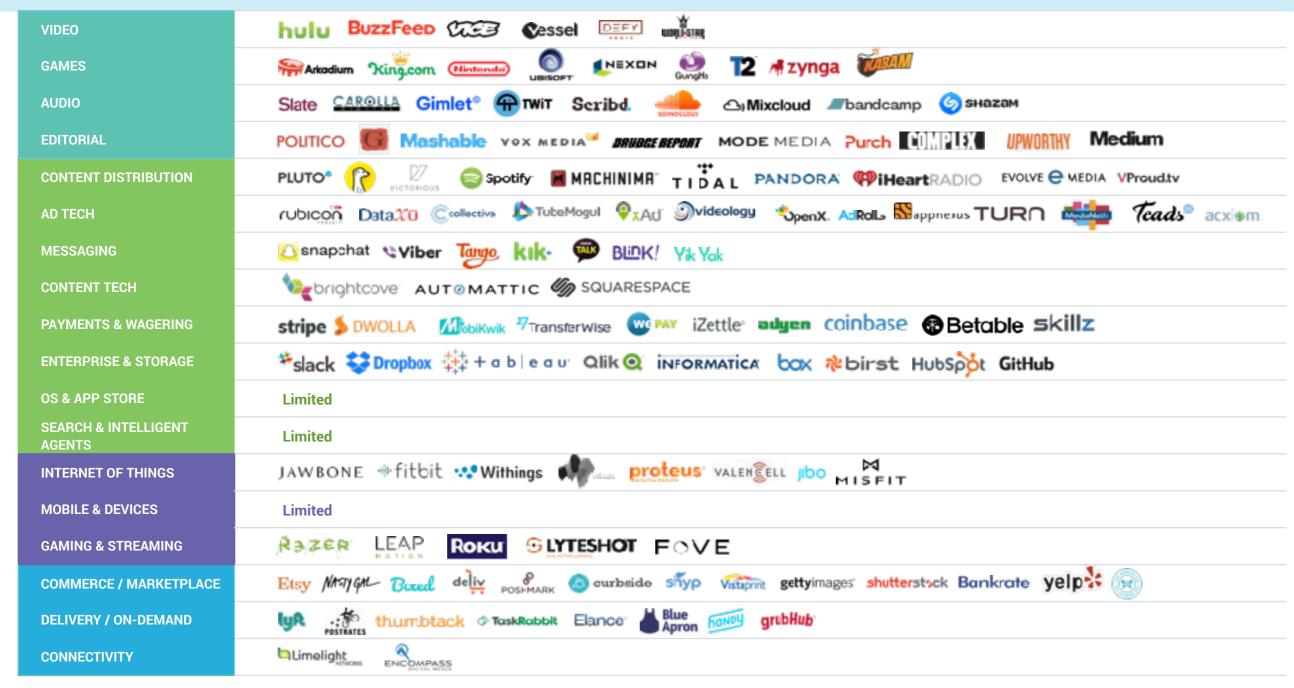
Sources: Activate analysis

# WE CAN ANTICIPATE THE NEXT STRATEGIC MOVES OF MAJOR CONSUMER TECH AND MEDIA PLAYERS BY IDENTIFYING THE LAYERS THEY'RE MISSING



## Expect the next wave of M&A activity to be driven by larger players looking to fill in the gaps with the independent players

#### KEY INDEPENDENT PLAYERS IN EACH LAYER





Sources: Activate analysis

# COMPANIES THAT CAN'T BUY THEIR WAY INTO A LAYER OF THE STACK WILL TRY TO "OVERLAY" IT

BIG PLAYERS MAY ATTEMPT TO ENTER NEW LAYERS BY USING THEIR MARKET STRENGTH IN ADJACENT LAYERS RATHER THAN THEIR DEEP POCKETS.



### Major technology players and upstarts are already implementing an overlay strategy for fiercely competitive layers







Google Now, Apple Siri and Microsoft Cortana overlay other search and messaging layers by providing a user interface which bypasses competitors' services completely



Amazon Echo overlays Internet of Things products from other companies, forming an intermediary layer that lets Amazon retain control over the user experience of those devices



Slack's unified search doesn't just provide access to chat messages in Slack, but the contents of files in apps that are connected to Slack, overlaying productivity software in adjacent layers



Microsoft Office 365 is now available on every operating system, overlaying platforms like Android and iOS with an enterprise layer that Microsoft controls



Apple TV overlays the offerings of cable companies and over the top video providers by adding an interface which can search for content without regard for its source, putting control in Apple's hands



## Activate: We are the leading strategy consulting firm for technology, media, entertainment and information companies

Activate works with CEOs, senior management teams and principal investors to drive growth and position their companies to win in the dynamic tech and media ecosystem.

We help our clients develop strategies to grow their businesses and capture the opportunities from the innovation and invention reshaping these industries.





Take advantage of

innovation, platforms,

businesses, content

and technology.



and identify
opportunities to enable
tech and media
companies to create
new and engaging user
experiences, products
and services that
underpin new growth
businesses, revenue
streams and audiences.



Create new
businesses as 'virtual
startups' within large
companies. Leverage
content, technology
and experiences to
take advantage of the
native capabilities of
devices and
platforms.



structures and strategies to grow revenues from consumers and b-to-b customers. Activate's areas of expertise include: advertising, subscription, packages and fees, ticketing, payments, e-commerce, and products.



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organization, incentives
and coverage model;
advertiser revenue
management; new
category and customer
development; consumer
and b-to-b marketing.



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strategic acquirers
and private equity
firms assess assets
and determine how to
create value.



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